

Mobile@Home R3

Training Programs



Why invest in Mobile@Home Package

- **Faster time to revenue**
 - Task oriented, targeted and blended training to ensure staff is operational in less time.
- **Cost efficiency**
 - Blended learning for both time and cost efficiency. Lower operational costs provided by task oriented training.
- **Increased performance/less churn**
 - Efficient processes achieved by skilled and competent staff.
- **Minimal risk**
 - Ericsson's vast industry knowledge and experience is available through appropriate training.
- **Organizational effectiveness**
 - Clear and continuous training strategies to motivate staff and provide opportunities for long term business success.

What's in the Mobile@Home Package?

Field Operations

- Field Technician

Fundamentals

- Fundamentals

Operations Centre




Front Office

- System Technician
- Service Technician

Back Office

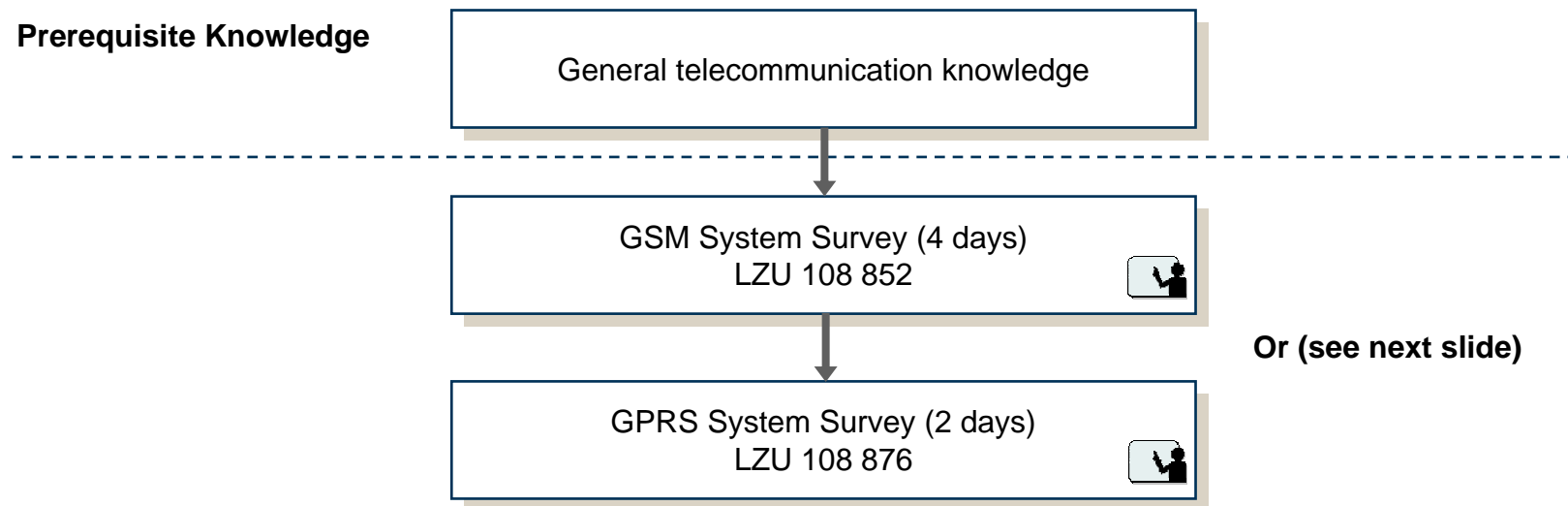
- System Engineer
- Service Engineer

Supported Service Delivery Methods

Icon	Delivery Method
	Instructor Led Training (ILT)
	Virtual Classroom Training (VCT)
	Web Based Learning (WBL)

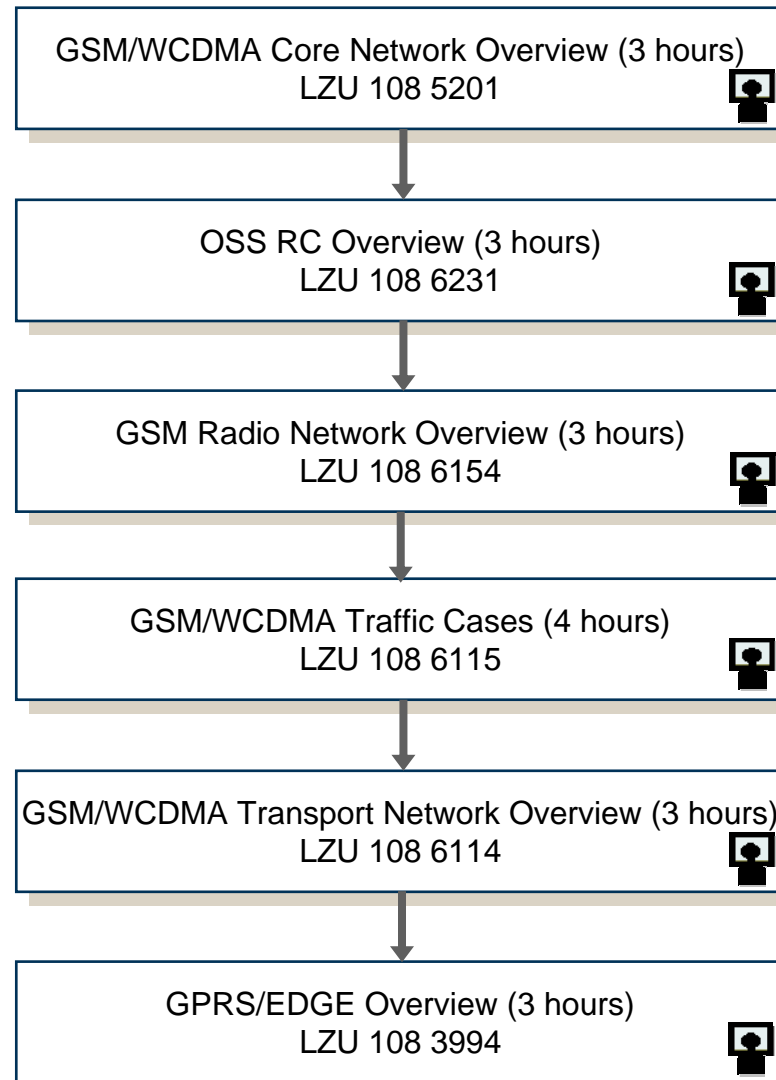
GSM Network Fundamentals

FAB 102 1465



GSM Network Fundamentals

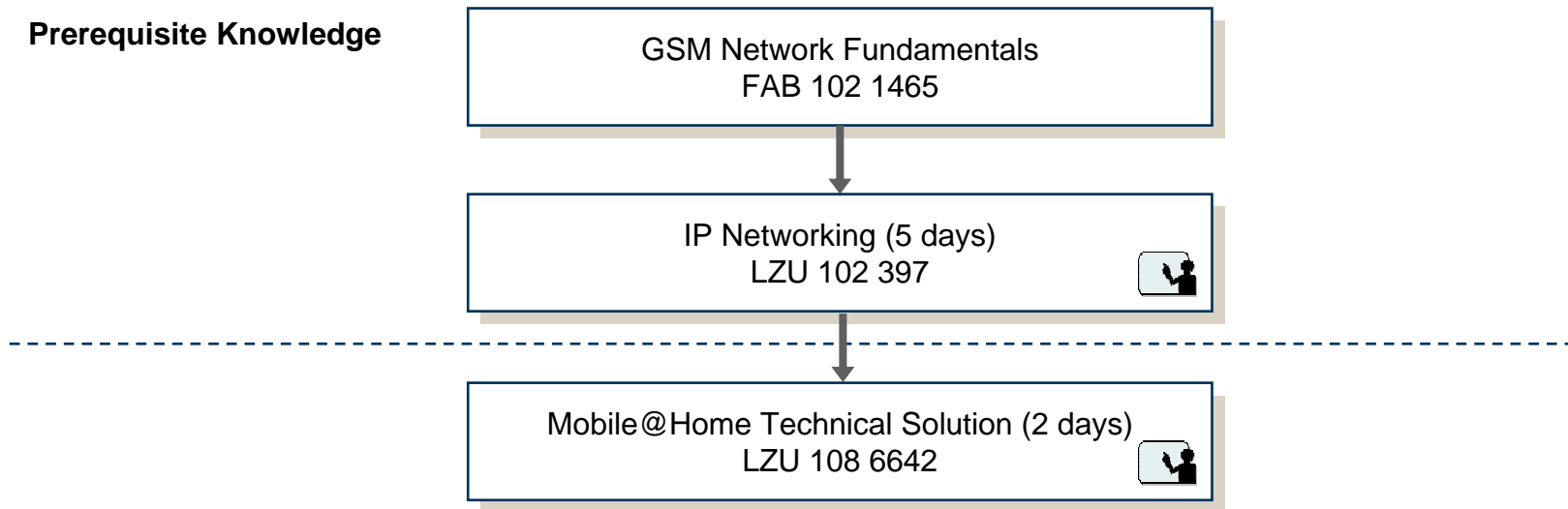
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Mobile@Home Fundamentals

FAB 102 1948

Prerequisite Knowledge



HSS Fundamentals

FAB 102 1949

Prerequisite Knowledge

Basic telecommunication and data communication knowledge



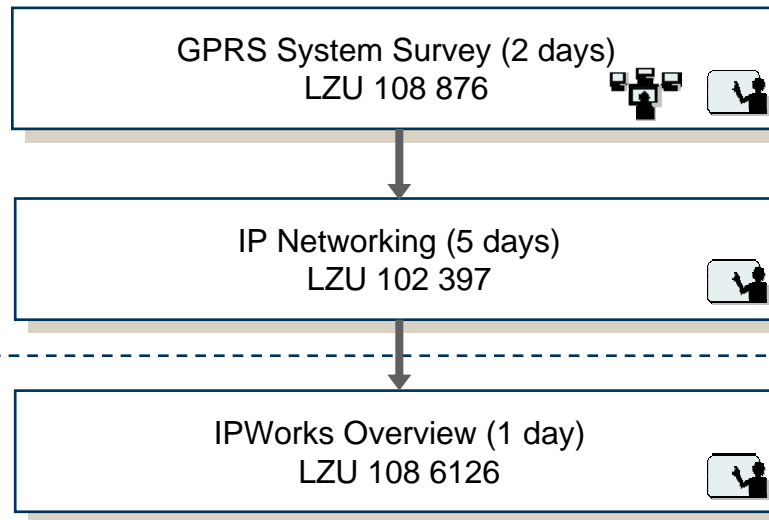
Telecom Server Platform 5 Overview (1 day)
LZU 108 6441



IPWorks Fundamentals

FAB 102 1434

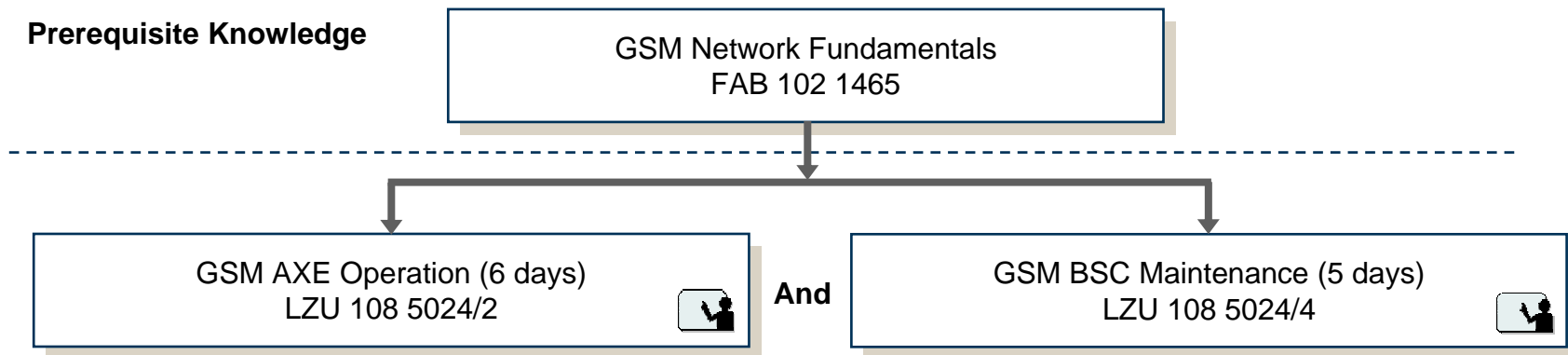
Prerequisite Knowledge



HBSC Operation and Maintenance

FAB 102 1950

Prerequisite Knowledge



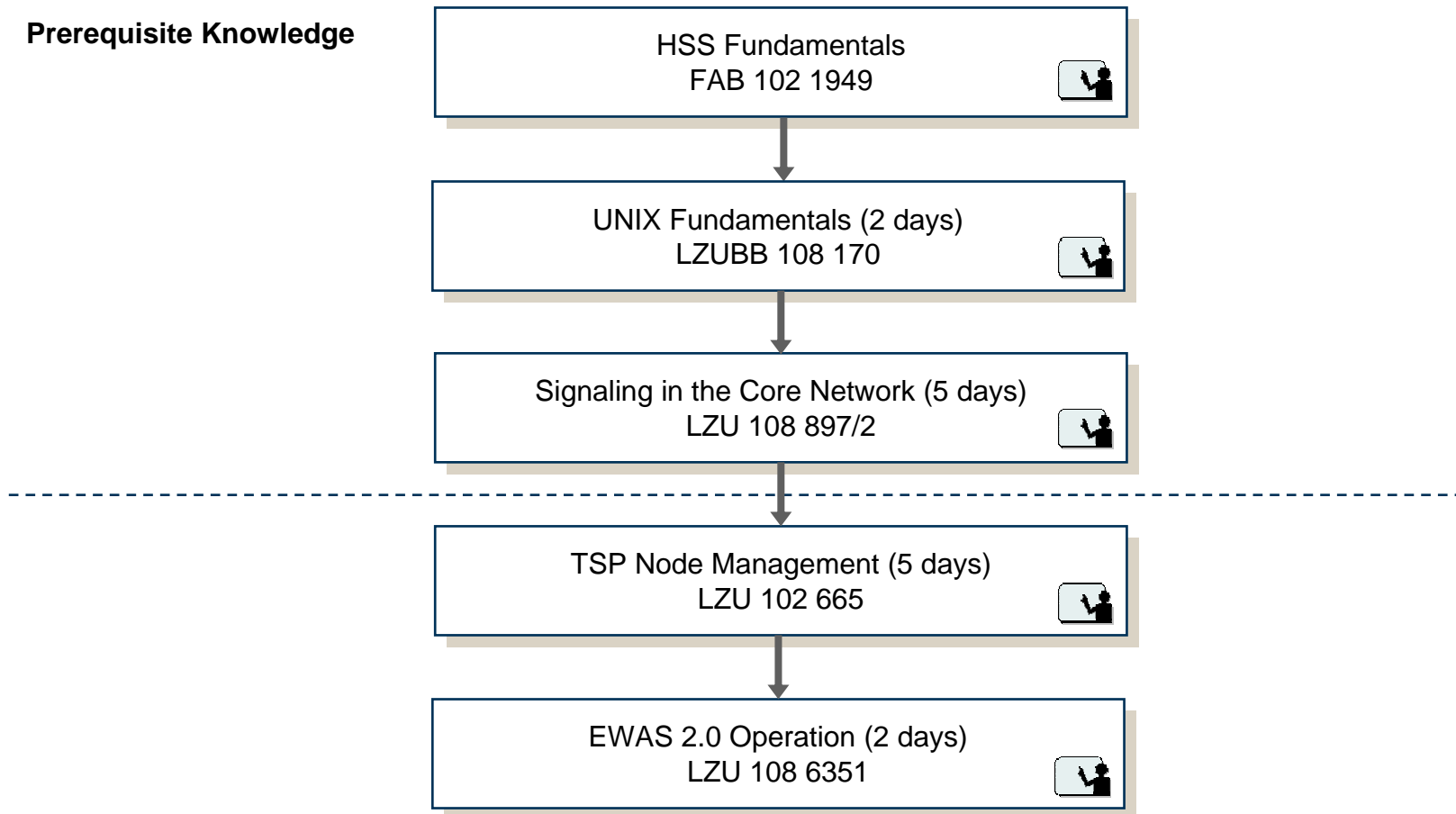
Note: Normally the GSM AXE Operation has a duration of 9 days, the AXE generic part and the BSC part have a duration of 6 days. MSC Basic Operation with a duration of 3 days is excluded then.

Note: Normally the length of the GSM BSC Maintenance course is 7 days. Depending on the customer scenario modules can be left out and the duration can be shortened to 5 days. As the HBSC is based on AXE 810, the duration is 5 days.

HSS Operation and Maintenance

FAB 102 1951

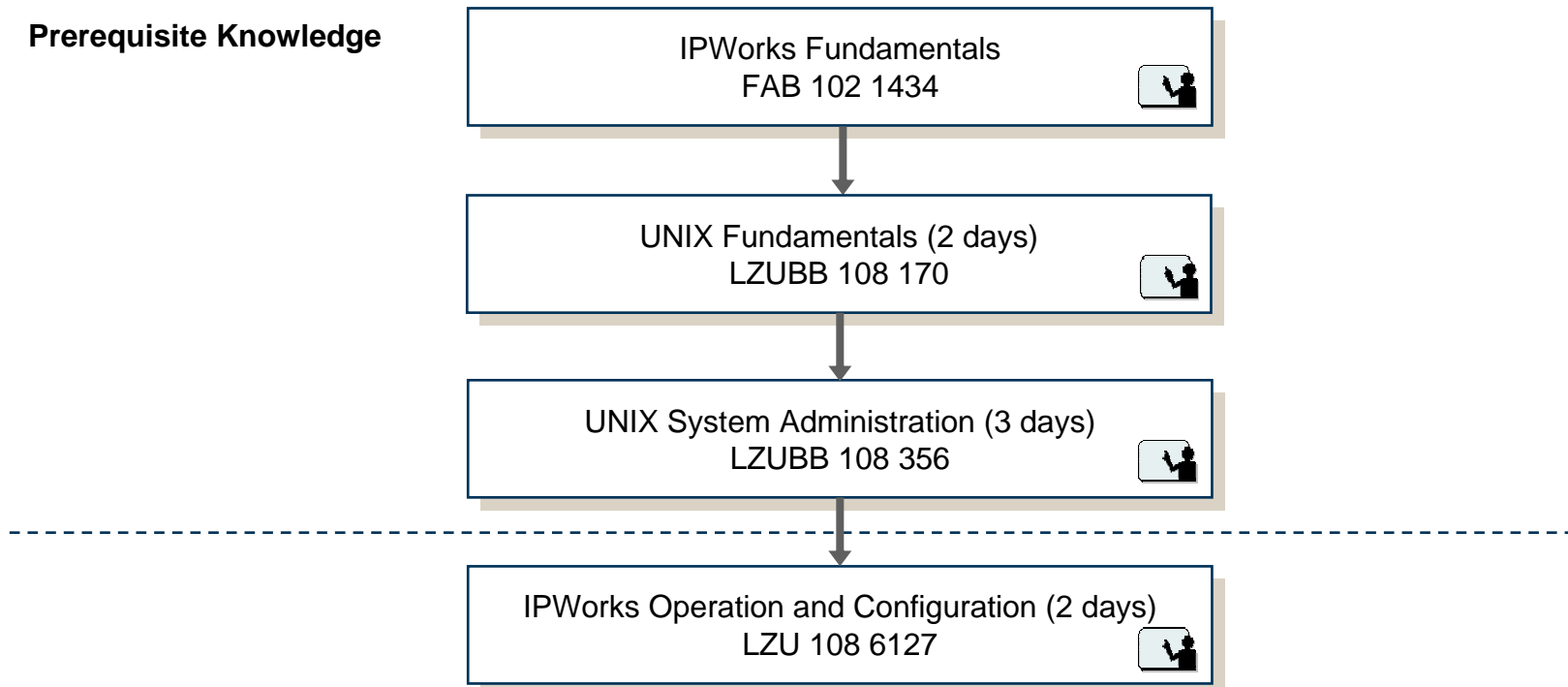
Prerequisite Knowledge



IPWorks Operation and Configuration

FAB 102 1435

Prerequisite Knowledge



SEGW Operation and Maintenance

FAB 102 1952

Prerequisite Knowledge

TCP/IP, routing technologies and basic firewall knowledge



SEGW Fundamentals (2 days)
CLA-PS-FND

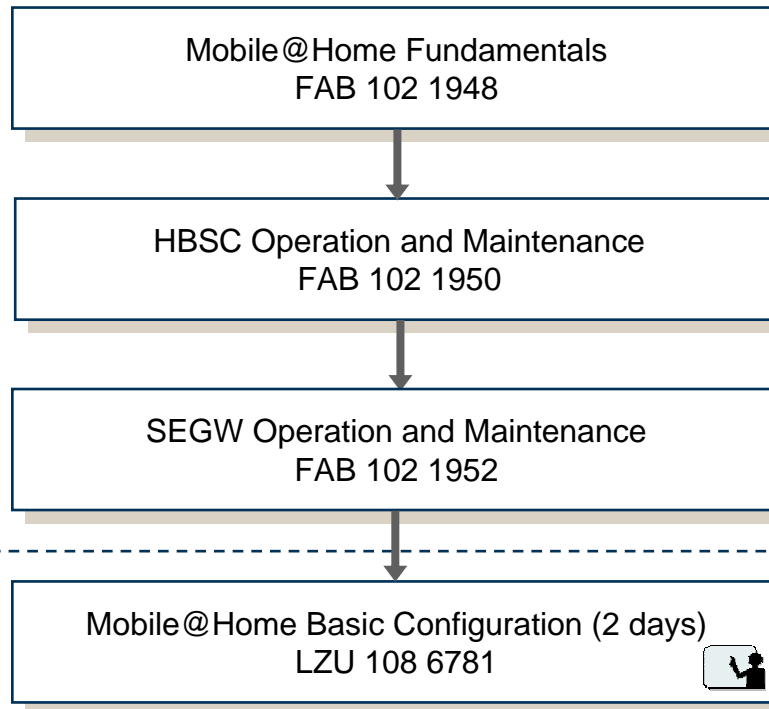


This is a 3PP course

Mobile@Home Operation and Configuration

FAB 102 1953

Prerequisite Knowledge



3PP Training

- SEGW training is offered by www.clavister.com

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TAKING YOU FORWARD