

Welcome To Learning Services Iberia Spain

Building value in Competence.

To be the preferred partner of our customers in people performance is the main goal of Learning Services organization. Learning Services Iberia, as part of Services organization has the mission of providing competence solutions to Ericsson customers and employees in MU Iberia. These solutions create business value by enabling customers to develop and manage competence in an effective and efficient manner.

With International presence in more than 140 countries and 28 Education Centers in the five continents we manage a broad portfolio of competence solutions based on Training Programs and Learning Consulting with different delivery methods proven in competence transformation programs driven both internally and externally across multiple regions.

We make our visitors stay comfortable

Guest services provide a number of services:

- Visa advice and help
- Accommodation Booking
- Advice on things to do and see in Madrid and Spain
- Taxi bookings

Visa Advice and Help

If you require a visa to enter Spain or Portugal, please apply four weeks in advance of travel. If there is no Embassy or Consulate where you are living, Guest Services will make the application for you provided you forward the necessary documentation allowing sufficient time.

Accommodation in Madrid

For all queries about accommodation, contact our Guest Service Representative and they will book your accommodation for the duration of your training course.

Madrid

Learning.services.spain@ericsson.com

An invitation will be forwarded to you stating the location of your accommodation, the cost and how to get to the Training Centre by public transport or on foot - whichever is appropriate.

Advice on things to do and see in Madrid

Guest Services can give advice on what to do and see in Madrid or in Lisbon.

Taxi bookings

If you need a taxi when you finish your course, please contact our Guest Services and they will call one for you

Travel to Spain

When you are at Madrid Airport (<http://www.aena.es/>)

Transport to the city

Underground: The Madrid Metro Line connects the airport with Madrid's city centre station Nuevos Ministerios in the heart of Madrid's financial district (journey time: 12 minutes). The Barajas metro (line no. 8) provides a fast route into central Madrid, via Mar de Cristal; the metro also provides links to stations on the Spanish railway network.

The new extension to metro line 8 (see Public Transport) links Barajas (Aeropuerto) with the city centre (Nuevos Ministerios), running daily 0600-0130 (journey time:12 minutes), for cost check next web page

<http://www.metromadrid.es/en/index.html>

Upon departure, travellers with Iberia can now check in at this station rather than at the airport a service that will eventually become general.

Taxi: There are four taxi ranks: at T1 Arrivals, T2 Arrivals, T3 Arrivals and T4 Arrivals. Ignore spontaneous drivers who offer their services inside the terminals.

Taxis are available from the airport; passengers should make sure that the meter is turned on at the beginning of the journey. Taxi ranks are situated in front of the Arrivals areas of all terminals.

You can get more information in <http://www.ctm-madrid.es/>

By Suburban Rail

Stop MENDEZ ALVARO: Line C-5 Móstoles El Soto / Atocha / Fuenlabrada / Humanes or Line C-10 Villalba/P. Pío/Atocha/Chamartin/Tres Cantos

The price of a single ticket costs 1,05 euros; return tickets cost 2,10 euros; 10 trip ticket for 6,20 euros. The ticket is called BONOTREN, and it's not valid for buses within Madrid

You can get more information in <http://www.renfe.es/cercanias/madrid/index.html>

By Taxi

The most expensive way and the slowest in peak times.

TIP: when paying, ask for an official receipt with a serial number, the number of the driver, and the plate number. Some of them try to just give you a paper with their signature that is useful for nothing.