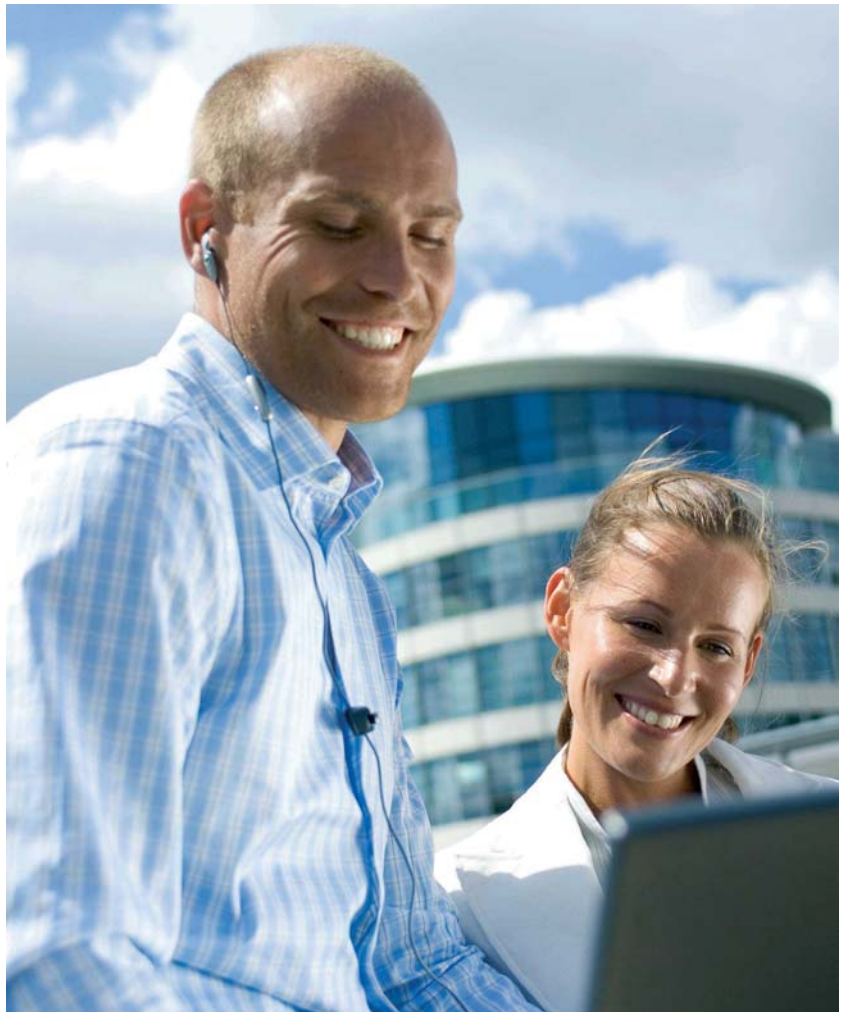


BusinessPhone 8.0 Core 1 I&M Course

Course Description

1551 - LZU 102 1430



BusinessPhone 8.0 Core 1

Overview

BusinessPhone 8.0 Core 1 training is an instructor led training for technicians, who will install and configure BusinessPhone 8.0.

Target audience

The target audience of this Core 1 is mainly service technicians whose job is the installation as well as basic maintenance. The training is also intended where deep technical understanding is required (e.g. Pre-Sales personal).

The Core 1 course is the basic training and therefore mandatory for all further BusinessPhone 8.0 courses.

Prerequisites

Basic telecommunication know-how
good PC and Windows x knowledge
basic LAN knowledge
good English knowledge

Main Objectives

After the course each participant should know how to:

- install the system
- set the system into operation
- use the system
- program the system
- find basic faults

Contents

- Entrance test!
- Installation & startup
- BMS (BusinessPhone Management Suite)
- Software based Licensing
- System Functions & Programming
- Trunk Programming
- ISDN
- CIL (Call Information Logging)
- Basic maintenance / fault detection

Learning Situation

The training is instructor led and provides as much theoretical knowledge as necessary. The main part of the training consists of practical hands-on exercises by the students: This means that installations and all important configurations are done in exactly the same way, as they will have to do at the customers' site.

This practical experience provides the students with the knowledge to set up a system in an appropriate time, to find faults and also to work out solutions for the special needs a customer may have.

Required course preparation

CDs, which have to be sent to the students;
at least 2 weeks prior to the start of the course:

BusinessPhone Communication Platform documentation:
Documentation Suite 8.0 -FASBS 180 001 consist of
CD-1: installation, operation and maintenance manual
CD-2: EnterpriseTelephone Toolbox

Online Tutorial - **FASBS 170 010**
Training tool for Digital Telephones, IP-Phones, Cordless phones and
Analog Telephone.

The student has to study the system overview and system description of
CD-1.

A knowledge check will be performed at the beginning of the course.

The student has to study the Online Tutorial (FASBS 170 010) and has to
do the test, which is part of the Online Tutorial.
The student has to copy the test result to a floppy disc or print it out and
bring it to the course for evaluation.

The estimated time for course preparation is about 2 days!

Duration

5 days

Terminology

BMS...BusinessPhone Management Suite

Add-on Courses

LZU 102 1431 (BusinessPhone 8.0 Core 2)