

Ericsson Content Delivery System (ECDS) 4.0

Learning Solutions

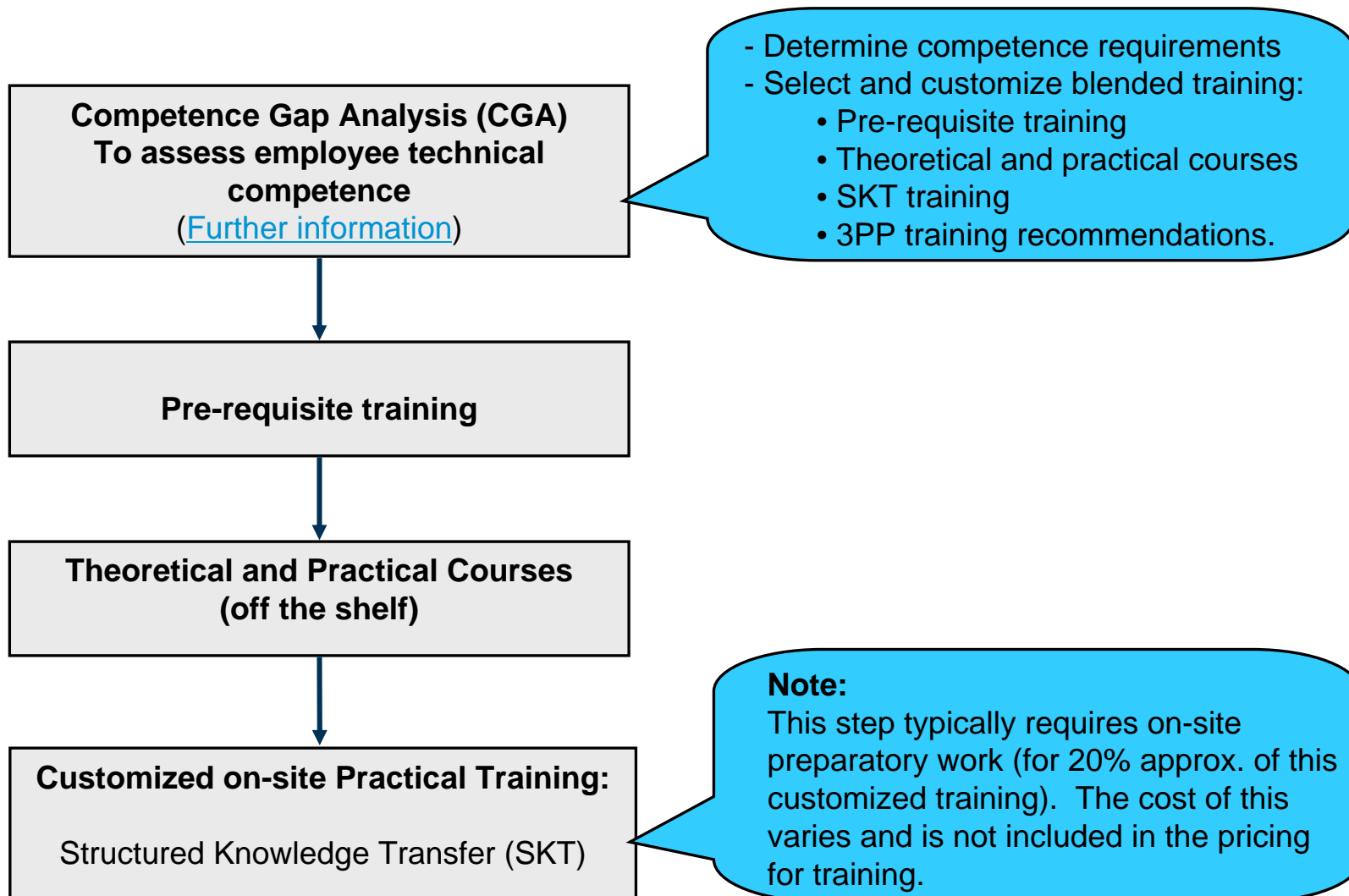


Why invest in the ECDS 4.0 package?

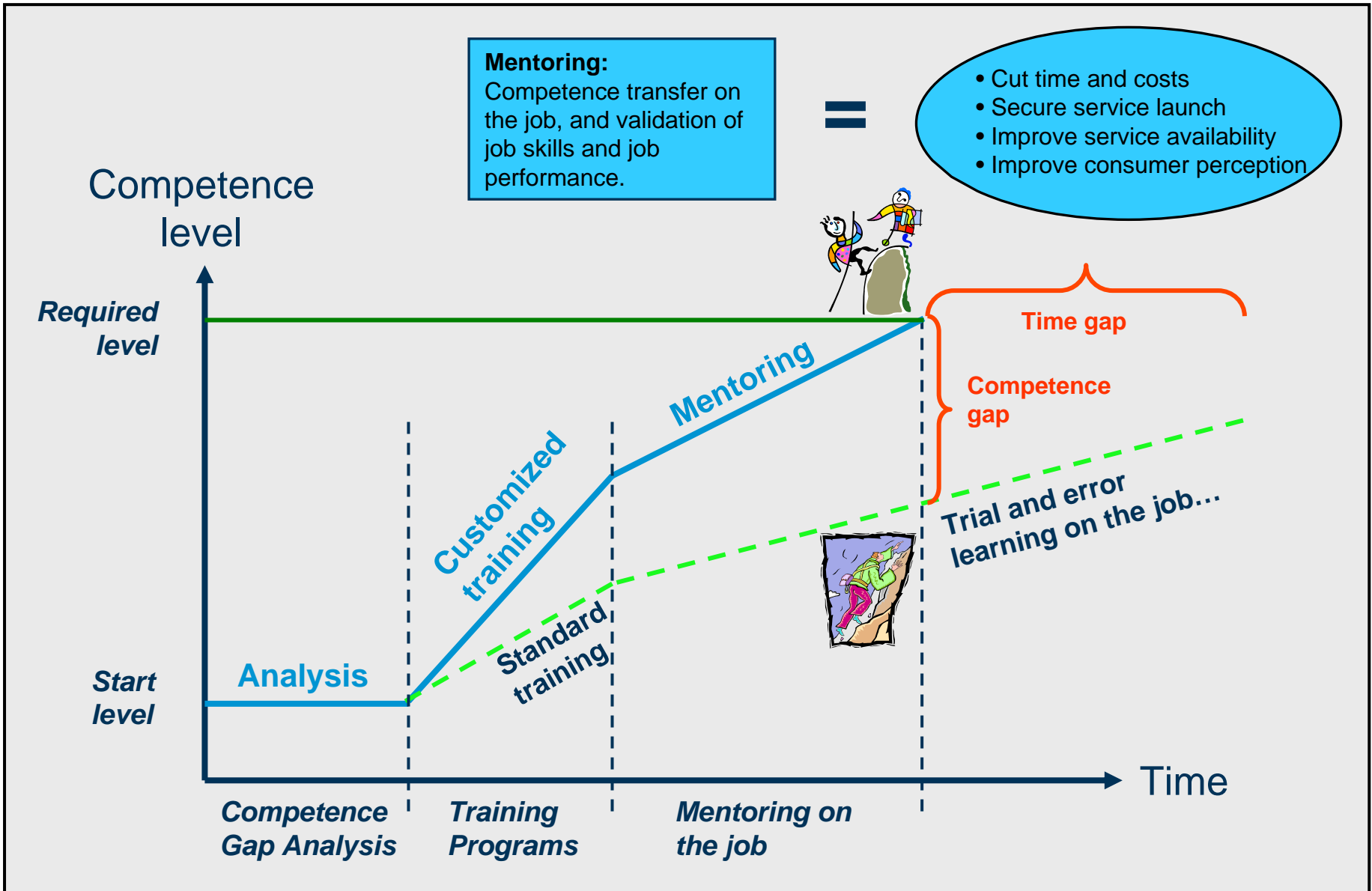
Optimize the value and impact of your competence investment through customized training that enables you to:

- Provision and manage content and subscriber databases to ensure correct content delivery
- Implement flexible charging features to support your services and business models
- Manage and configure your ECDS solution using best practices for cost-efficient operations.

Typical Training Sequence



Analysis, Customization and Mentoring



What are the target audiences for the ECDS 4.0 package?

Fundamentals

- Fundamentals

Operations Centre

Back Office



- System Engineer

- Service Engineer

IS/IT Support

- System Administrator



Supported Service Delivery Methods

Icon	Delivery Method
	Instructor Led Training (ILT)
	Structured Knowledge Transfer (SKT)

Please note that for SKT, most (approx. 80%) of the training material will be prepared in advance.

However, for the remaining (approx. 20%) material, it will be necessary for the Ericsson Learning Architect to customize the material for the customer on site.


Comparison of *Instructor Led Training (ILT)* and *Structured Knowledge Transfer (SKT)*

	ILT 	SKT 
Max. Participants	<ul style="list-style-type: none"> • 8 	<ul style="list-style-type: none"> • 4
Equipment/Network	<ul style="list-style-type: none"> • Ericsson lab 	<ul style="list-style-type: none"> • Customer site
Trainer	<ul style="list-style-type: none"> • Instructor 	<ul style="list-style-type: none"> • Mentor/Coach
Range of Tasks	<ul style="list-style-type: none"> • More configuration type tasks possible. Less customer solution adapted tasks. 	<ul style="list-style-type: none"> • Some tasks may not be possible on commercially live system.
Time to Job Competence Level	<ul style="list-style-type: none"> • Fast, but not learning in own environment. 	<ul style="list-style-type: none"> • Very fast and customer specific, since learning job in own environment.
Travel	<ul style="list-style-type: none"> • Travel is usually required. 	<ul style="list-style-type: none"> • No travel required. Performed on customer site.


ECDS 4.0 Fundamentals

FAB 102 2272


Prerequisite Knowledge

Telecom Operator 2.0 Multimedia Business Challenges and Opportunities
(2 Days - ILT) LZU 108 6935 

Optional

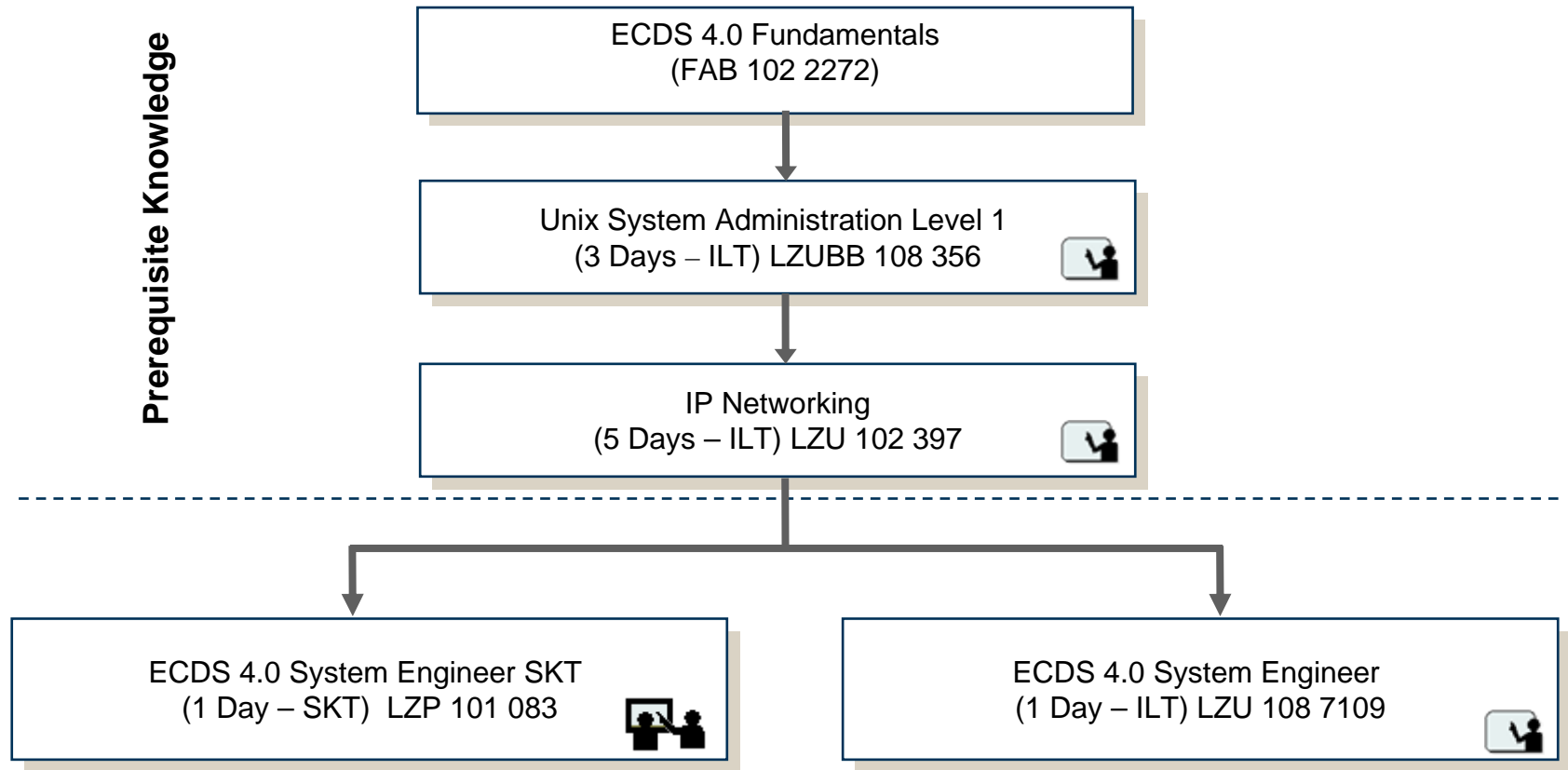
Telecom Operator 2.0 Technical Realization of Multimedia Services
(2 Days - ILT) LZU 108 6936 

General Knowledge of Telecommunications

Ericsson Content Delivery System (ECDS) 4.0 Overview (1 Day - ILT) LZU 108 7112 

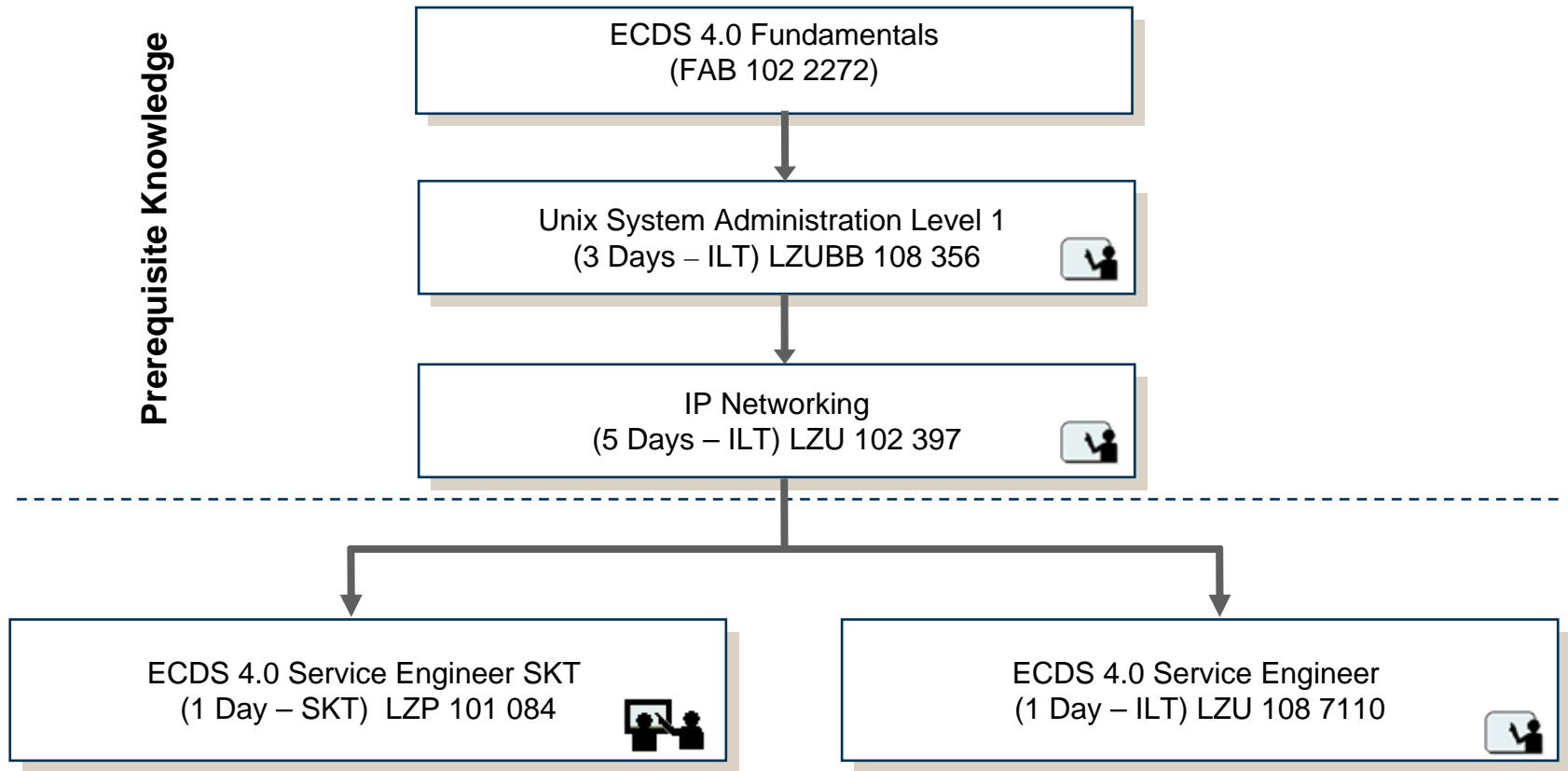
ECDS 4.0 System Engineer

FAB 102 2296



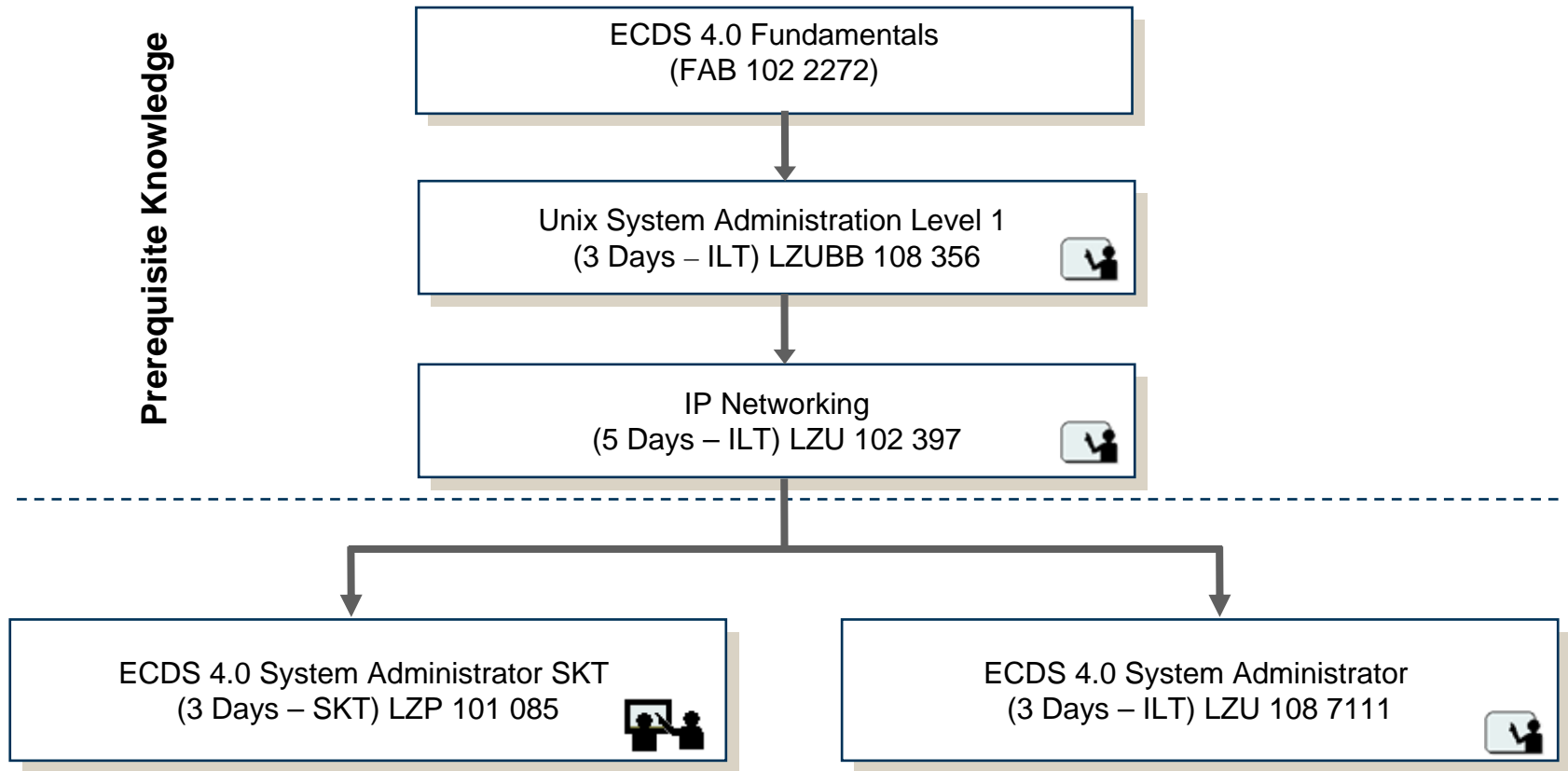
ECDS 4.0 Service Engineer

FAB 102 2297



ECDS 4.0 System Administrator

FAB 102 2298



Third Party Training References

- Sun Microsystems
<http://www.sun.com/training>
- F5
<http://www.f5.com/training-support/>
- Symantec (Veritas)
<http://www.symantec.com/business/training/index.jsp>
- Real Networks
<http://www.realnetworks.com/products/training/index.html>

Related training packages

The related training packages:

- Mobile TV & Video (MTV&V) 4.0
- Video Gateway System (ViG) 3.0
- Service Delivery Platform (SDP)

can be found at:

http://www.ericsson.com/solutions/learning/find_training.shtml

Further information about the following Learning Solutions components:

- Competence Consulting
- Structured Knowledge Transfer (SKT)

can be found at :

<http://www.ericsson.com/solutions/learning/>

ERICSSON 

TAKING YOU FORWARD