

# Charging System 3.0

## Training Programs



# Why invest in Charging System 3.0 Package

- Faster time to revenue by gaining the knowledge on how the Charging System solutions sit at the point where the operator's business strategies engage with the network's capabilities
- Easy, quick and compact competence build up for Charging System 3.0
- Minimal risk in handling and operating the Charging System 3.0
- Organizational effectiveness

# What's in the Charging System 3.0 Package?

## **Fundamentals**

- Fundamentals

## **Customer Management**

- Customer Care Administrator

## **Operations Centre**

### **Front Office**

- System Technician
- Service Technician



### **Back Office**

- System Engineer
- Service Engineer

## **IS/IT Support**

- System Administrator

# Supported Service Delivery Methods

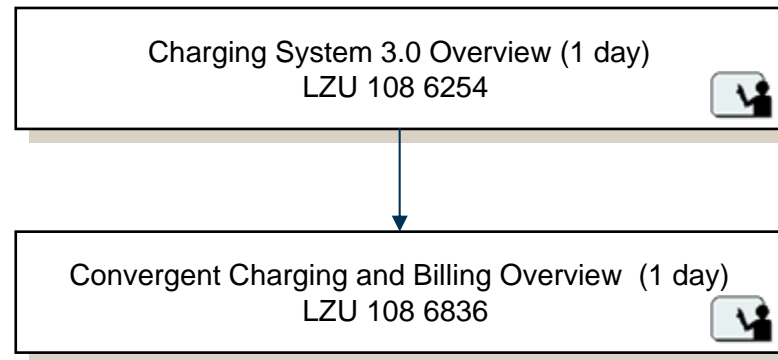
<b>Icon</b>	<b>Delivery Method</b>
	Instructor Led Training (ILT)
	Workshop (WS)

# Charging System 3.0

## - Fundamentals -

# Charging System 3.0 Overview

FAB 102 2115



# Charging Control Node (CCN) Overview

FAB 102 2116

(This course is for  
TSP 4 release, used  
up to CS 3.0 FD4  
release)

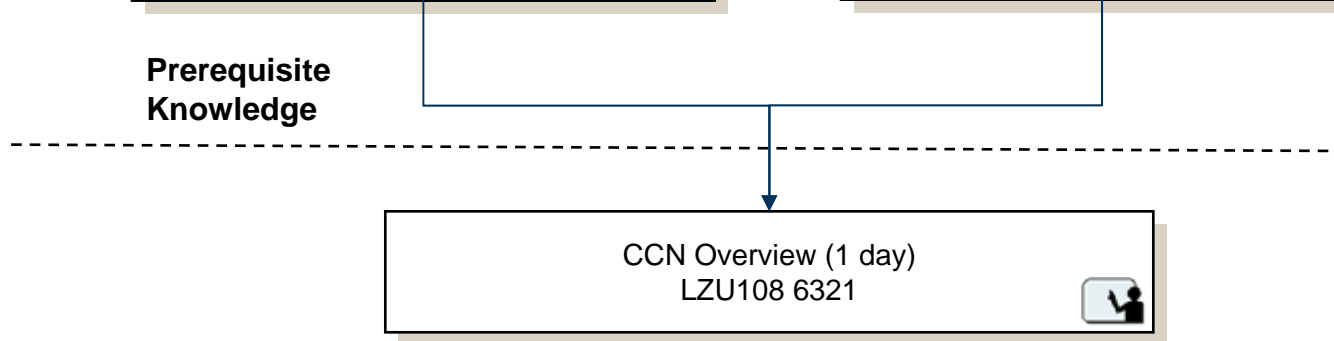


or



(This course is for  
TSP 5 release, used  
from CS 3.0 FD5  
release)

Prerequisite  
Knowledge



# Charging System 3.0

## - Customer Care -

# Charging System 3.0 – Customer Management

FAB 102 1687

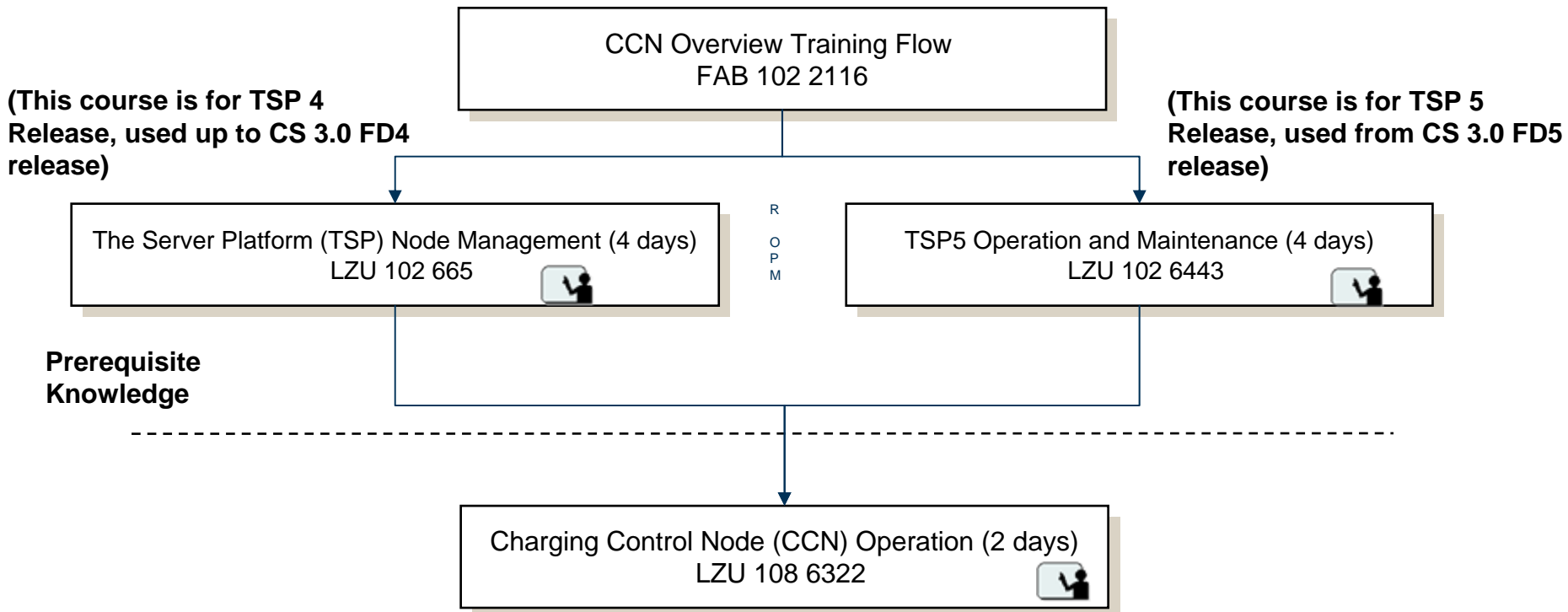
Charging System 3.0 MINSAT Customer Care (1 day)  
LZU 108 6255



# Charging System 3.0 - Operations Center -

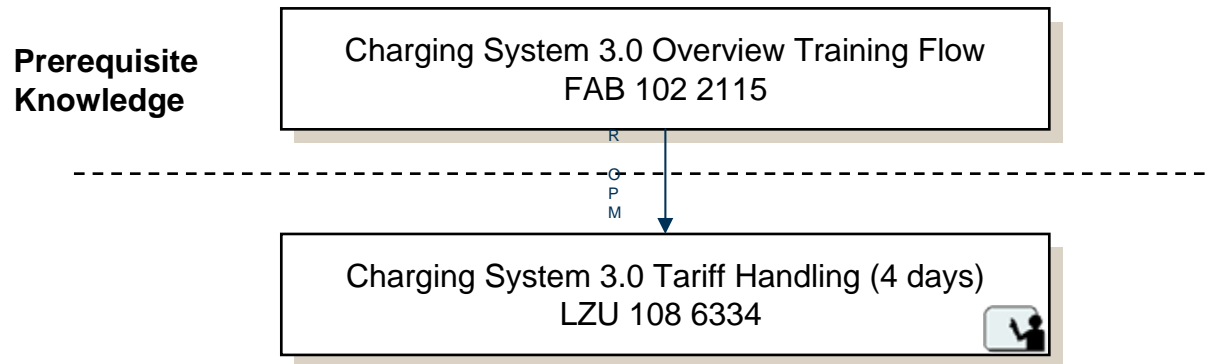
# Charging Control Node (CCN) Operation

FAB 102 2117



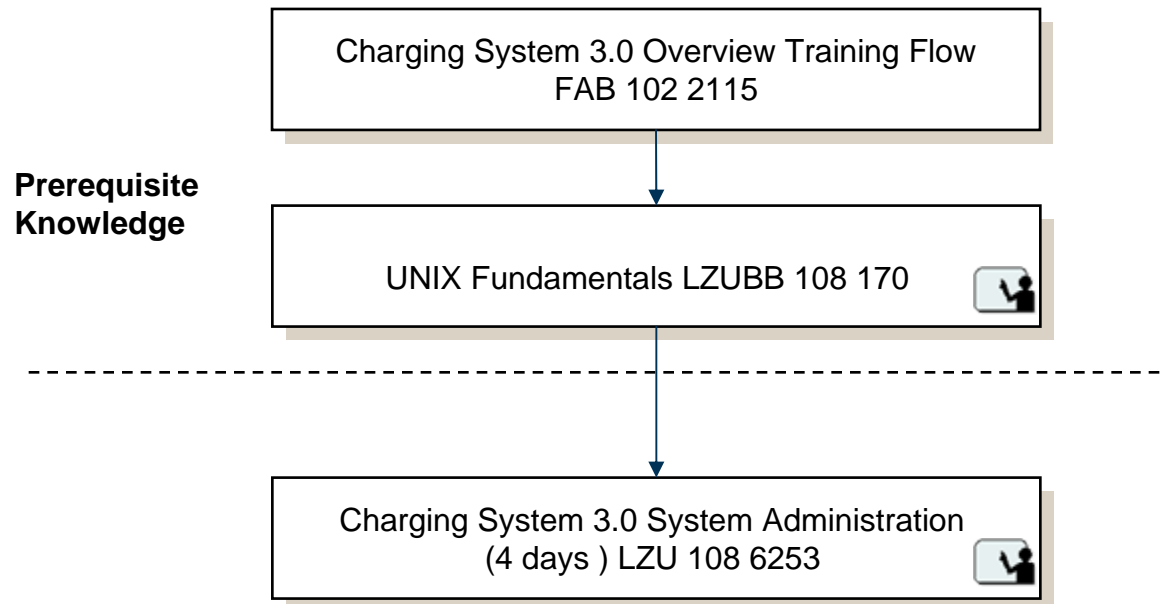
# Charging System 3.0 – Tariff Handling

FAB 102 2118



# Charging System 3.0 – System Administration

FAB 102 2119

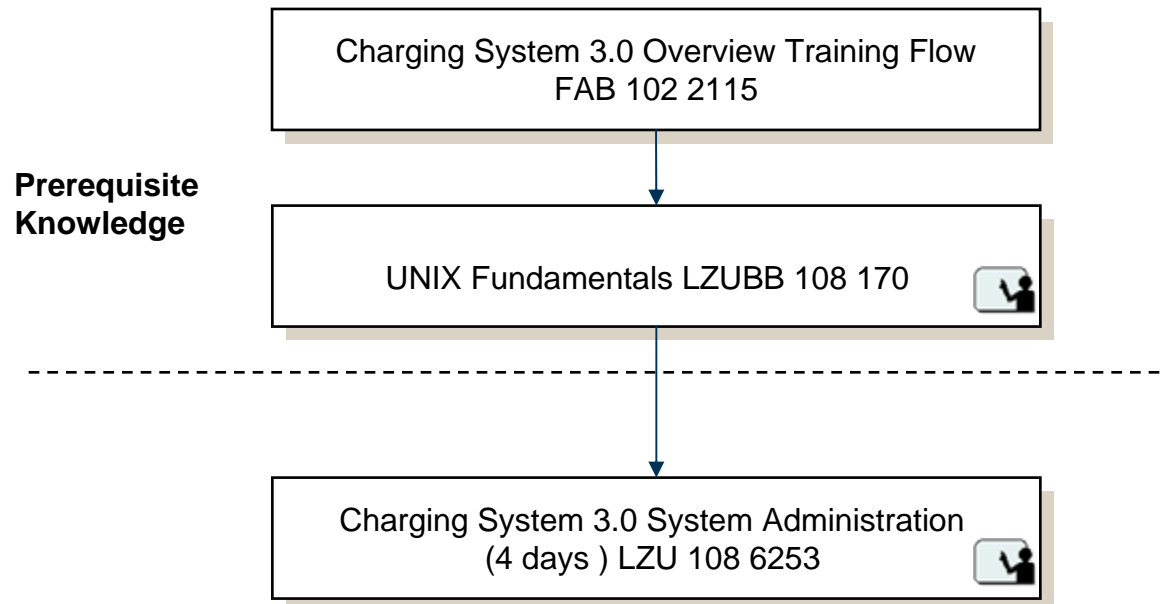


# Charging System 3.0

## - IS/IT Support -

# Charging System 3.0 – System Administration

FAB 102 2119



# Related training packages

- [SACC](#)
- Multi Mediation 5.0
- [DWS](#)

# 3PP training

- [HP Media Platform \(OCMP\) administration training](#)

**ERICSSON**



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