

Ericsson Broadband Access Solutions Training Package



Marielle Lindgren

Product Manager, Education
Ericsson Global Services
marielle.lindgren@ericsson.com

Introduction

- The training package is supporting the Ericsson Broadband Access Solutions, Ethernet DSL Access (EDA) and the different Fibre Ethernet Network Solutions.
- The training package offers clearly defined yet flexible training paths to target specific technical and business staff within your organisation
- The training package uses blended learning – from traditional classroom teaching to learning off the web

Why invest in Ericsson Broadband Access Training Package?

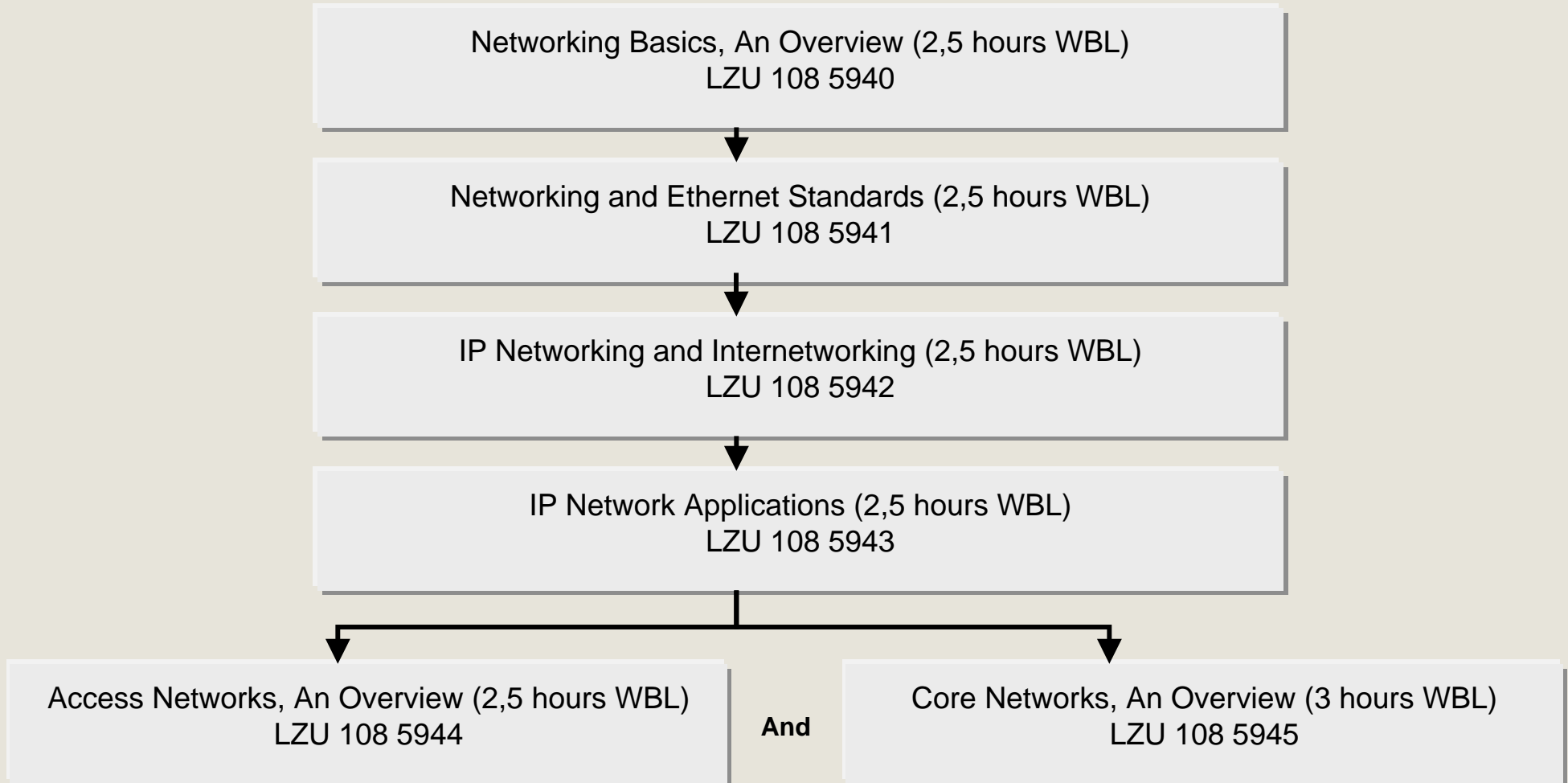
- **Faster time to revenue**
 - *“You can secure an rapid competence build-up, enabling an early Broadband Access launch.”*
- **Cost efficiency**
 - *“With competent and skilled staff, you will have a well-performed network, improving productivity and profitability.”*
- **Increased performance/less churn**
 - *“With competent and skilled staff, you will ensure high quality of service, leading to higher end-user satisfaction and competitiveness.”*
- **Minimal risk**
 - *“Your competent and skillful staff will be able to help you in maintaining a cost effective organization.”*
- **Organizational effectiveness**
 - *“Your staff will become more motivated through competence development and learning culture, which ensure you an effective organization for long-term success.”*

What's in the Training Package? (Target Audience & Competence Levels)

Fundamentals Datacom EDA AXC 105 Fundamentals	Network Operation Network Configuration	Business Management Business Management	Customer Management Customer Care
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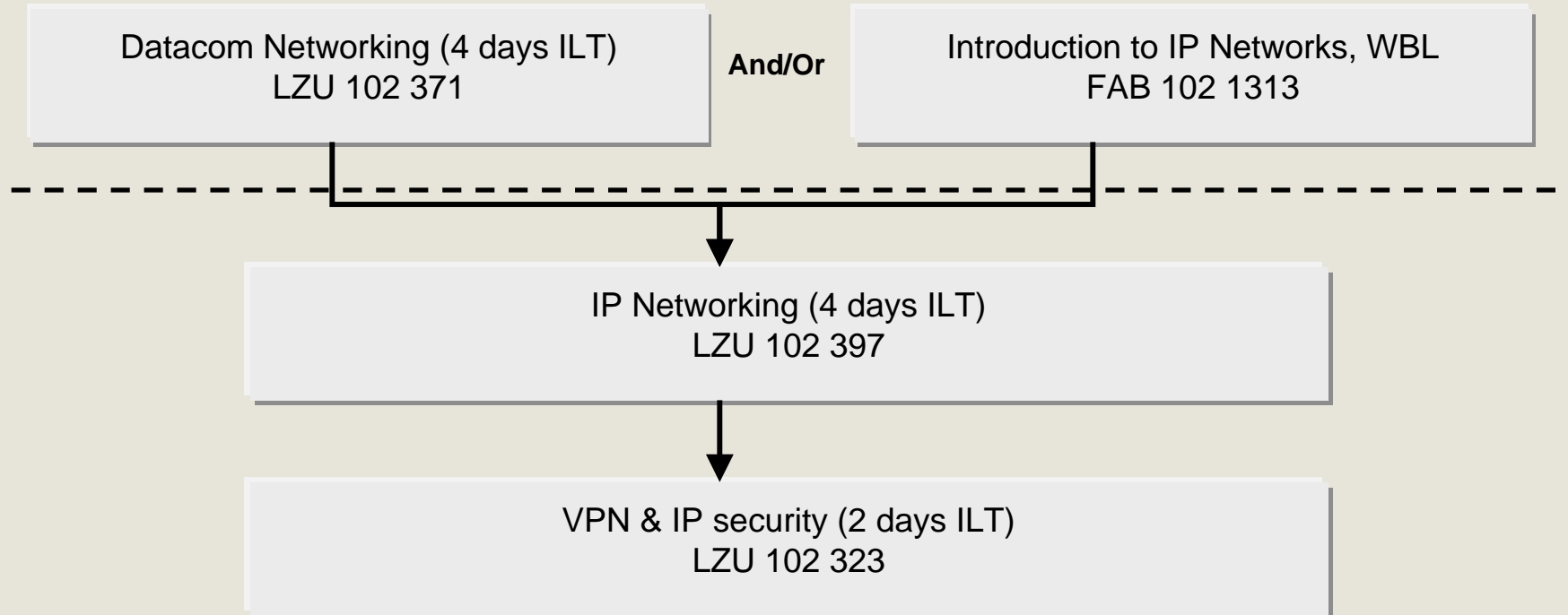
Datacom Technology Fundamentals

Introduction to IP Networks, WBL (FAB 102 1313)



IP Fundamentals (FAB 102 1314)

Prerequisite Knowledge



IPv6 Fundamentals (FAB 102 1383)

Prerequisite
Knowledge

IP Fundamentals
FAB 102 1314

IPv6 and Transition from IPv4 to IPv6
(1 day ILT)
LZU 102 801

Or

IPv6 and Transition from IPv4 to IPv6, Hands-on (2
days ILT)
LZU 102 798

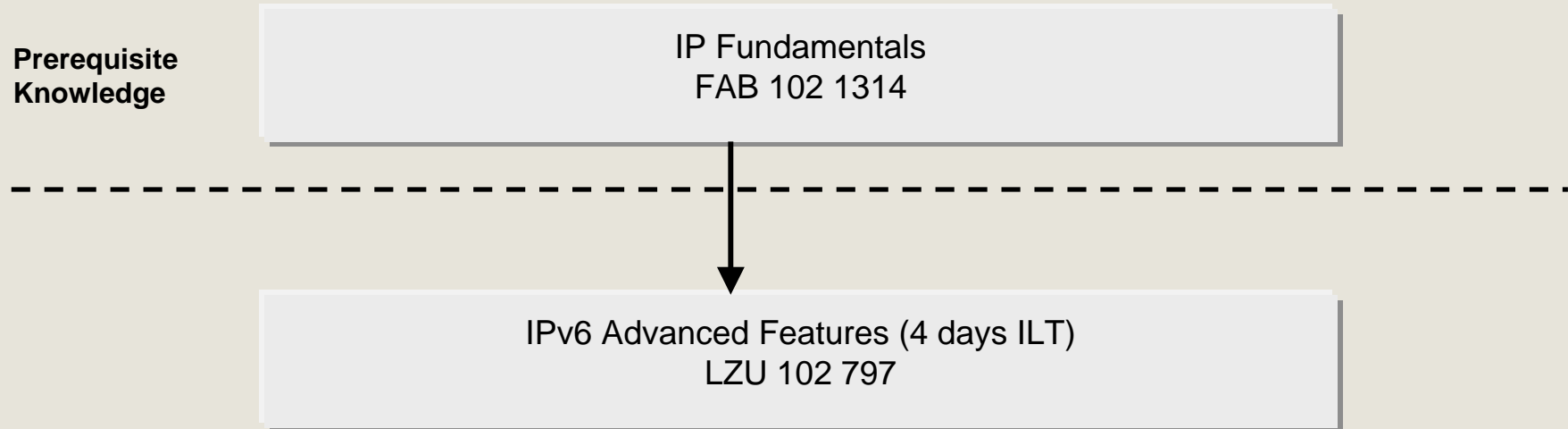
IPv6 Routing Configuration (FAB 102 1384)

Prerequisite
Knowledge

IPv6 Fundamentals
FAB 102 1383

IPv6 Routing Protocols (2 days ILT)
LZU 102 796

IPv6 Advanced Network Configuration (FAB 102 1385)



Fiber Ethernet Access (FEA)

FEA Fundamentals (FAB 102 1386)

**Prerequisite
Knowledge**

IP Fundamentals
FAB 102 1314



FEA Technical Overview (1 day ILT)
LZU 102 530

FEA Network Configuration (FAB 102 1388)

**Prerequisite
Knowledge**

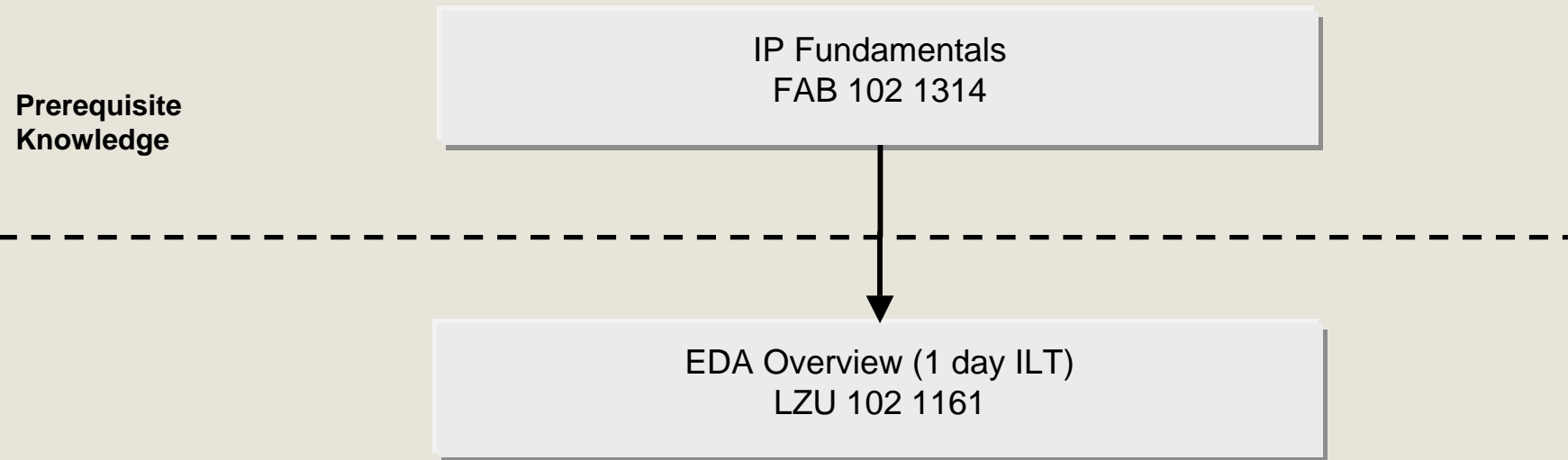
FEA Fundamentals
FAB 102 1386



FEA User and Network Administration (3 days ILT)
LZU 102 776

Ethernet DSL Access (EDA)

Ethernet DSL Access (EDA) Fundamentals (FAB 102 1387)



Ethernet DSL Access (EDA) Network Configuration (FAB 102 1389)

**Prerequisite
Knowledge**

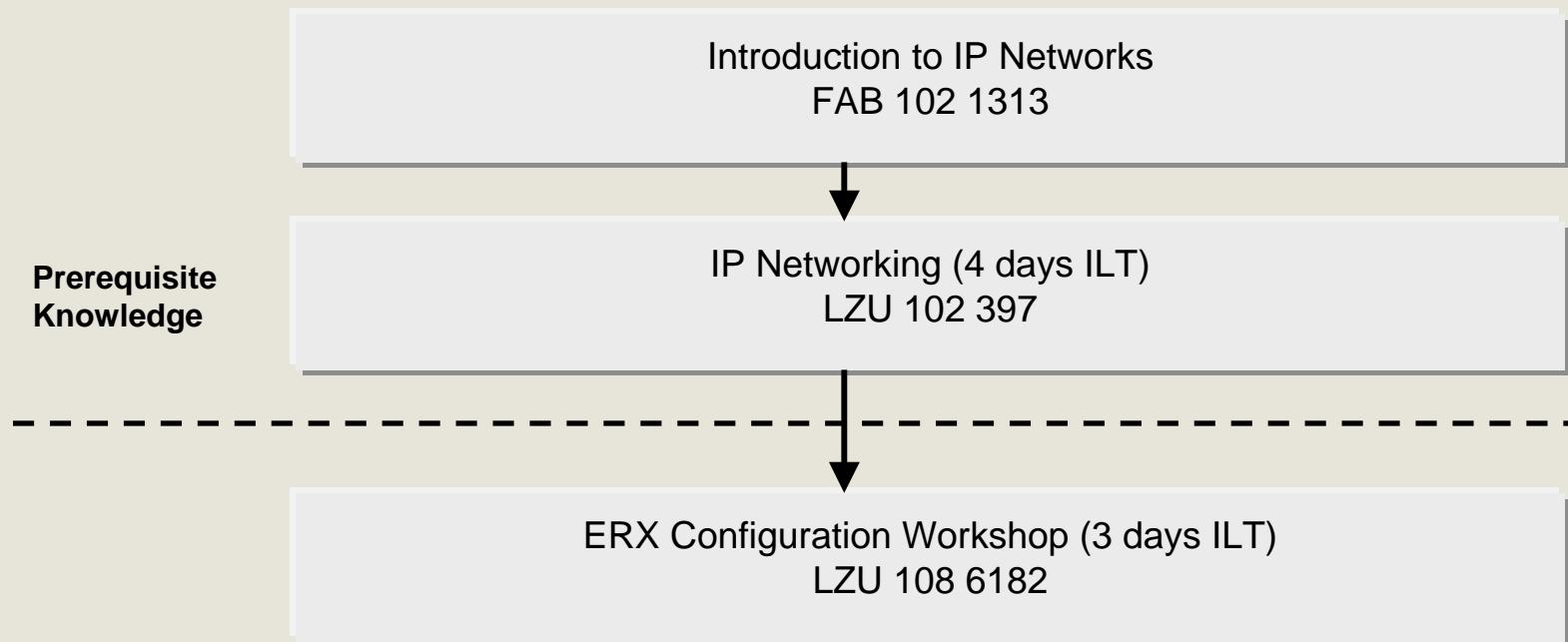
Ethernet DSL Access (EDA) Fundamentals
FAB 102 1387

EDA User & Service Administration (1 day ILT)
LZU 102 1163

EDA Network & System Administration (3 days ILT)
LZU 102 1201

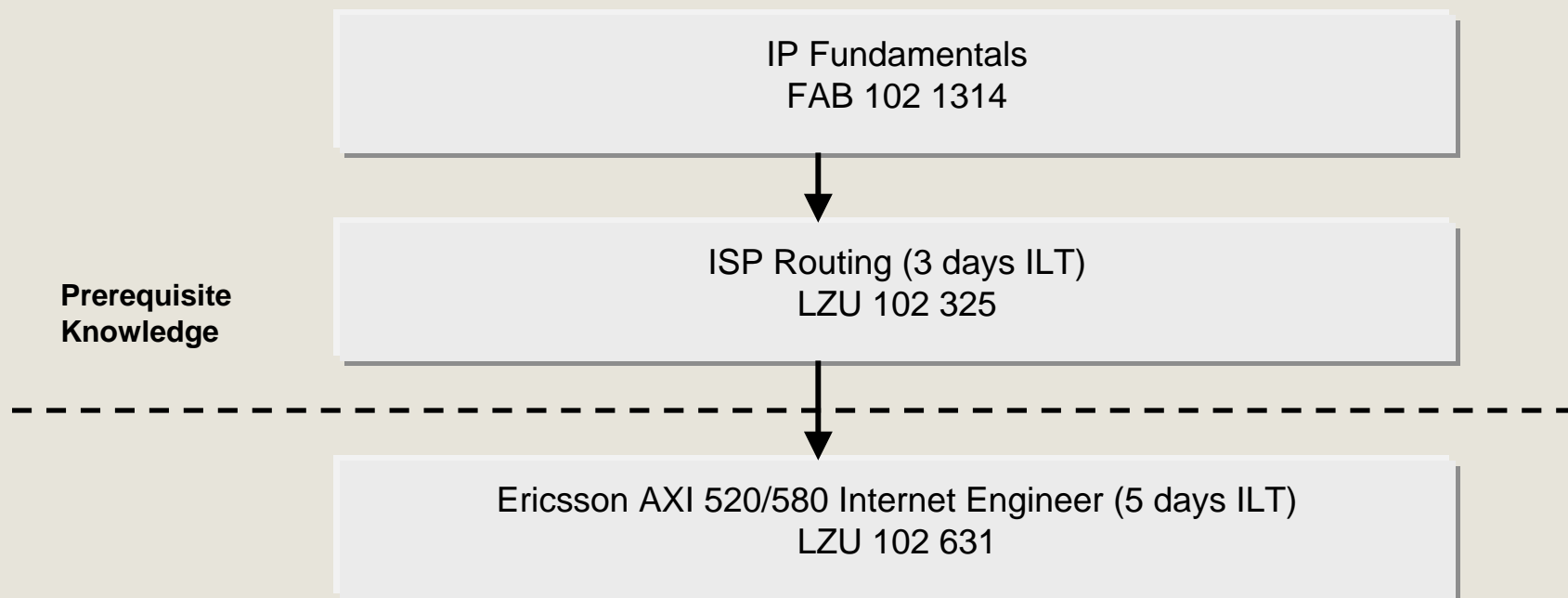
ERX

ERX Configuration (FAB 102 1405)



FEMA (AXI 520/580)

AXI 520/580 Network Configuration (FAB 102 1354)



Multi Service Edge Device (MSED)

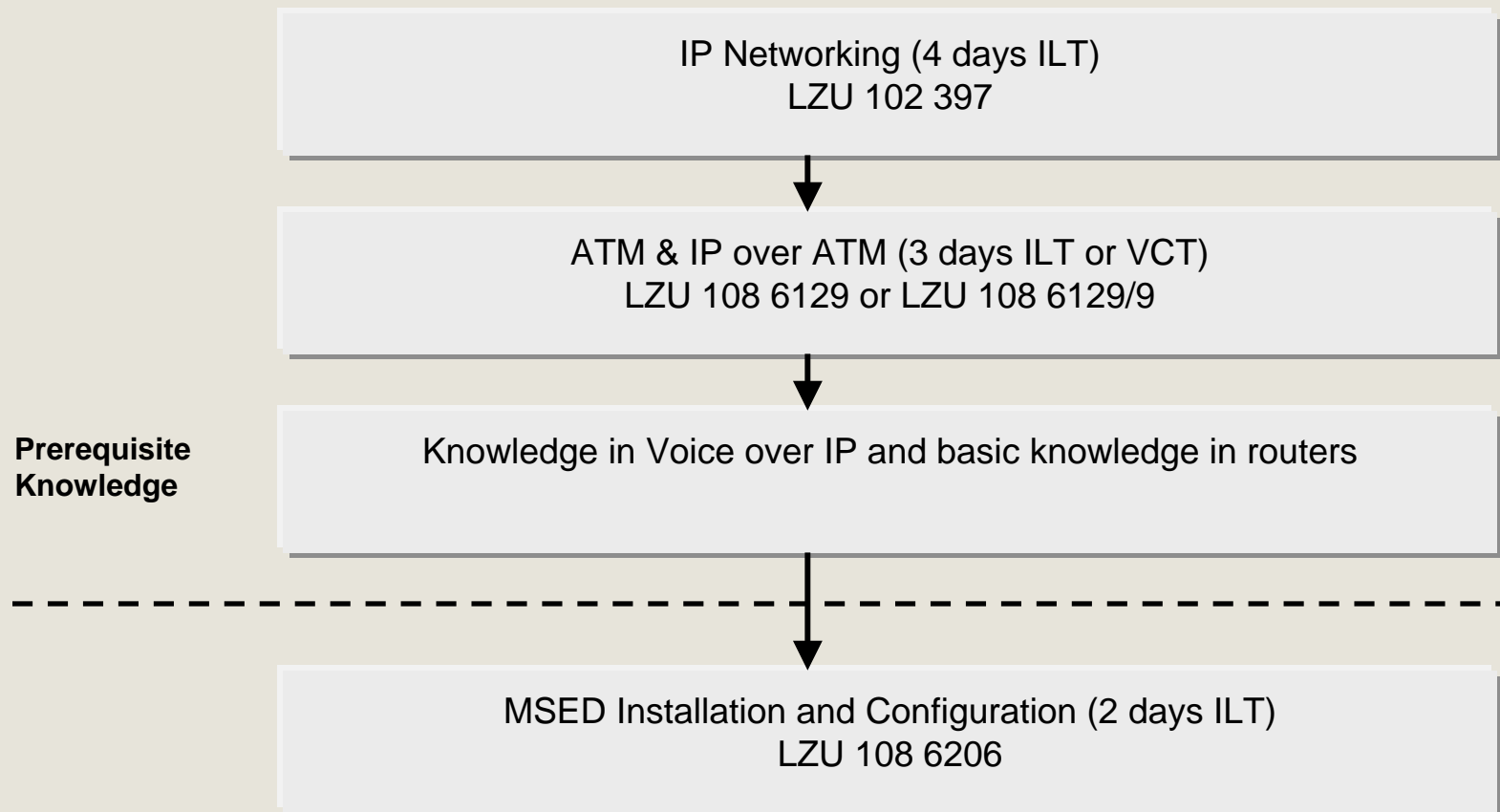
Multi Service Edge Device (MSED) Fundamentals (FAB 102 1449)

MSED Overview (1 day ILT)
LZU 108 6205

Or

MSED Overview (1 day VCT)
LZU 108 6205/9

Multi Service Edge Device (MSED) Network Configuration (FAB 102 1450)



Business Management and Customer Care

Datacom Fundamentals – Business Management (FAB 102 1390)

Introduction to IP Networks, WBL
FAB 102 1313



ATM Essentials (7 hours MBL)
LZU 108 1459

Courses for Agents, Tele Sales and Help Desk personnel, and Team Leaders

**Customer Care Professionalism (2 days ILT)
LZU 108 3214**

**The Complete Team Leader Course (2 days ILT)
LZU 108 2049**

How do we deliver?

- ILT courses, delivered at Ericsson training centres or at customers site.
- e-learning products delivered by either Internet solution or Education Online portal on the extranet towards external customers.



Why Ericsson Education?

- **Global strength local expertise**
 - One of the worlds largest competenc solutions suppliers
- **Broad Global Service Product Portfo**
- **Blended learning solutions**
 - Instructor Led Training (ILT)
 - On-the-job programs
 - Web based learning (WBL)
 - Streaming Videos (SV)
 - Seminars
 - Multi-media based learning (MBL)
 - Virtual Classroom (VCT) / Remote Training
 - Online Articles
 - On the Job Training
 - Workshop



Cover all competence areas

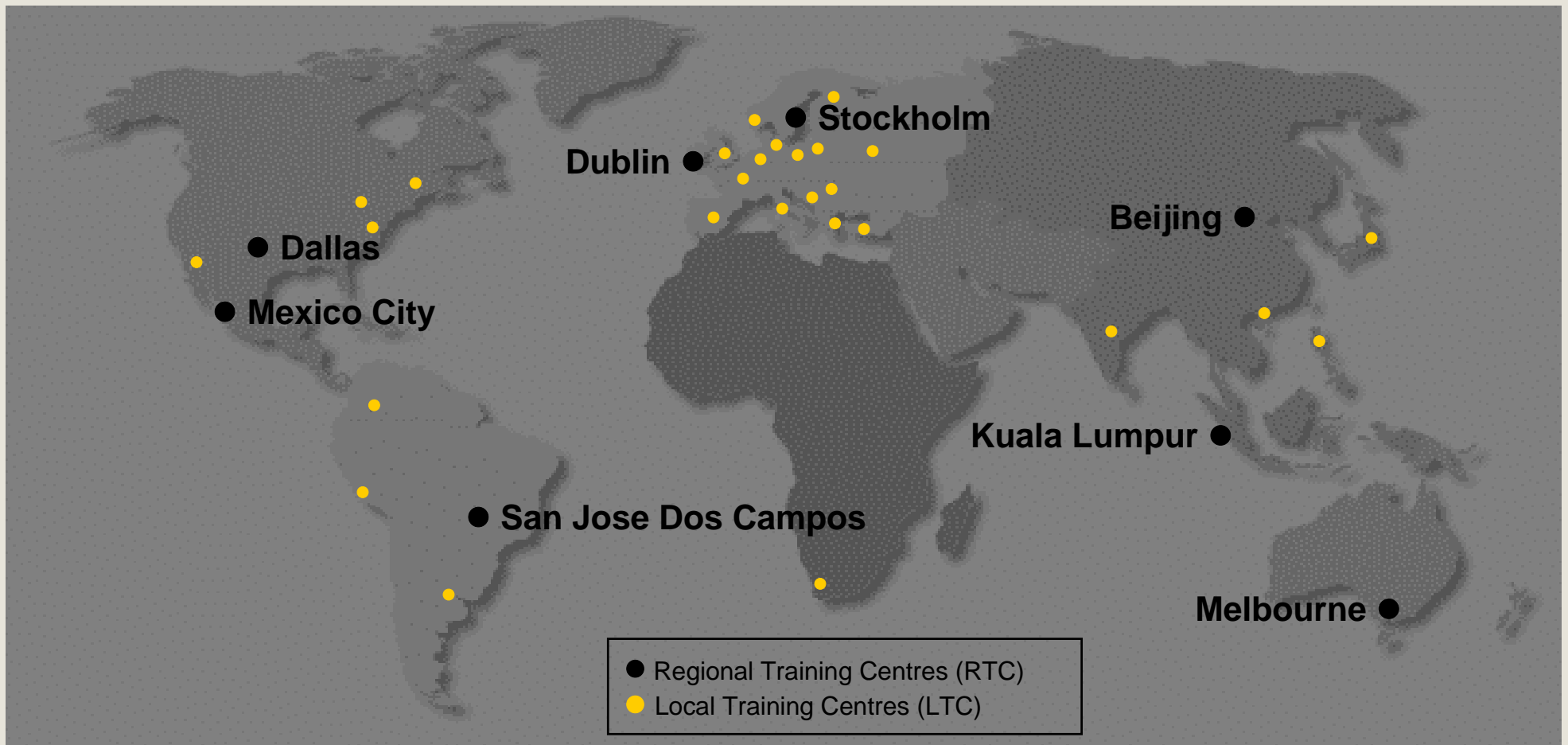
- Technical/Professional, Business and Human skills

Summary

- **Be empowered**
- **Ericsson Education is your competence partner**
- **Linking human performance to business outcomes**
- **will give you the power to succeed. Our solutions**
- **combine global strength with local expertise -**
- **increase your performance anytime, anywhere.**
- **With us, you will be first choice.**



Global reach, at a local level!



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