

Charging System 3.0.1 Data Warehouse System 4.0 Training Programs

Package Presentation



Why invest in Charging System (CS)

3.0.1 Data Warehouse System (DWS)

4.0 Package

- **Faster time to revenue**

“You can secure an rapid competence build-up, enabling an early PPS 3.5 and 3.6 launch.”

- **Cost efficiency**

“With competent and skilled staff, you will have a well-performed network, improving productivity and profitability.”

- **Increased performance/less churn**

“With competent and skilled staff, you will ensure high quality of service, leading to higher end-user satisfaction and competitiveness.”

- **Minimal risk**

“Your competent and skillful staff will be able to help you in maintaining a cost effective organization.”

- **Organizational effectiveness**

“Your staff will become more motivated through competence development and learning culture, which ensure you an effective organization for long-term success.”

What's in the Charging System (CS) 3.0.1 Data Warehouse System (DWS) 4.0 Package?

Target Audiences









Customer Management

Customer Care Administrator

IS/IT Support

- *System Administrator*

Supported Service Delivery Methods

Icon	Delivery Method
	Instructor Led Training (ILT)
	Seminar (SEM)
	Workshop (WS)
	Virtual Classroom Training (VCT)
	Web Based Learning (WBL)
	Short Article (SA)
	Streaming Video (SV)
	CD-ROM (CD)

Data Warehouse System (DWS) System Administration 4.0

FAB 102 1828

Prerequisite Knowledge

Charging System 3.0 Overview (1 day)
LZU 108 6254



Data Warehouse System (DWS) 4.0
System Administration (3 days)
LZU 108 6557



Data Warehouse System (DWS) Customer Care 4.0

FAB 102 1829

Prerequisite Knowledge

Charging System 3.0 Overview (1 day)
LZU 108 6254



Data Warehouse System (DWS) 4.0 For
Customer Care (1 day)
LZU 108 6555



Data Warehouse System (DWS) Charging Intelligence 4.0

FAB 102 1830

Prerequisite Knowledge

Charging System 3.0 Overview (1 day)
LZU 108 6254



Data Warehouse System (DWS) 4.0 Charging
Intelligence and Reports (1 day)
LZU 108 6556



Related training packages

- [Charging System 3.0](#)
- [Multi Mediation 4.0](#)

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