

D.N.A. 5.3 I&M Level 1

Course Description

1551-LZU 102 1352



D.N.A. 5.3 I&M Level 1

Overview

- This is a 3-days course, which covers installation of the D.N.A. basic modules, configuration, customisation and basic troubleshooting.

Target audience

- The target audience of this course is mainly service technicians who are responsible of the installation and configuration of D.N.A.
- This training is also intended where extensive technical understanding is required for pre-sales personal, etc.

Prerequisites

- Microsoft Windows 2000/2003 Server, Windows 2000/XP Professional
- Knowledge of MX-ONE Telephony System – Telephony Switch I&M Basic Install 1 course, LZU 102 1515
- Microsoft SQL Server 2000 or 7.0
- Completion of D.N.A. 5.3 Basic course, LZU 102 1351

Main Objectives

The main learning objective is to teach the students how to install, configure, maintain and troubleshoot D.N.A system.

Contents

- D.N.A. Server and Administrative Tools
- Directory Configuration/Dirpop

- RDS configuration
- LDAP configuration
- De-installation of D.N.A.
- Enterprise License Manager (ELM)
- Installation of SQL Server
- Installation of D.N.A. system
- MD110/MX-ONE setup for running D.N.A.
- Installation of D.N.A. Clients
- Installation of Ericsson Communication Assistant
- Installation of Ericsson Communication Client
- Installation of Communication Client
- Installation of Personal Assistant for SmartPhone
- Installation of Application Link 4.0
- E-mail Integration
- Troubleshooting

Learning Situation

- This is an instructor-led training. Majority part of the training consists of practical hands-on exercises.

Duration

- 3 days

Add-on Courses

- D.N.A. 5.3 I&M Level 2, LZU 102 1353