



---

# DET NORSKE VERITAS

---

## MANAGEMENT SYSTEM CERTIFICATE

---

Certificate No. 2004-SKM-AQ-2044

*This is to certify that*

### **Ericsson Market Unit Central Europe**

*in*

Poland, Czech republic, Slovakia, Austria, Hungary,  
Slovenia, Croatia and Bosnia - Hercegovina

*has been found to conform to the Management System Standard:*

**ISO 9001:2000**

*This Certificate is valid for:*

**Marketing, sales and provisioning of  
telecommunications products, solutions and services**

*Initial Certification date:*

2005-04-28 (Slovakia, Austria, Slovenia, Bosnia-  
Hercegovina)

2002-08-26 (Poland)

2001-12-12 (Czech Republic)

1995-12-20 (Hungary)

2000-07-25 (Croatia)

---

*This Certificate is valid until:*

2011-06-30

---

*The audit has been performed  
under the supervision of:*

**Lena Willoch**  
*Lead Auditor*



*Place and date:*

Stockholm, 2008-04-01

---

*for the Accredited Unit:*  
DNV CERTIFICATION AB,  
SWEDEN

---

**Jimmy Nilsson**  
*Management Representative*

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.



---

# DET NORSKE VERITAS

---

## APPENDIX TO CERTIFICATE

---

This Appendix refers to Certificate No. 2004-SKM-AQ-2044

# Ericsson Market Unit Central Europe

**Address for MU Central Europe:** Ericsson Austria, Ernst-Melchior-Gasse 24, 1020 Vienna, Austria

**Sites included:**

Ericsson Sp. z o.o., Al. Jerozolimskie 92, 00-807 Warsaw, Poland  
Ericsson spol. s r.o., Sokolovska 79 cp. 192, 186 00 Prague 8, Czech Republic  
Ericsson Slovakia spol. s r.o., Roznavska 24, 82104 Bratislava, Slovakia  
Ericsson Austria GmbH, Ernst-Melchior-Gasse 24, 1020 Vienna, Austria  
Ericsson Hungary Ltd., Laborc 1, 1037 Budapest, Hungary  
Ericsson, d.o.o., Dunajska 63, 1000 Ljubljana, Slovenia  
Ericsson Nikola Tesla d.d., Krapinska 45, p.p. 93, 10 002 Zagreb, Croatia  
Ericsson d.o.o. Sarajevo, Fra Andela Zvizdovica 1/10, 71000 Sarajevo, Bosnia –Hercegovina  
Ericsson Banja Luka Nikole Tesle 13, 78000 Banja Luka, Bosnia -Hercegovina

The Quality Management System will be periodically audited by DNV Certification according to an Annual Service Delivery Plan to be developed in cooperation between Ericsson and DNV based on the individual unit's plans for periodical audits. Periodical Audits normally take place within one month of the scheduled date. For further information see General Regulations issued by DNV Certification AB and the Frame agreement on certification between Ericsson and DNV.

The certificated organisation shall keep DNV informed on

- major changes in the organisation
- major events affecting the environment/the working environment/the operations in general
- major changes in the scope of services/products provided by the organisation

*Initial Certification date:*

2005-04-28 (Slovakia, Austria, Slovenia, Bosnia-Hercegovina)  
2002-08-26 (Poland)  
2001-12-12 (Czech Republic)  
1995-12-20 (Hungary)  
2000-07-25 (Croatia)

---

*This Certificate is valid until:*

2011-06-30

---

*The audit has been performed  
under the supervision of:*

---

Lena Willoch  
Lead Auditor



*Place and date:*

Stockholm, 2008-03-18

---

*for the Accredited Unit:*  
DNV CERTIFICATION AB,  
SWEDEN

---

Jimmy Nilsson  
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.