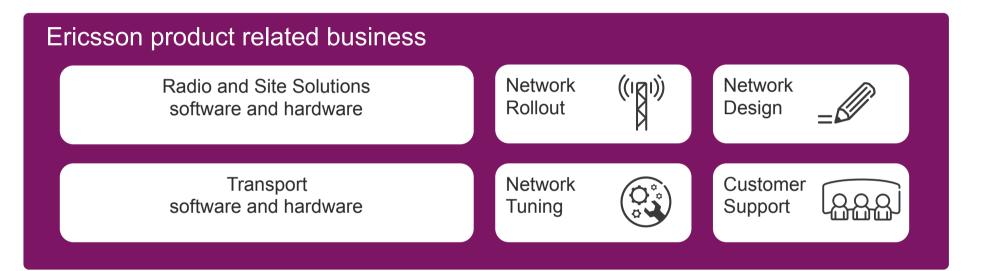


ERICSSON NETWORKS BUSINESS





Product vendor agnostic services business

Managed Services



Network Optimization



MARKET REALITIES



Developed markets

- > Flat operator revenues
- > Operator focus on costs
- > Video drives data: monetization challenges
- Need for app coverage
- More use cases and additional non-operator opportunities
- > 5G high on operator agenda

Emerging markets

- Operator capex impacted by negative macro-economic environment
- > 2-3% operator revenue growth
- Coverage needs and traffic growth only 40% of world population have access to LTE
- Alternative solutions for rural coverage and backhaul

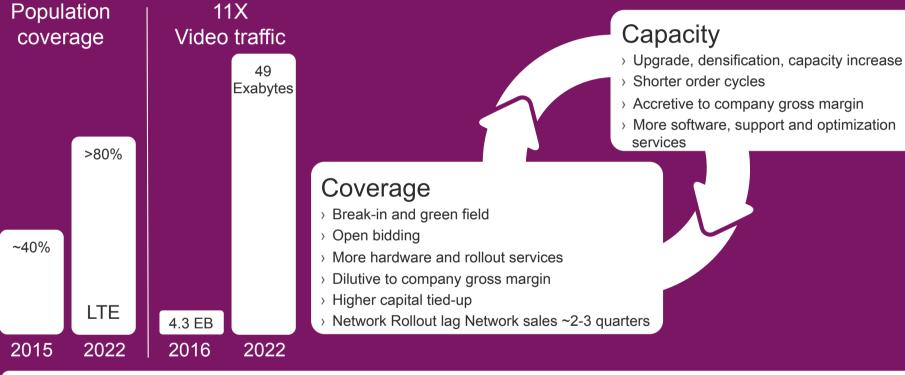
Addressable market* 2016 USD ~100 b.

-2-0% CAGR 2016-2018 in Networks market

*Addressable market includes RAN equipment, selected site equipment, transport equipment (excl Opto) and support, Network Design & Optimization and Network Rollout services (excl Fiber Network Rollout)

BUSINESS CYCLES MOBILE INFRASTRUCTURE





Coverage driven by LTE rollout – Capacity driven by traffic increase

Shorter order cycles

services

COVERAGE & CAPACITY REALITIES





- Works well in markets where end-users are willing to pay for data usage and quality
- > Slow/no take-up of small cell indoor business
- Growing discrepancy between user expectation and network performance due to lower investment levels

Coverage

- > In between technologies in developed markets
- > Lower consumer spending in emerging markets
- Unsatisfactory Network Rollout margins
- > LTE coverage build-out far from done

Need for better app coverage will drive change in business mix

IMPROVED MOBILE BROADBAND BUSINESS



Service efficiency

- Continued cost efficiency gains through resource pyramid optimization and global delivery (target 60% of total hours from global centers 2018)
- Increased productivity through industrialization (including industrialized work packages) & automation
- Initial results indicate significant lead time reductions in Network Rollout



Scale Ericsson Radio System

- > 20% less RAN Total Cost of Ownership (TCO)
- > High flexibility and 5G ready
- > Cost-base improvement
- > Serviceability

10%



50%

of total deliveries of radio units year-to-date

of total deliveries of radio units full-year 2017 estimate

R&D transformation

- Improvements in R&D lead time and cost
- > Acquisition of Ericpol
- R&D capital and resource re-allocation to LTE/5G

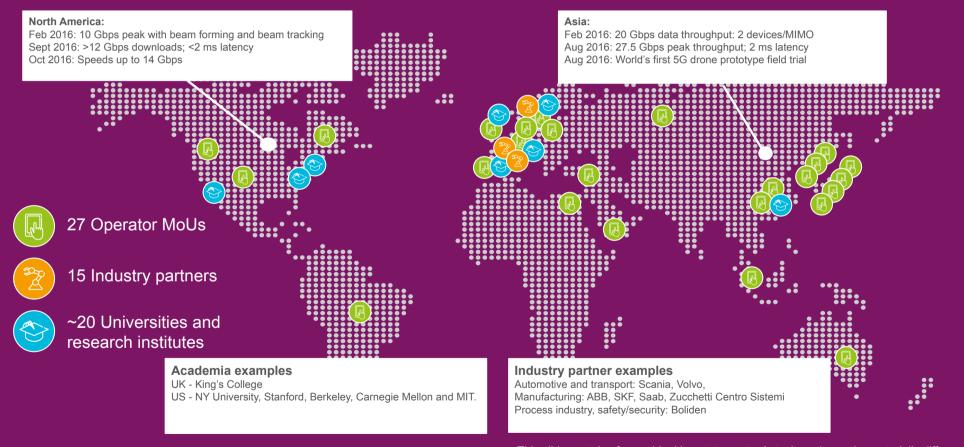


Supply

- > Site strategy in execution
- Increased production outsourcing to >50% in 2017 (33% 2015)

ERICSSON 5G MOMENTUM





MID-TERM JOINT PRIORITIES



Commercial excellence

SERVICES

PRODUCTS &



Monetize installed base & expand business horizon

- Grow Managed Services by addressing customer experience and network evolution
- Expand customer support to address customer experience through predictive analytics and preemptive actions
- Grow capacity sales and leverage new spectrum
- Ericsson Radio System introduction

Drive competitive portfolio with best TCO and e2e cost

- Leverage Service delivery efficiency
- Next step of tools and processes enabled by industrialization and automation
- > Improve R&D efficiency
- Continued execution of Supply strategy

Undisputed leadership in evolution to 5G

- Front-end capabilities to consult and integrate solutions for 5G & IoT
- Collaborative solutions development between services and products, including 5G and IoT
- Leverage recently launched
 5G software plug-ins and
 the world's first commercial
 5G NR radio
- Drive 5G ecosystem through collaboration and partnerships