

MX-ONE TSW I&M Basic Install 2

Course Description

1551-LZU 102 1516 Uen



MX-ONE TSW I&M Basic Install 2

Overview

The purpose of this course is, as a part of many courses, to prepare our sales and service organization for the handling of the release MX-ONE TSW as regards sales, configuration, implementation, maintenance, and support.

Product revision history

This is a new product. It is built on the MD110 BC12 I&M Basic Install 2 course.

Target audience

Ericsson Enterprise support organization. Experienced support staff who has been attending the MX-ONE TSW Basic Install 1 course.

Prerequisites

- Basic telephony and general PC knowledge
- MX-ONE TSW I&M Basic Install 1 course

Main Objectives

The students shall – after the course – have the skills and knowledge to, with the aid of the Implementation and Managing binder and appropriate ALEX documentation, be able to install and modify the configuration of both HW and SW, focusing on Mobility, IP-extension and Fault Location, of a one node system and 1-2 LIM system without a group switch.

Contents

- IP-Telephony
- Mobile extension
- Integrated mobility
- Call Information Logging and CIL on HDU
- Mobility Logging
- Traffic recording for DECT
- Command log
- Fault location and tracing
- Maintenance
- ACD
- SMS

Learning Situation

This course is an instructor-led course with a mixture of theoretical sessions and practical exercises.

The course is developed for 8-12 students at the same time with a maximum of two persons per workstation (PC and PBX).

Duration

5 days.