

ERICSSON CORPORATE RESPONSIBILITY INITIATIVES AROUND THE WORLD, A-Z

Ericsson has operations in more than 140 countries and employs more than 60,000 people around the world. This global presence leads us to assume certain community responsibilities, while simultaneously providing opportunities for engagement and business development.

The extent of our involvement in corporate responsibility sponsorship initiatives varies based on the specific needs and conditions of local communities. An important determining factor to the extent and form of this involvement is the pre-existing level of social welfare services provided by national and local governments.

In 2006, projects ranged from academic scholarships and environmental protection to social and humanitarian aid such as disaster relief, health care and children's welfare.

Examples of community involvement:

Click on the following countries to find examples of how Ericsson employees engaged in their communities and how we apply our core business to support the well-being of local societies .

Australia	El Salvador	Lebanon	Portugal
Brazil	France	Lithuania	Saudi Arabia
Canada	Guatemala	Morocco	Serbia
Chile	Hungary	New Zealand	Slovenia
China	India	Oman	Spain
Costa Rica	Italy	Paraguay	Tunisia
Croatia	Kuwait	Poland	United States

Australia/New Zealand (ANZA)

Mobile Phone Recycling

Ericsson in Australia has joined forces with Australian Mobile Telecommunications Association (AMTA) to encourage the recycling of mobile phones in an ongoing program called Mobile Muster. The aim is to collect old mobile phones and batteries to be melted down and recycled into new products rather than end up in a landfill.

The program collects and recycles mobile phone handsets, batteries and accessories from a network of over 1700 mobile phone retailers, local council, government agencies and business drop-off points across Australia. Employee involvement is encouraged through phone drop off points at all our main sites.

For additional information: www.mobilemuster.com.au

The Smith Family Christmas Toy and Book Appeal

The Smith Family is a not-for-profit enterprise that supports disadvantaged Australian children to create a better future through education. Ericsson employees participate in the program by providing gifts to children in need at the holidays. This initiative offers an immediate relief to parents with strained economies and supports children's development through the donation of books and toys.

Participation will continue in 2007.

www.smithfamily.com.au

www.smithfamily.com.au/index.cfm?pid=2605&pageid=2805

Volunteer Leave

Ericsson employees may claim up to 7.6 hours volunteer leave per calendar year for voluntary work in the community. Leave is permitted when voluntary work is sourced through designated organizations, including Goodcompany and Volunteer

New Zealand. Leave is also granted for other Ericsson approved activities such as Charity Days.

Employees may dedicate their time to a wide array of projects which range from environmental protection, education, human rights and health issues. In 2006, ANZA staff made use of 167 hours of volunteer leave.

www.goodcompany.com.au

Brazil

Jovem Parceiro (Young Partner Program)

The Jovem Parceiro program is a non governmental organization initiative whose aim is to develop autonomy and independence in young students. The program is targeted at teenagers at risk due to challenging social and family circumstances. The program is divided into three stages, the first of which focused on scholastic support to encourage the teens to stay in school. Subsequent stages work towards career development and workplace integration.

Ericsson Brazil has been supporting this initiative since 2000 and will continue to do so in 2007.

Recycling Program

Ericsson partners with non-governmental organizations in recycling programs that offer support for the unemployed and people from low income neighborhoods. Used paper and plastics from Ericsson branches are donated and then sold for recycling which raises funds for the beneficiaries and ensures proper handling of used products reducing environmental impact.

Since the inception of this project in 2001, Ericsson has contributed more than 250 tons of paper and more recently, 5 tons of plastic. The objective for 2007, is to continue participation in the program and to increase awareness among staff as to the benefits of recycling.

Canada

Trillium Health Centre

In 2005 Ericsson Canada announced a five-year, CAD \$500,000 donation to the Trillium Health Centre, one of the country's leading community hospitals. The donation is targeted to supporting employees of its learning centre with training on the use of ICT technologies. The initiative both helps improve the quality of healthcare and delivers learning opportunities for employees.

Children's Aid Foundation

Ericsson supports the Children's Aid Foundation through three programs. The Tutoring Fund encourages high-risk children and youth to meet academic expectations for their age and grade levels. Our CAD \$5,000 Ericsson Scholarship for post secondary education supports young people who spent their childhood in foster care. The Technology Fund provides hardware, software and Internet access to children and youth served by the Children's Aid Society.

SupportLink

In its ninth year in operation, Ericsson, Rogers AT&T Wireless and the Government of Ontario jointly support a project to provide communications to individuals at risk of abuse. Cell phones, pre-programmed to dial 911 in an emergency, are distributed to program participants. Social Services in the Attorney General's office are responsible for operating the program in locations across the province of Ontario.

For more information about Ericsson Canada's approach to supporting the community, visit <http://www.ericsson.com/ca/ericsson/about/citizenship.shtml>

Chile

Un Techo para Chile (A roof for Chile)

Ericsson is a member of the Chilean foundation Un Techo para Chile, dedicated to building houses for low income families. Groups of eight to ten employees volunteer to build a house and Ericsson covers its construction cost (\$900 USD). Employees contribute with two days of hard work and a gift for the new house owners.

China

Junior Achievement China

Ericsson China took part in the Volunteer Day program organized by Junior Achievement China at Beijing University of Post and Telecommunications. The purpose of the program was to provide professional guidance for young students in order to facilitate their transition from college to a professional work environment.

Students met with Ericsson staff who helped identify skills and competencies that would enhance their competitiveness on the job market. 160 students were able to benefit from these discussions.

http://www.ja.org/about/about_who.shtml

Jiangxi Province Earthquake Relief

Ericsson China supported emergency efforts following the Jiangxi Province earthquake in January 2006. Approximately 200 employees in 15 branch offices donated clothes, shoes and quilts to keep victims warm during the winter.

Helping schools grow

On behalf of Boao Forum for Asia (BFA) and all donating companies, Ericsson Chairman Michael Treschow presented a one million RMB donation to Hainan Province in 2006 to improve their primary school facilities. Ericsson contributed 40,000 RMB to the project.

Ericsson China donated 150,000 RMB to the renovation of eight primary schools in Shanxi Province. This was a joint effort between seven other European companies and was organized by the European Chamber of Commerce.

Taiwanese NGOs benefit from Ericsson IPX

NGOs in Taiwan are able to collect donations via SMS through the use of Ericsson' IPX Solution. Ericsson provides this service free of charge while helping NGOs explore new technologies to stimulate donation activities in a cost effective way.

Meizhou Project

Located in mountainous terrain to the northeast of the economic dragon Guangdong Province, the Meizhou district has lagged behind rapid economic growth of neighboring areas. Ericsson and the Guangdong Mobile Communications Co. launched the "Informatization project" to help the local government establish an e-government and public safety system. Mobile penetration there is 35%, well below the 60% average in Guangdong province. The aim of the two-year project is to bridge the digital gap, help the government increase efficiency, improve public services, and decrease crime in rural areas. School children and local residents can also access vital information through the system.

Costa Rica

A Youth Exchange program between Costa Rica and Sweden provided the opportunity for 14 young adults from rural areas in each country to get involved in sustainability related proj-

ects in their partner country. Participants in the program are between 18-23 years old and are abroad for six months. During this time they experience a new culture and develop knowledge in social and environmental areas related to their projects.

The objective for the coming year is to increase visibility for the program and to attract additional sponsors which would make it possible to increase the number of participants in the exchange.

Croatia

Web design for Europe

Login@Europe is an annual web site design contest for students of secondary and elementary schools. Contestants profile themes in relation to the European Union. This year's topic was Young People's Mobility in the European Union; its purpose was to raise awareness of educational programs and opportunities for academic and vocational mobility.

E-government/E-health Project

After several years of development, Ericsson Nikola Tesla launched their nationwide integrated primary health care information system. The project aims to improve the quality of medical service, follow expenditures and provide information on the health of the nation in real time. The system is patient-oriented and reduces both administrative work and waiting times which improves the efficiency of the entire health care information system.

All primary health care physicians will be connected in 2007. Laboratories and pharmacies will also be connected which will activate the flow of an electronic receipt and referral system.

<http://www.ericsson.com/hr/products/e-health/index.shtml>

El Salvador

Ericsson contributes to the renovations and improvements of an orphanage outside of San Salvador. The objective of this involvement is to improve the living conditions for these children, some of whom suffer from HIV.

Contributions have, among other things, included the construction of a new roof and the purchase of industrial laundry machines to make the laundering process more efficient. Ericsson employees act as volunteers and assist with various tasks at the orphanage.

France

Future Telecom Engineers

Partnering with one of France's largest operators, and French Ministry of Education, Ericsson has engaged in a program to provide alternative futures for young people from minority groups, by encouraging them to become telecom engineers. Initiated in 2005, and officially launched in June 2006, Ericsson will assist 10 students for a four year period by providing them with mentoring, networking and training. 25,000 EUR will be invested in 2006, and 10 Ericsson Employees will participate as mentors.

In 2006, Ericsson joined French Operator SFR, in Cercle Passeport Promotion Telecoms, a newly established initiative that offers advancement opportunities to youths from low-income suburbs suffering from social instability. The objective of the program is to help young men and women gain entrance into engineering schools and later to support them throughout their course of studies via grants, individual mentoring, and training periods.

10 Ericsson employees have been trained to act as mentors. A total of 350 students will benefit from this initiative in 2006/2007.

Guatemala

In cooperation with HOPE Worldwide, Ericsson has sponsored the building of a school in Guatemala. The main objective has been to provide free education for children in an impoverished area without a local school. Ericsson employees volunteer their time to help with various tasks at the school.

This year the school has 230 students from Kindergarten to fifth grade. Once the infrastructure of the school is complete, the next step will be to supply computers and other technology. The goal for the coming year is to invite more companies to sponsor this project while Ericsson continues to act as Project Leader.

www.hopeworldwideguatemala.org

Hungary

Museum Braille Catalogue

In partnership with Motivacio Foundation, experts in accessibility, Ericsson Hungary contributes to the increased accessibility of the Kiscelli Fine Arts Museum in Budapest. In 2006, Ericsson sponsored the production of a museum catalogue in Braille and will now focus on making the building more accessible to the public by building ramps and elevators. An interactive exhibition guide is planned in cooperation with SonyEricsson, who will provide technical equipment such as CDs and touch screens to enhance the experience for visitors with physical limitations.

India

School Library in South Delhi

Ericsson India sponsors the school library for under-privileged children in cooperation with the Project Aid Society, a non-governmental organization in New Dehli. Our support to the library is through an annual contribution of Rs.50,000, which goes towards the purchase of books and the upkeep of the library.

The school is supported by the Delhi Government Administration and helps reinforce Ericsson's partnership commitment to 'take the country forward.'

Social Development through Technology

Ericsson donated 17 refurbished computers to three non-governmental social organizations. These organizations work to provide aids to the visually impaired and to rehabilitate and educate children from low-income families. This initiative is a prime example of Ericsson's belief in the role of ICT in fostering social development and cohesion.

Biofuels Pilot Project

Ericsson is spearheading a pilot project, along with operator IDEA Cellular and GSMA, to promote the use of biofuels as an alternative power source for base stations in rural parts of India. The project will also create employment opportunities in rural areas and promote the use of environmentally friendly bio-diesel over conventional fossil fuels.

Italy

Ego Program

Ericsson's Ego Program spearheads our engagement in the local Italian economy. It is an incubator project endorsed by the Italian ministries for communication, innovation and technologies, the Lazio Region, the City of Rome and uni-

versities such as the LUISS Guido Carli, La Sapienza and Tor Vergata. The program supports innovative ideas from young entrepreneurs. Five start-up companies are participating--all with ideas that address niche ICT needs. By lending its contact network, offices, meeting facilities, technical and market know-how, Ericsson Italy helps them realize their potential. With access to the advantages of large organizations, candidates can present their own projects to potential customers in a more credible and effective way. Participants continue to receive mentoring after the initial two-year incubation.

The Ericsson Ego Program has also recently launched the University Innovation Prize Award.

Kuwait

Kuwait Foundation for Advancement of Sciences was started by the late ruler of Kuwait, Amir and is designed to further infrastructure projects like hospitals, handicap institutes, and transportation. Mishari Al Khair charity fund channels donations to various global causes. Both organizations receive support from Ericsson Kuwait.

Lebanon

Ericsson in Lebanon focuses on supporting university level education programs. In separate ventures, we cooperate with the American, Lebanese and Notre Dame Universities to run projects, workshops, training and presentations on the latest technology and market trends relating to the telecom industry. We also provide summer jobs and host projects for students.

Lithuania

As members in the Investor's Forum, together with local representatives from other global companies, we are coordinating our approach to support the continued development of Lithuania.

Employees also sponsor the Trakai Civic Library and the Vilnius town orphanage with office and home furniture, library books and toys. Approximately 1,000 EUR were donated to the library and 500 EUR to the orphanage.

Morocco

Two ambulances were donated to two hospitals in Morocco.

Oman

Hands-on-training

Every year, Ericsson in Oman provides hands-on-training on telecom systems and services for senior students from the country's most reputed university. In consultation with Ericsson, the university nominates students for summer training. Nominees receive theoretical as well as on-site training for periods of three months or more.

Knowledge Oasis

In partnership with the Knowledge Oasis Muscat, Ericsson supports an incubation initiative which assists individuals with potential to produce commercially viable products or services. The expectation is that this support will ultimately lead to job creation and foster other business opportunities.

Paraguay

Asociación de Damas Argentinas

Ericsson in Paraguay supports the "Asociación de Damas Argentinas del Paraguay" (Argentinian Ladies of Paraguay Association). The association supports mothers of young children by providing them with educational programs, medical and dental assistance, day care and psychological support. This association caters to low income working families that neither have the resources, nor the financial capacity to engage in such programs.

Poland

Ericsson Poland supports children's institutions with equipment, clothing and through voluntary work. These include orphanages in Gostynin, Szczecinek, Klarysew, Płonsk and Falbogi, a children's hospital in Warsaw and schools in Ruciane-Nida and Skarszewia in addition to children's institutes in Czstochowa, "Gniazdo" and Kielce. Employees are encouraged to recommend activities and engage in support initiatives.

Portugal

Joining Generations

In 2005, the "Telecommunications—Joining Generations" seminar set out to challenge the idea that elders are technophobic and the Internet is only for the young. Sixteen senior citizens and 41 students took part in a local Portuguese community project to bridge the IT generational gap. Participants were encouraged to interact using a wide range of communications technologies, including web-cams, laptop computers and 3G mobile phones. Ericsson Portugal sponsored the event in conjunction with Telecommunication International Day.

Saudi Arabia

Ericsson in Saudi Arabia sponsors several software development centers in the foremost Saudi universities.

Serbia

Ericsson in Serbia actively supports various university projects on an annual basis. Projects are connected to the University of Electrotechnical Engineering in Belgrade, Nis and Novi Sad.

Slovenia

Ericsson employees volunteer both time and furniture to the “Small house” project, a humanitarian initiative of Materina Dušica Association (named after the plant, Mother’s Soul). Together with the help of the community of Kozjansko, the local Lions Club, Ambassadors and other Slovenian companies, the house is a safe haven for children suffering as a result of neglect, aggression and abuse.

Spain

Save the children saves money

For a non-government organization any penny saved in administration costs can be used to save lives and make a difference in society. Ericsson Spain provided the Madrid and Barcelona offices of Save the Children with a VoIP solution, to facilitate low-cost long distance telephone services between headquarters and its numerous regional offices. We applied high speed Internet connections, VoIP, or Voice over IP, designed for small office environments to support IP phones, IP Fax and ordinary analog phones.

Save the Children is a network of non-government organizations active in Spain and around the world and focuses on protecting the special needs of children—both in times of crisis and when they suffer from poverty, disease, injustice and violence.

<http://www.savethechildren.org/>

Donate your Mobile campaign

A joint initiative by the Spanish Red Cross, the foundation Entreculturas and Ericsson in Spain seeks to find a new use for redundant mobile phones. Earnings raised here are divided between the Red Cross and Entreculturas and donated to various social projects aimed at helping the most underprivileged members of society.

EEE Donation campaign

Ericsson collaborates with Fundación García Gil Atención al Discapacitado (Spanish foundation for the disabled) by donating Electric and Electronic Equipment for their social and occupational center activities.

Engineers without Borders

The international network works to improve quality of life of disadvantaged communities worldwide through education and implementation of sustainable engineering projects.

Innovation & Academic Sponsorships

Ericsson in Spain directed approximately 250,000 Euros to further academic innovation in collaboration with Rogelio Segovia Foundation (Universidad Politécnica de Madrid). We also cooperated with Universidad Carlos III (Cátedra Ericsson), COTEC (Spain) Foundation, and the cultural think tank Fundación Alternativas.

The e+5 Program

The e+5 Program was launched by Fundación Entorno, a leading organization in sustainable development, in cooperation with Ericsson. The program is designed to promote environmental initiatives among small and medium sized companies by introducing “green” criteria in the contract and purchasing process.

Tunisia

Ericsson Tunisia supported students in their final thesis with coaching and development of applications through Mobility world. Ericsson Tunisia also sponsored activities that apply its core business to community initiatives: Telecom Day and TIC (information technology) for handicapped people.

United States

Supplier Diversity

Ericsson Inc. is committed to actively seeking out and enabling minority-owned, women-owned, disabled veteran-owned, HubZone, and small businesses to qualify for and compete successfully in providing goods and services to

Ericsson. Opportunities for suppliers to work with Ericsson include installation and testing, transportation and construction, as well as professional and other services.

For more information:

<http://www.ericsson.com/us/ericsson/supplierdiversity/mis-sion.shtml>

Genocide Emergency: Dafur, Sudan

Ericsson, NASDAQ and several leading investment banks sponsored a fundraiser to aid victims of the violence in Darfur. The event was organized by the US Holocaust Museum’s Next Generation Board, a non-religious, non-profit organization dedicated to building a community of conscience to fight against genocide in today’s world. During the day of the event, images from the genocide in Darfur were displayed on the NASDAQ MarketSite screen overlooking Times Square to raise public awareness of the tragedy...

<http://www.ushmm.org/>

Richardson Regional Medical Center Foundation

For over 17 years, Ericsson has supported the Richardson Regional Medical Center as it grew from a small community hospital to a growing regional medical center. Located close to Ericsson’s Texas-based North American headquarters, the Center recently opened the Lance Armstrong Shaped Beam Surgery, named in honor of the award-winning cyclist and cancer victim. US employees participate in the annual Wild Ride Bike Rally, to raise funds for the Center.

<http://richardsonregional.com/wps/portal>

Video Conferencing to Reduce Travel

The use of video conferencing by Ericsson US has led to a dramatic reduction in time spent on travel while simultaneously improving Ericsson’s environmental impact – relieving the need for travel to and from airports, as well as cross-country or cross-continent flights.