

Ericsson on 5G – A business and portfolio snapshot

A large crowd of people is gathered at a concert, many holding up smartphones to record the stage. The stage is lit with blue and white lights, and a performer is visible in the distance. The background shows a stone building with an arched entrance.

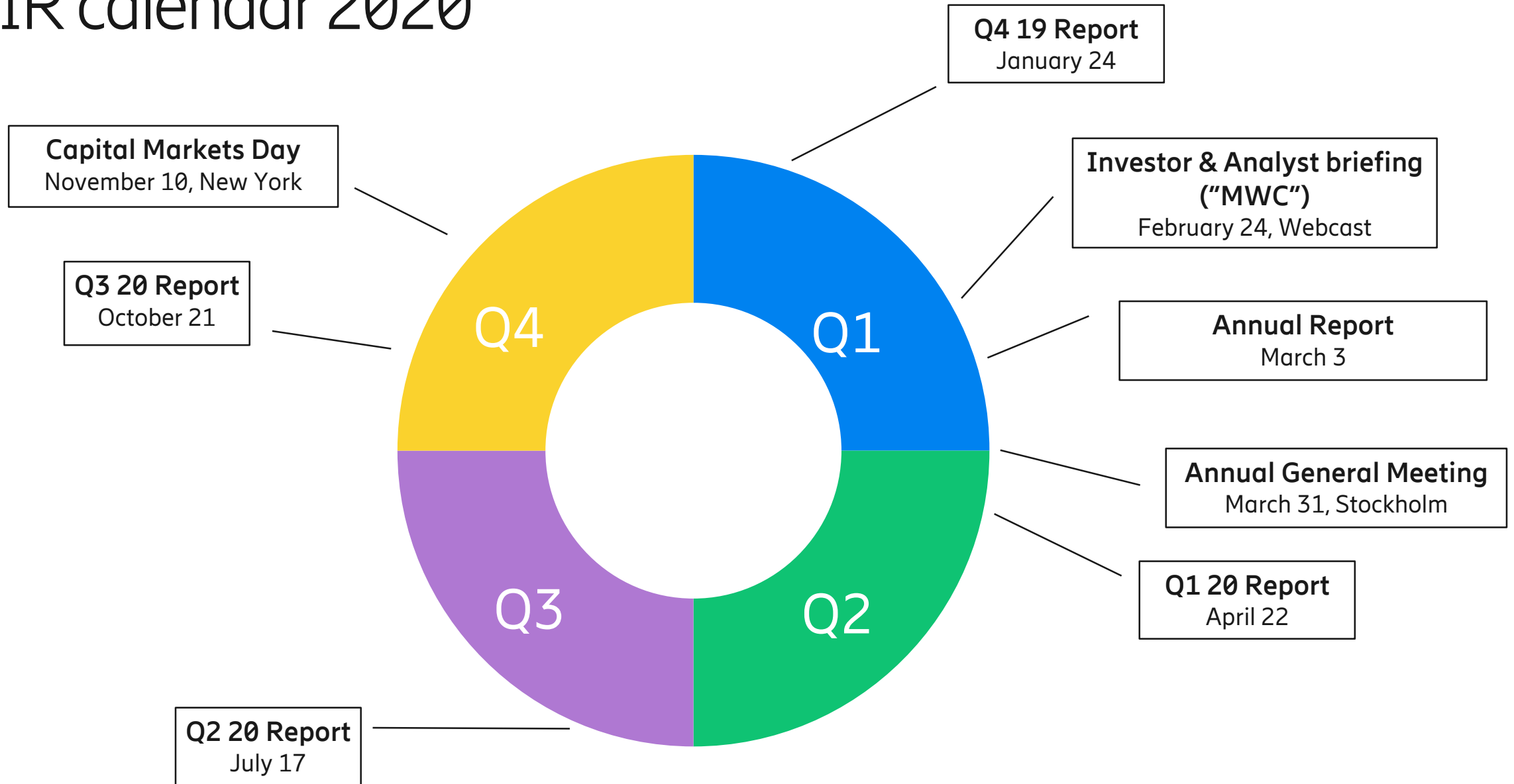
Live webcast and Q&A with management
24 February at 2:00 to 4:30 PM CET

Safe harbor statement

This presentation contains forward-looking statements. Such statements are based on our current expectations and are subject to risks and uncertainties that could materially affect our business and results. Please read our earnings reports and our most recent annual report for a better understanding of these risks and uncertainties and please see the last page in this presentation for further information about forward-looking statements. Any forward-looking statements made during this presentation speaks only as of the date of this presentation and Ericsson expressly disclaim a duty to provide updates to these forward-looking statements, and the estimates and assumptions associated with them.



IR calendar 2020



Agenda – Monday, Feb 24

Welcome and introduction

Peter Nyquist, VP Head of Investor Relations

Ericsson on track

Carl Mellander, CFO

5G

Thomas Norén, Head of 5G Commercialization, Networks

Networks

Fredrik Jejdling, Head of Business Area Networks

Digital Services

Jan Karlsson, Head of Business Area Digital Services

5G in North America

Niklas Heuvelodp, Head of Market Area North America

Q&A



Ericsson on track

Carl Mellander
CFO



Ericsson on track



Market Development – RAN market grew by 5%¹ in 2019

- Winning footprint based on technology leadership – market share gains¹ in North America and Europe
- Fundamentals strong in North America – more clarity on the operator merger

Leader in 5G

- 81 commercial 5G agreements – first with commercial 5G live networks in 4 continents
- Leading operators have started to invest in 5G core – Ericsson well positioned

Strong financial performance in 2019

- Operating margin reached 9.7%² in FY 2019 – close to 2020 target
- Free cash flow before M&A of SEK 17.7 b.² (4.3)

5G grows faster than initially anticipated



5G still in early stages

5G Momentum

—Faster than originally anticipated

5G Forecasts

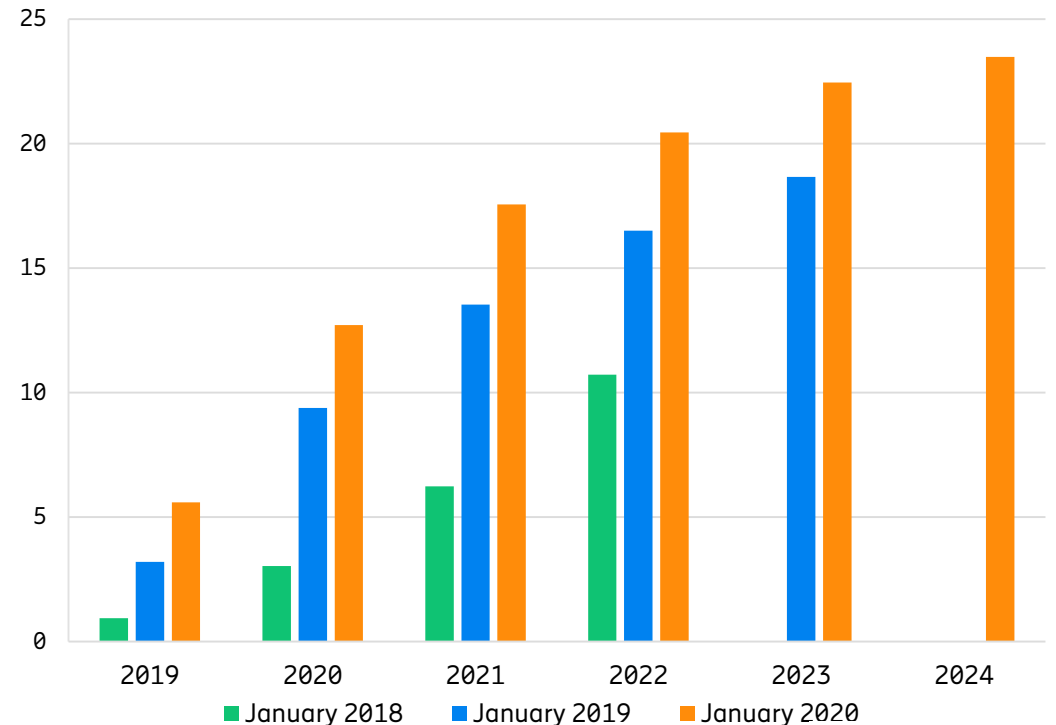
- 55-65%¹ world population coverage by 2025
- ~1/3¹ of all mobile subscriptions by 2025

5G Use Cases

- Digitalizing the Enterprise to enable new revenue pools for operators in consumer and business segments
- Extended investment phases to cover additional needs in IoT and Industry 4.0

Dell'Oro 5G market estimates

Estimated 5G RAN revenues
[USD b.]



Source: Dell'Oro

¹ Source: Ericsson Mobility Report

This slide contains forward-looking statements. Actual result may be materially different. See the last page in this presentation for further information about forward-looking statements

RAN market share development



Market update

North America – #1

- Grew with all major operators in 2019

Europe – first with 5G

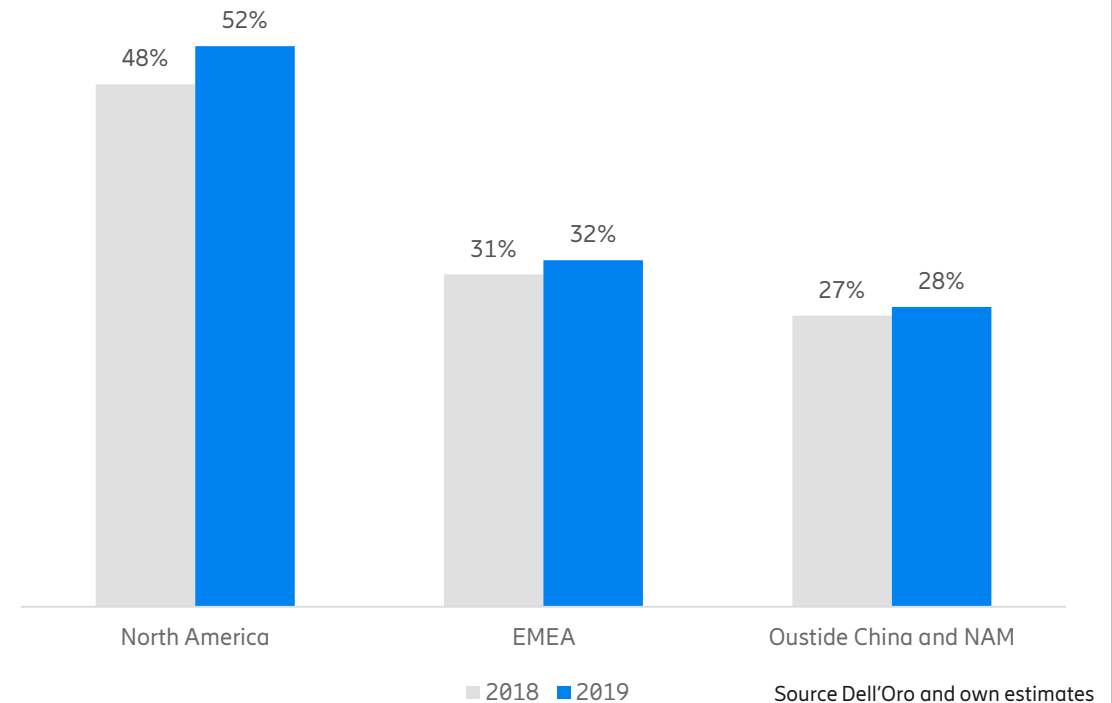
- 5G live with Vodafone in London
- 5G with Telia and Telenor in Norway
- Swisscom first with 5G commercial network

MEA – Q419 market share 37% (30% Q418)

- 5G with STC in Saudi Arabia
- 5G with MTN in South Africa
- 5G with Etisalat in UAE

Market share outside China and North America increased to 33% in Q4 2019 from 27% in Q3

Ericsson RAN market shares



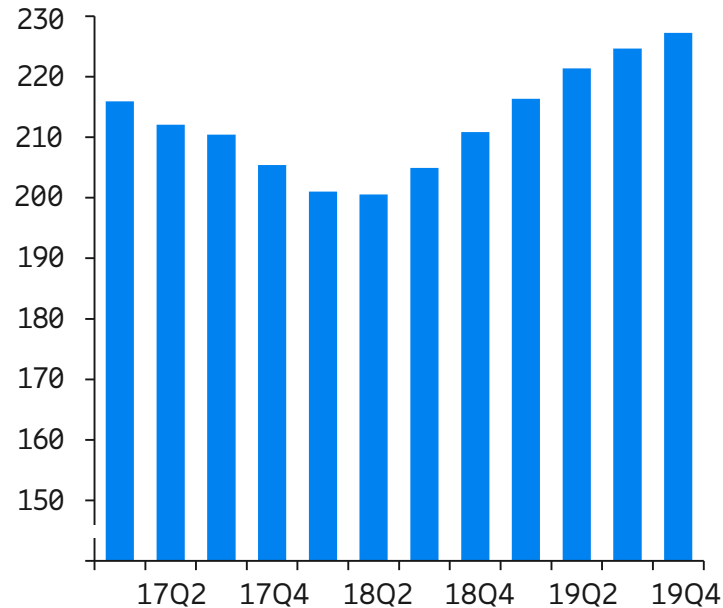
Technology leadership drives market share growth

Robust financial performance since 2017



Net sales

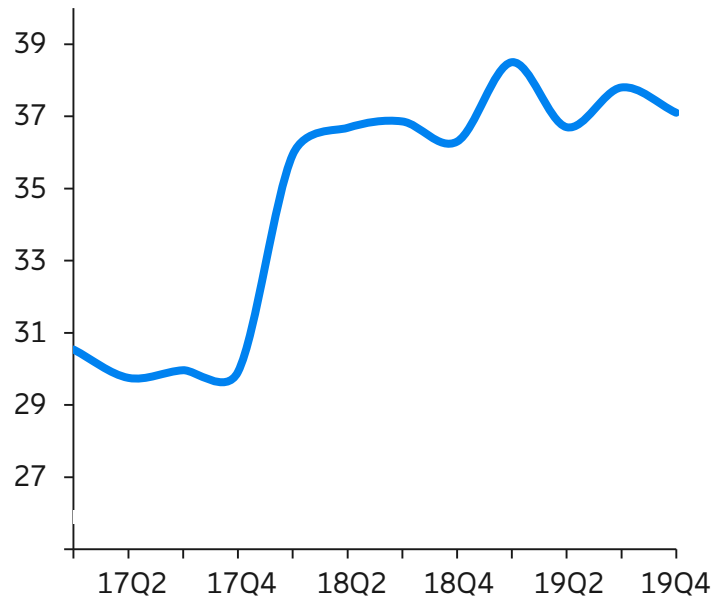
(SEK b. – Rolling 4Q)



Six quarters of organic growth

Underlying gross margin¹

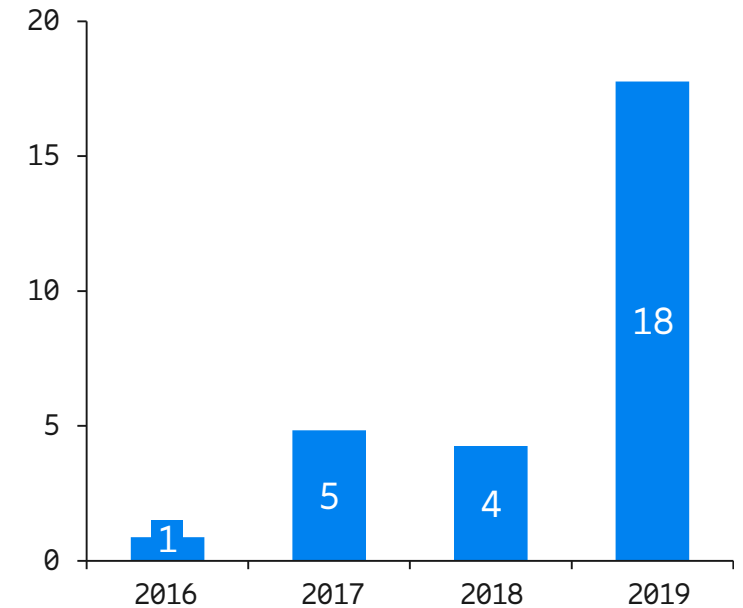
(% – quarterly)



R&D investments drive gross margin

Free cash flow before M&A²

(SEK b. – FY)



Solid working capital improvement

Financial ambition and target 2020

SEK 230 – 240 b.

37-39 %¹
Op. margin >10 %¹

Strong

Value creation in focus



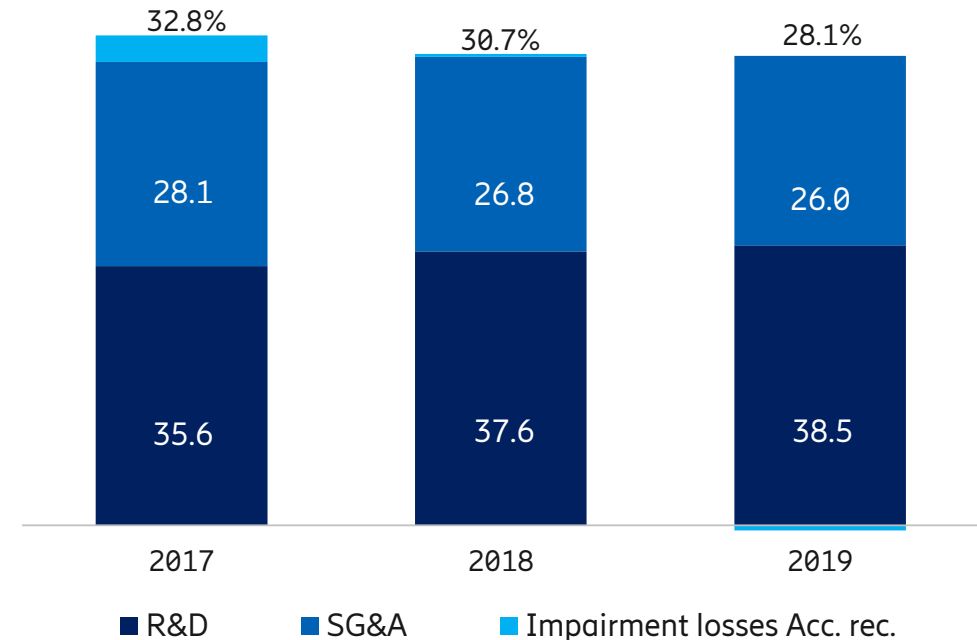
R&D investments focused on long-term value creation

- Strong R&D is fundamental for developing new products and technology leadership (incl. Kathrein)
- R&D in two dimensions – maintain current business and investing for future growth

Increased opex in other areas to strengthen Ericsson

- **Digitalization** to achieve next level of efficiencies
- **Compliance** through stronger processes
- **Security** for product and enterprise

% Opex/sales (FY) and Opex in SEK b.



Value creation through increased investments, primarily in R&D

R&D investments to drive long-term sales and margin



The focused business strategy

- Investments in R&D to retain and extend technology and cost leadership and stay competitive
- R&D fundamental to increasing market share
- Organic sales growth for six consecutive quarters
- GM improvement to a high degree driven by earlier investments in Ericsson Radio System (ERS)
- Between 17Q1 and 19Q4 rolling 4Q:
 - Added SEK ~8 b. R&D¹, incl. net of R&D capitalization
 - Gross income improved SEK ~19 b.²

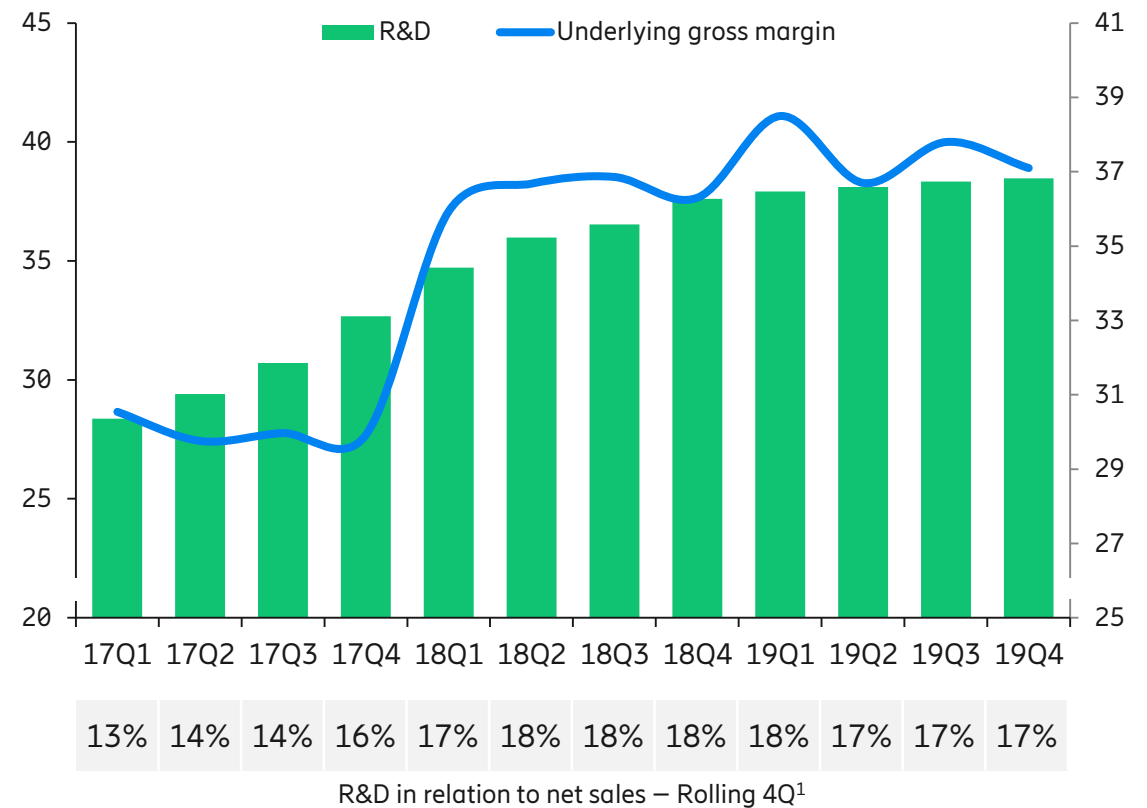


R&D adds value through sales and gross margin expansion

R&D¹ and underlying gross margin²

(SEK b. – Rolling 4Q)

(% – quarterly)



¹ R&D excludes restructuring charges. 2017 excludes extraordinary items and is not restated for IFRS 15.

² Gross margin excluding restructuring charges and costs for revised BSS strategy in 2018 Q4. 2017 excludes extraordinary items and is not restated for IFRS 15.

Digitalization to achieve next level of efficiencies



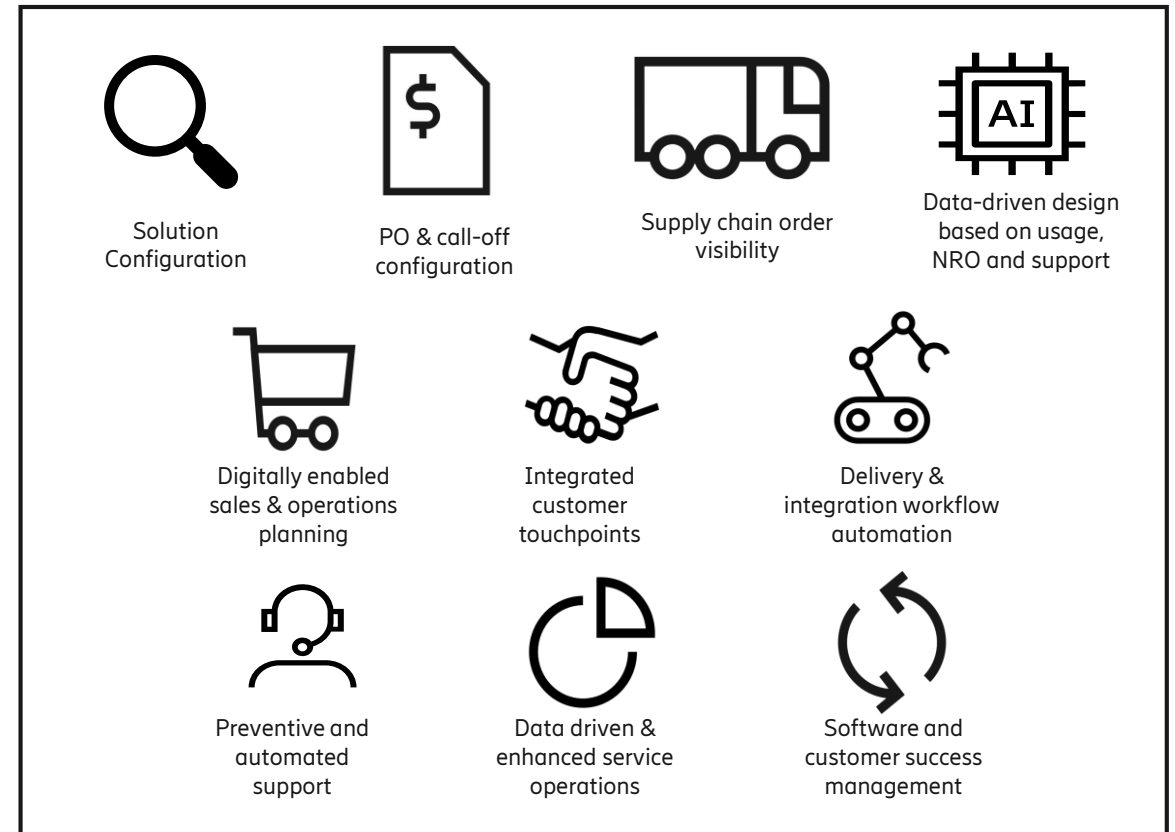
Simplified and faster interaction with customers and suppliers

10 projects defined, including

- Supply flow order tracking for customers
- Preventive and automated customer support
- Automated handling of recurring billing

Investing SEK 0.5 -1 b. per year until 2022

- Level depending on scope and feasibility of projects
- Expect payback time of 1-3 years
- Benefits starting in 2021



Operational efficiency end-to-end – increase sales, income and cash flow

Journey to strengthen focus on long-term value creation

Foundation developed

- ✓ Focused on **long-term profitability** through financial targets settings – 2020 and 2022
- ✓ Moved focus towards drivers impacting **Cash-Flow** – Working Capital
- ✓ **Economic Profit** as an internal performance metric – to capture the capital invested

Ongoing initiatives

- Strengthening the focus on value creation in **strategic decision-making**:
 - Increased focus on **cash flow**
 - Always comparing **options**
 - Strengthened **risk analysis**
 - Improved **decision accountability** and follow-up mechanisms
- Enhancing **operational decision processes** to ensure increased focus on value creation

Ultimate ambition

- Value creation mindset embedded into Ericsson's **company culture**
- **Incentives** based on long-term value creation
- **Improved transparency** on portfolio performance and ability to **discontinue underperforming activities** to more effectively **(re-) allocate resources** between businesses

A satellite view of Earth from space, showing the Americas and Europe. The Earth is illuminated from the left, creating a bright horizon line. The text is overlaid on the left side of the image.

Better 5G in a Better Way



Thomas Noren
Head of 5G Commercialization

Agenda



5G adoption

Technology re-cap

Smart CAPEX: Core and Radio Migration

Agenda



5G adoption

Technology re-cap

Smart CAPEX: Core and Radio Migration

First with commercial 5G live



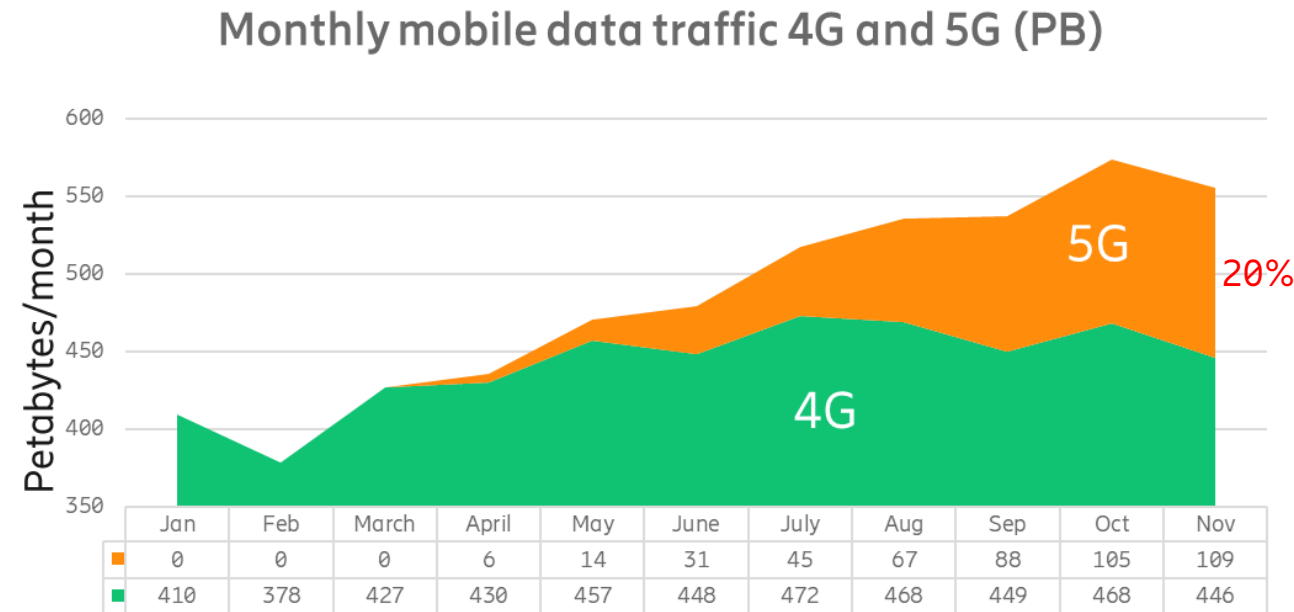
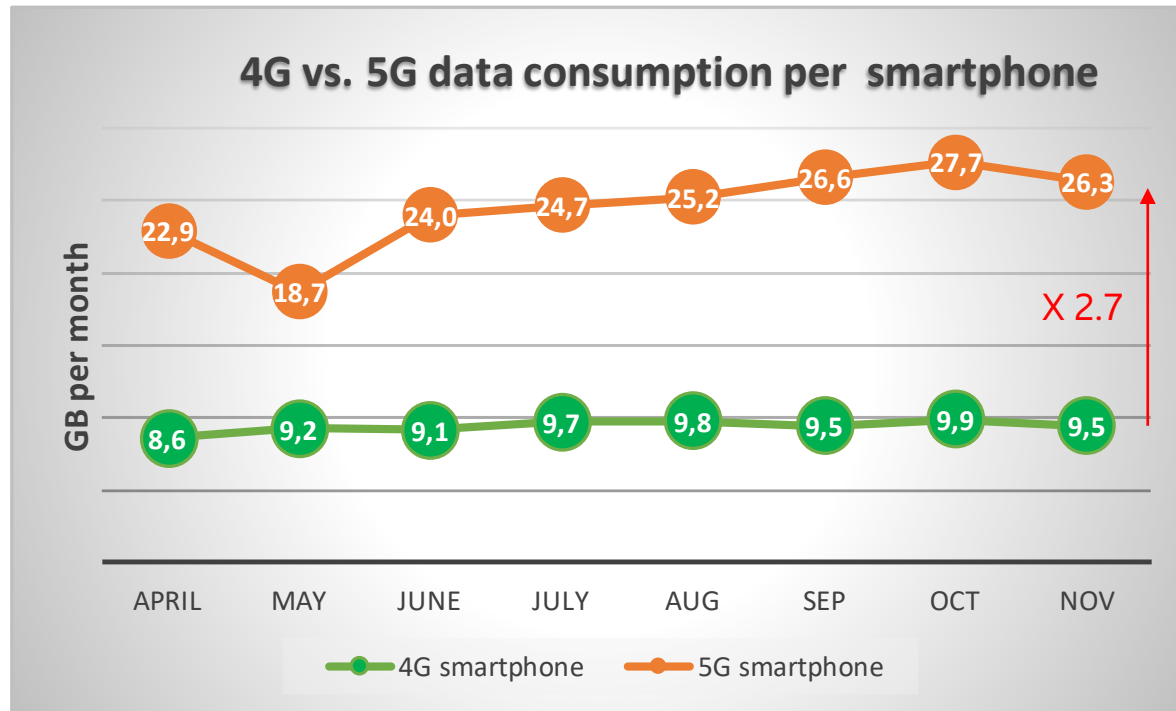
25 Live networks

- High Bands
- Mid Bands
- Low Bands
- 4 continents

81 commercial 5G agreements

*As of Jan 13, 2020

Korea LTE vs. 5G Traffic

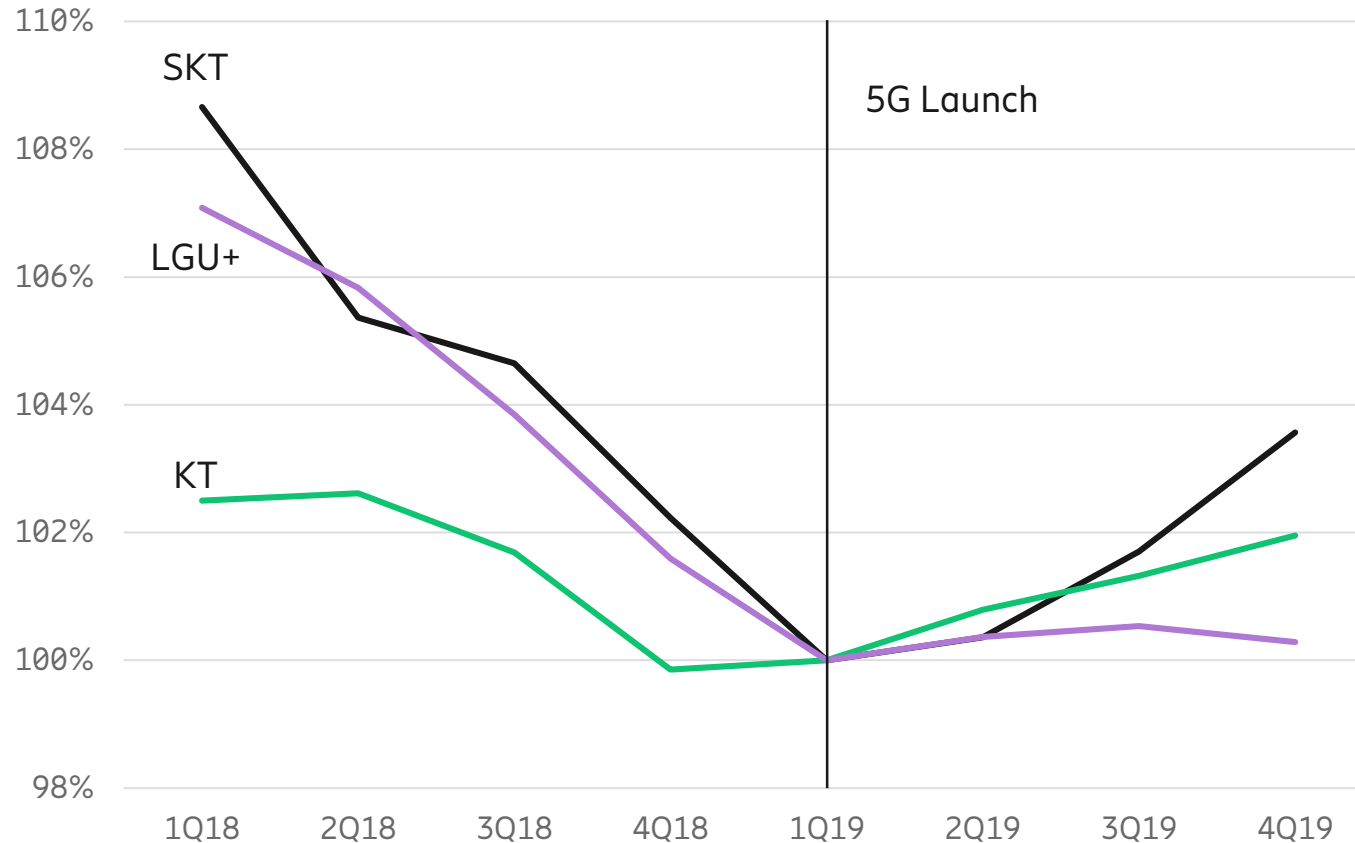


Source: Ministry of Science and IT Korea

5G launch reverted ARPU decline trend in Korea



Monthly ARPU Evolution for Korean Operators
(ARPU 1Q19 indexed 100%)



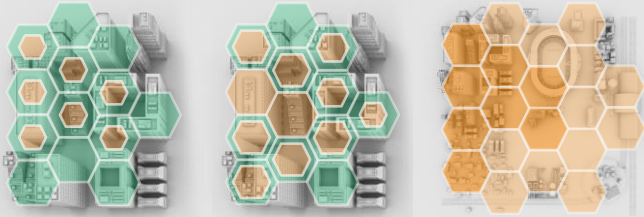
- 50% of operators are charging a premium of 5G over 4G
- ConsumerLab survey showing consumers willing to pay 20% premium for 5G
- Korean operators charging over 10% premium for 5G offerings
- 5G penetration reached 7% in Korea by end of 2019

Operator ARPU levels likely to increase as 5G subscriber penetration grows in 2020

Swisscom 5G



1. Network solution



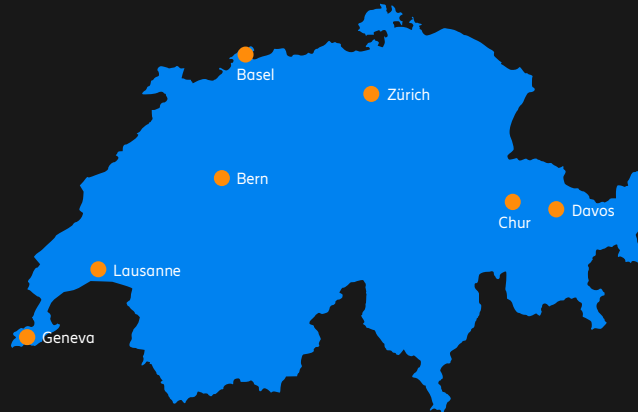
RAN **Core** **Transport**

End-to-end solution including RAN, Core and Transport

5G FDD **Spectrum Sharing**

Unique features to enable nation wide coverage

2. Deployment strategy



- Go live with its 5G network across 102 locations in the first 54 towns
- Quickly expand in the major cities, tourist areas and across the countryside
- 90 percent population coverage by the end of 2019

3. Service offering

Be the first operator to offer 5G smartphone to consumer

Top subscriptions include 5G

Promote 5G top speed and nation coverage



4. Use cases

Premium services with smartphones



Explore new use cases



Agenda

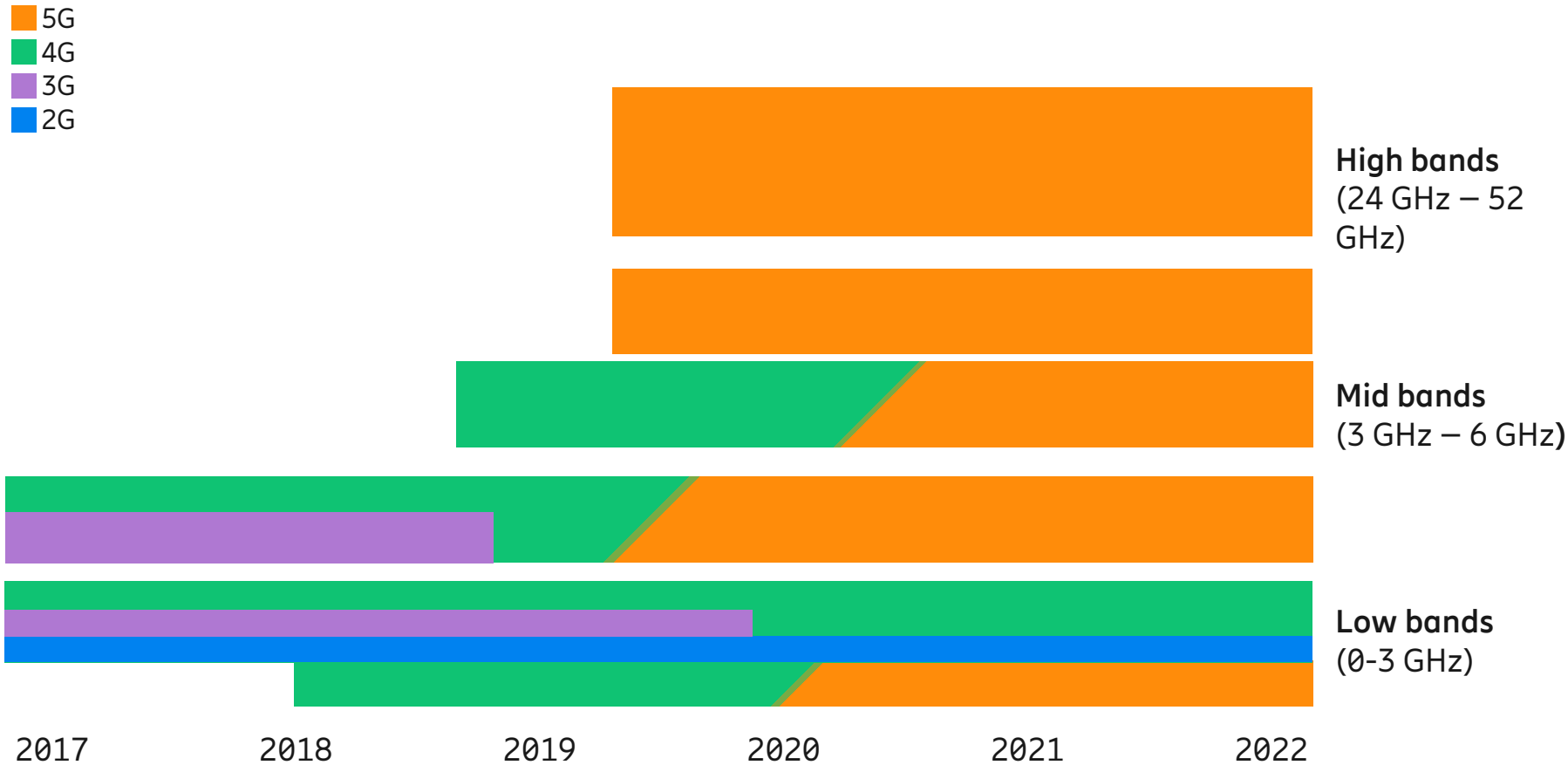


5G adoption

Technology re-cap

Smart CAPEX: Core and Radio Migration

Spectrum – Deployment and Technologies



| Deployment drivers | Technology drivers |
|---------------------|--------------------------|
| Local Area Capacity | Beam-forming Integration |
| Throughput | Massive MIMO |
| Wide Area capacity | Multi-Band |
| Coverage | |

Mid Band 5G Radios – Korea example



AIR3239 (32TRX) Compact

Antenna Elements: 128
Antenna Branches: 32T32R
Output Power: 100W
Size: 570x400x150 mm
(band depended)



AIR6488 (64TRX) Extreme Capacity

Antenna Elements: 128
Antenna Branches: 64T64R
Output Power: 200W
Size: 800x400x150 mm
(band depended)



Radio 4422 (4T4R) Coverage

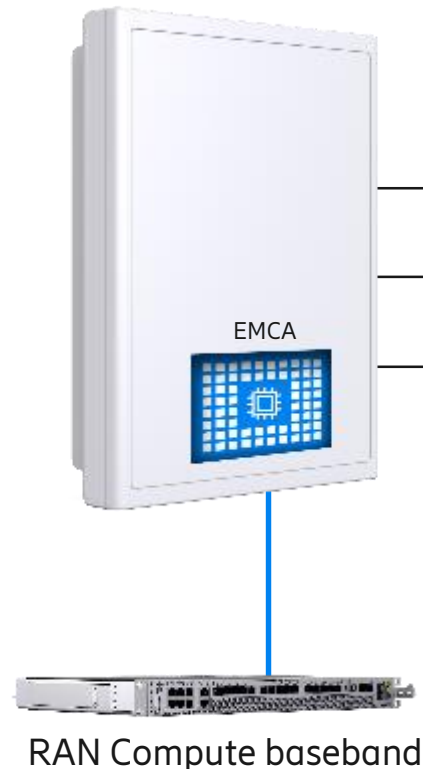
Antenna: Regular macro
Antenna Branches: 4T4R
Output Power: 160W
Size: 16 liter



Ericsson superior Massive MIMO architecture



Superior architecture



DL beamforming

Custom silicon


Full receiver

Unique advantages

Fronthaul efficiency
• Scales with user data

Industry-leading energy efficiency

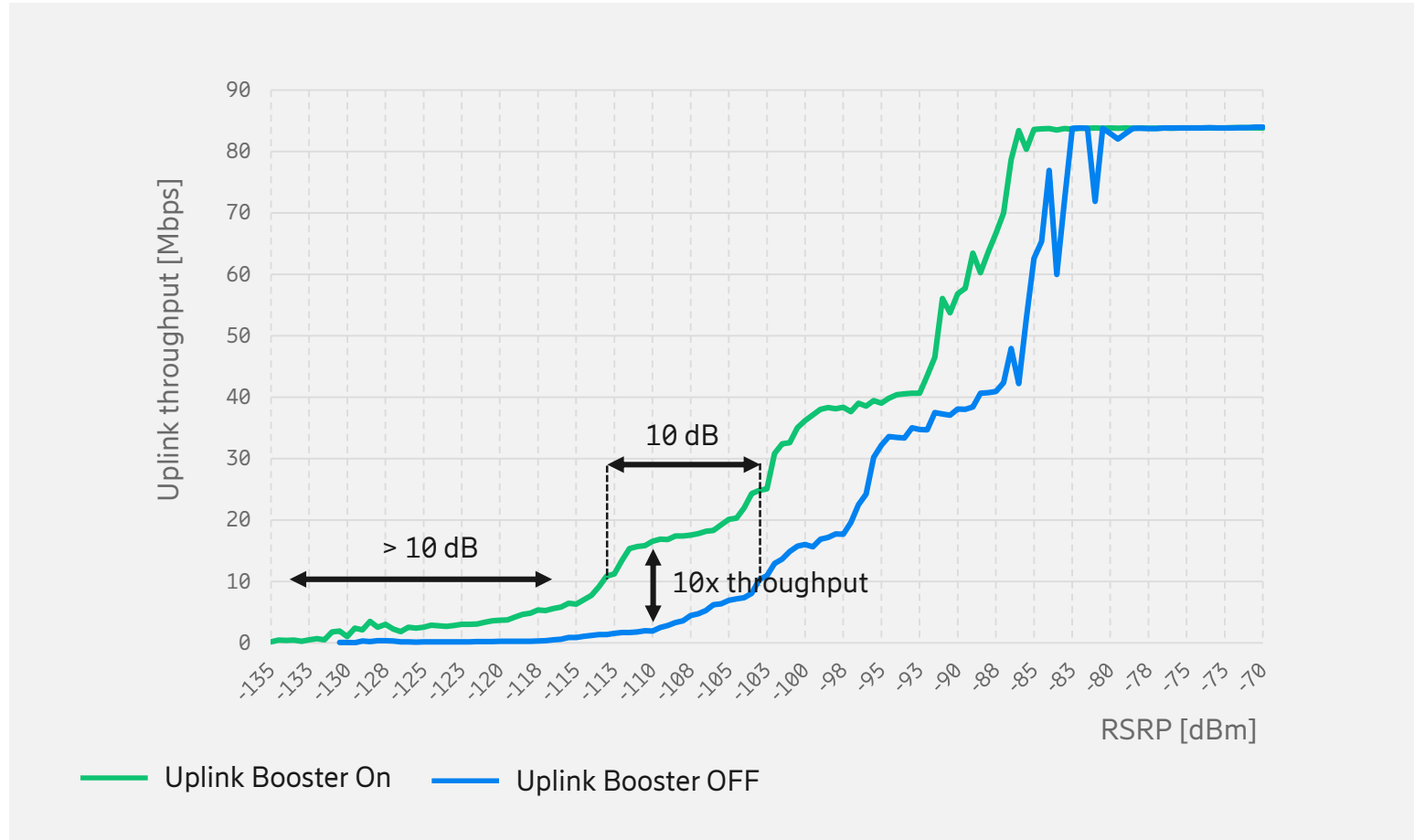
Ericsson Uplink Booster
• Extreme receiver resolution
• Full interference rejection


Superior in mobility


+90% user app coverage

10x
cell-edge uplink speed

Ericsson Uplink Booster

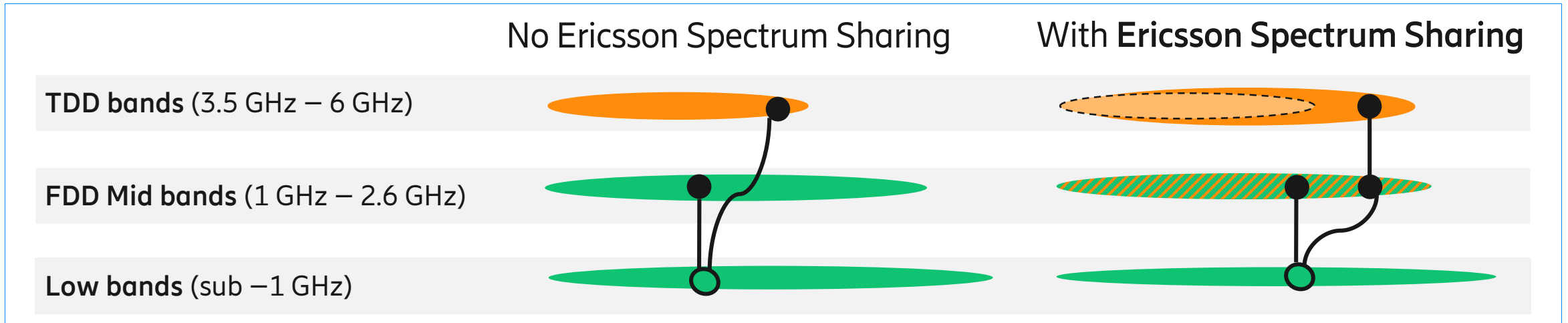


Maximize uplink MIMO performance through zero-compromise architecture

5G investment strategy – leverage your assets



■ 4G ■ 5G ■ 4G/5G spectrum sharing



Lowest network cost

Lower band and CA with FDD bands

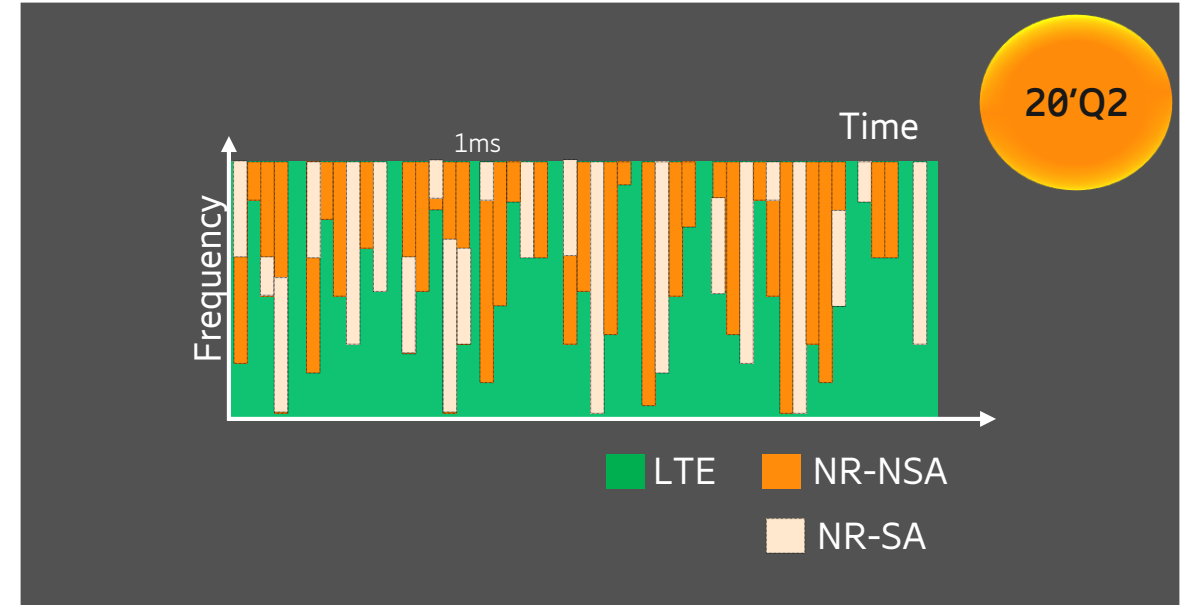
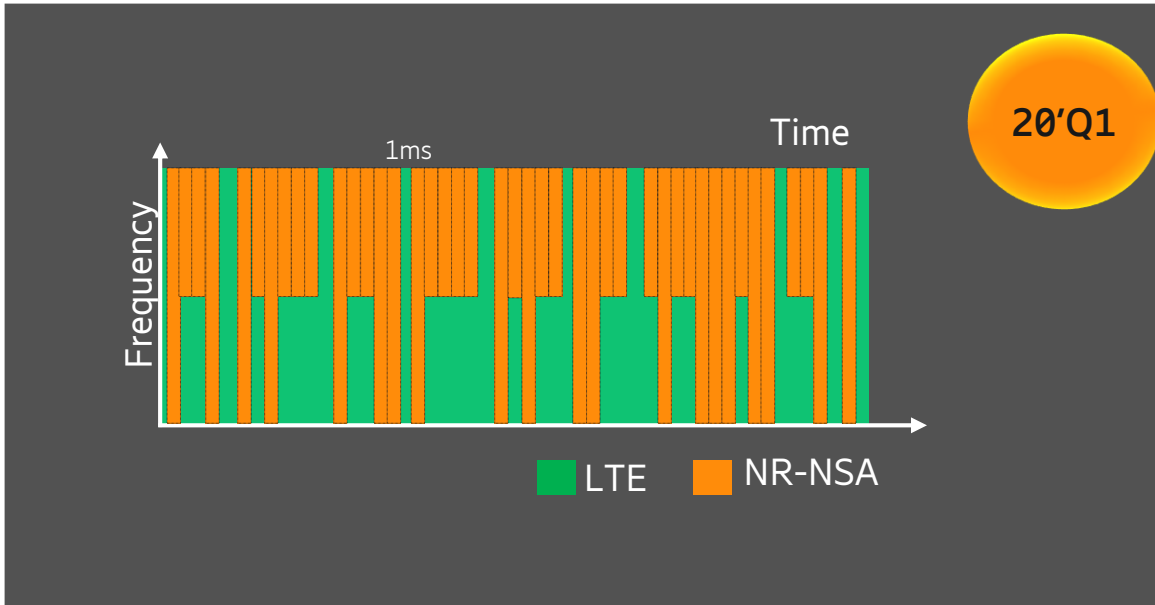
**Higher DL
Speed and Capacity**

3.5GHz BW available to more UE's

**Standalone
Ready**

SA low latency and Services

Full support for standalone



- SW on Ericsson Radio System HW
- Dynamic sharing between 4G and 5G Non-standalone
- Time allocation granularity on 1ms

- SW package on installed base
- Instant sharing between 4G, 5G Non-standalone and 5G standalone
- NR-SA and NR-NSA UEs will co-exist with LTE

Why 5G Core and standalone NR?



Enhanced Network Slicing support

Service Based Architecture for agility

User experience



New opportunity



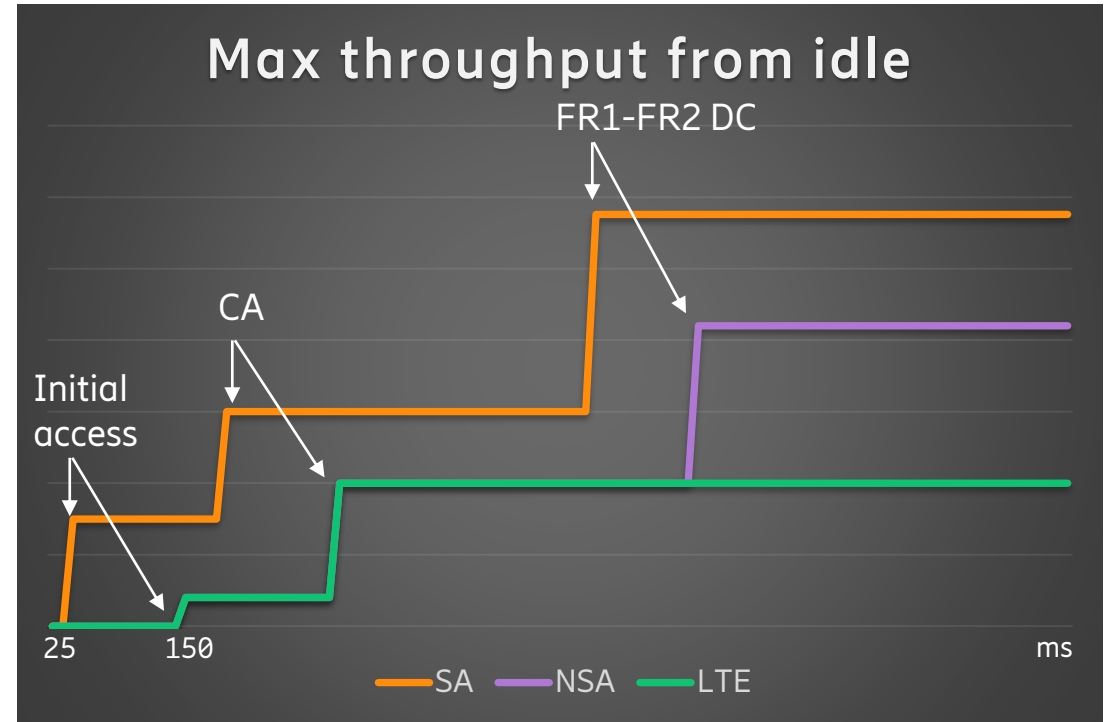
Less complex RAN & UE architecture

Target architecture for new use cases and innovation

Standalone NR

Throughput comparison SA/NSA/LTE

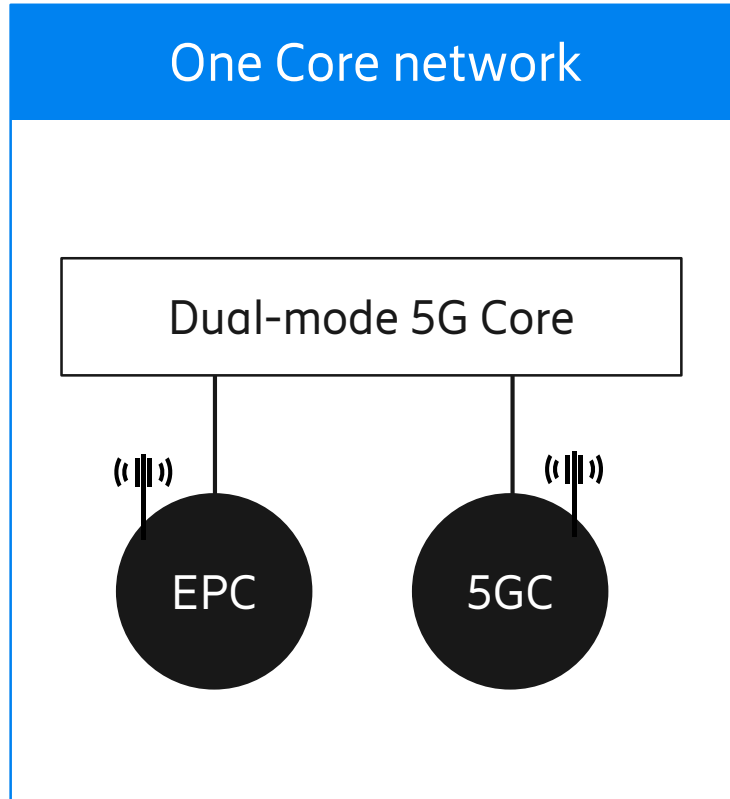
- Fast access to download data
- RRC inactive allow for fast access to RRC connect
- Faster access to higher data rates
- Clear advantage starting at midband with high bandwidth
- Carrier aggregation to boost throughput
- Dual connectivity to combine FR1 and FR2
- Dual connectivity to combine FR1 and FR2



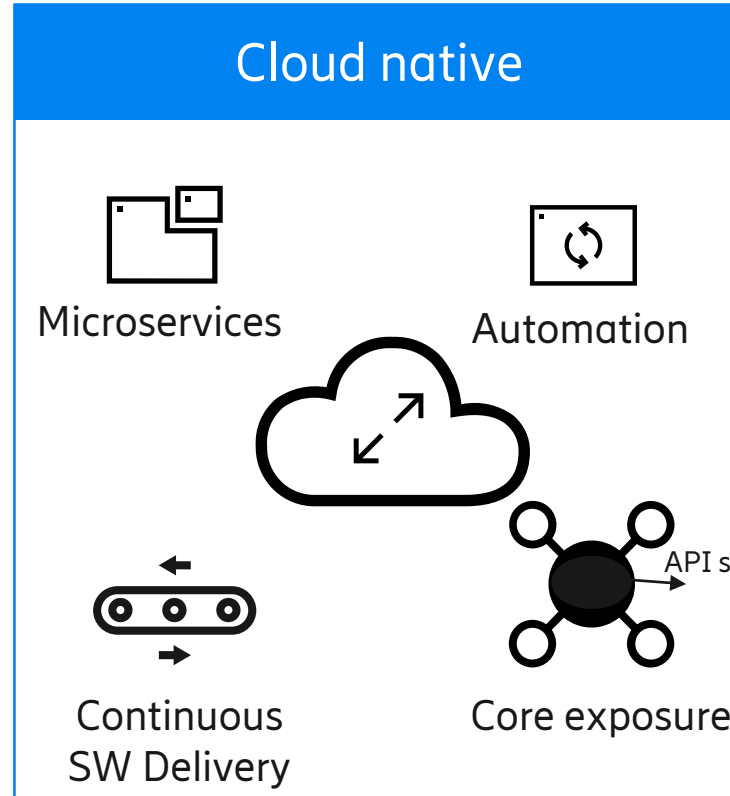
Fast access to large bandwidth is a key differentiator in SA

Scenario: Unloaded LTE - 5x20MHz FDD - 200MHz midband spectrum - 800 MHz mmW

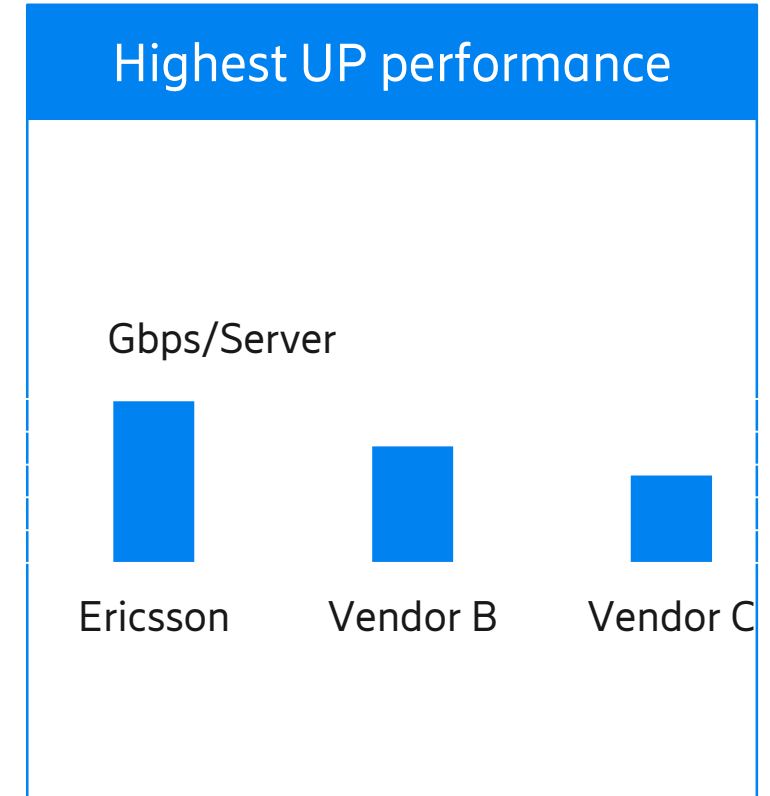
Ericsson's dual-mode 5G Core



Manage growth with CAPEX efficiency



Reduce OPEX and open for new service creation



Superior performance on virtual S/PGW

Switching on AI in networks

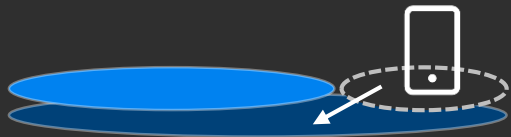


Advanced traffic management

For 5G Plug-Ins and LTE RAN



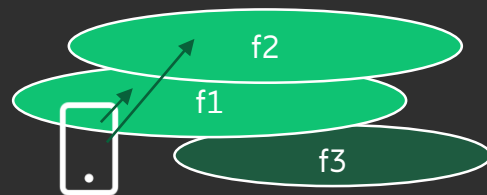
5G aware traffic management



25%

better 5G coverage

Evolved load balancing at release

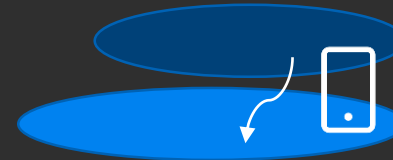


Evolved carrier optimization

For LTE RAN



Uplink traffic triggered mobility



4x

more uplink capacity

Traffic aware carrier aggregation



Agenda



5G adoption

Technology re-cap

Smart CAPEX: Core and Radio Migration

Typical network today



- 4G
- 3G
- 2G



High FDD



Low FDD

Dense Urban

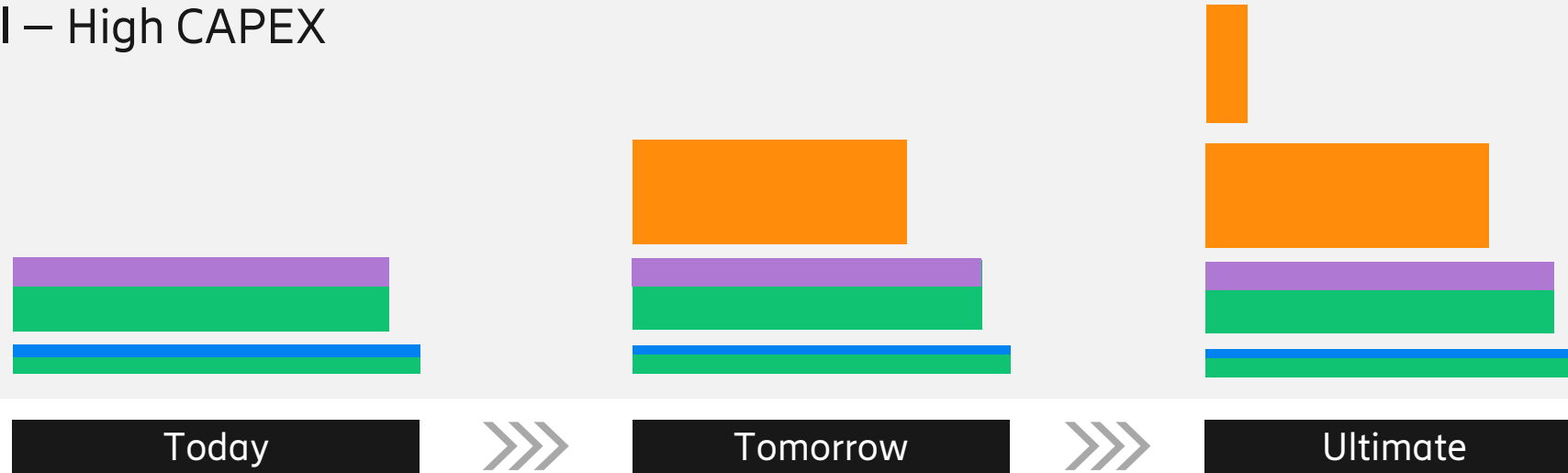
Rural



Two Approaches to build 5G



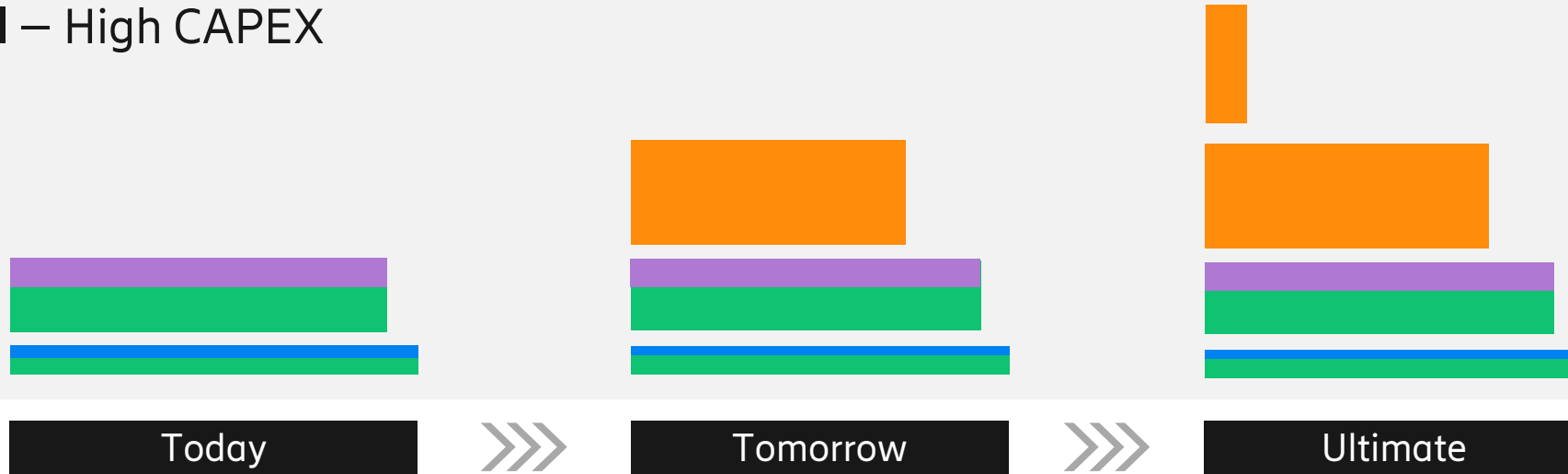
Traditional – High CAPEX



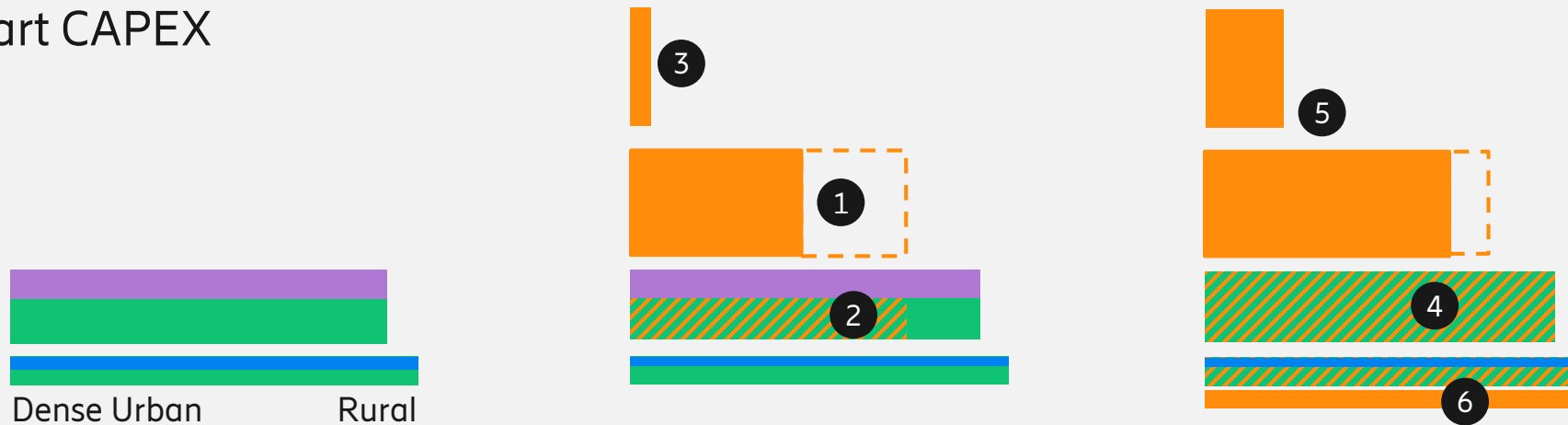
Two Approaches to build 5G



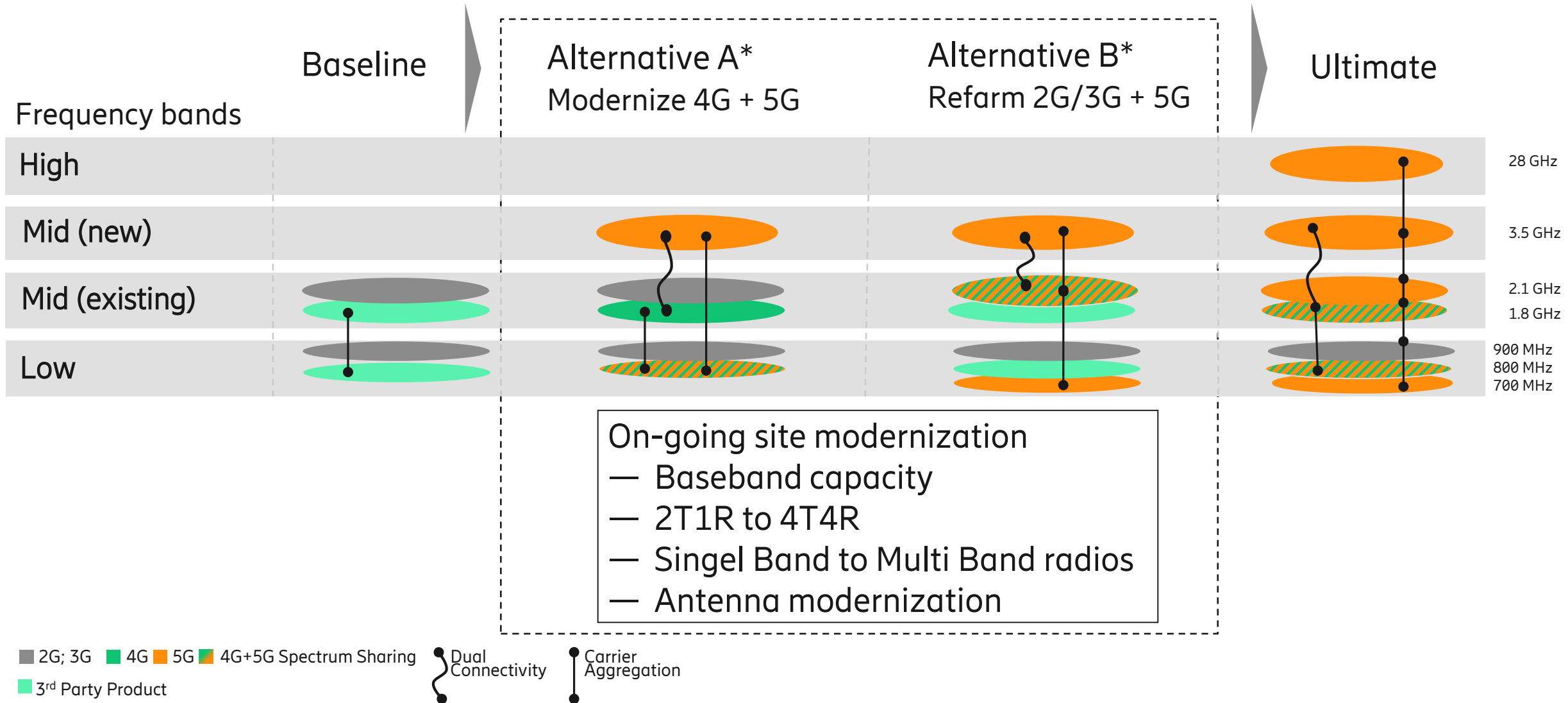
Traditional – High CAPEX



New – Smart CAPEX



Alternatives for non-Ericsson RAN



* Alternatives: Operator dependent; can be mixed; other alternatives can be considered



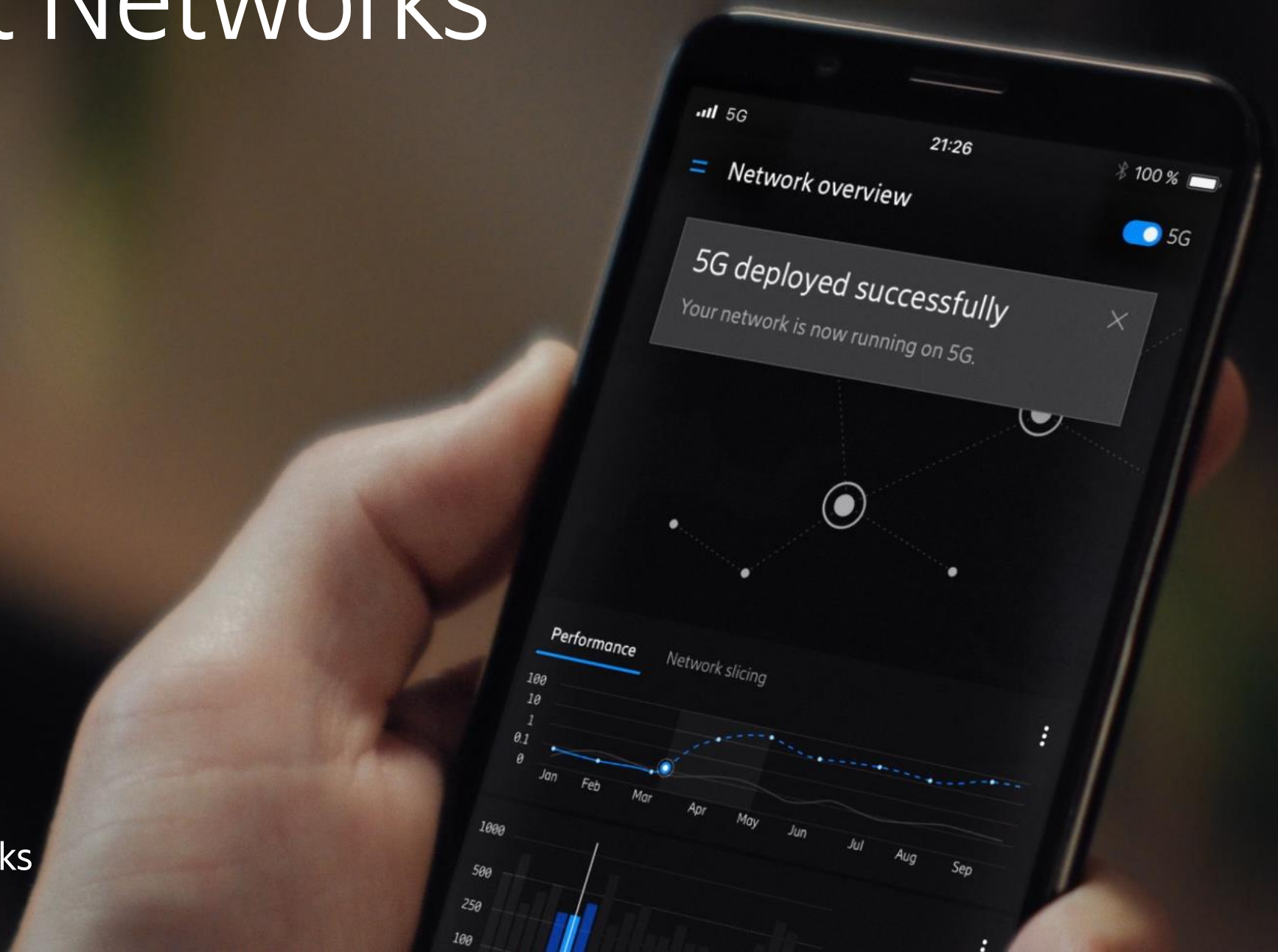
5G is here

Smart CAPEX and AI

More for more

Segment Networks

Fredrik Jejdling
Head of segment Networks



Agenda



Market update

Networks update

Agenda



Market update

Networks update

2019: 5G took off



13M
subscriptions

High-end smartphones and pocket routers; ~USD 1,000



Coverage in major cities and highly populated areas by early movers



Smartphone-driven use cases



Non-standalone 5G; in one band



2020: 5G to scale up



13M
subscriptions

High-end smartphones and pocket routers; ~USD 1,000



Coverage in major cities and highly populated areas by early movers



Smartphone-driven use cases



Non-standalone 5G; in one band



100M
Subscriptions*

High-end smartphones, volume devices and mid-tier smartphones <USD 300



Wide 5G coverage by early movers; 20-25% operators* to launch 5G



Consumer service bundling; trials continue for industries



Standalone 5G introduced; 5G in multiple bands




* Ericsson Mobility Report Nov 2019

* Ericsson analysis

Ericsson leading 5G today



First with commercial 5G live networks in 4 continents: Americas, Europe, Asia and Oceania



81
commercial 5G agreements

Commercial 5G agreements or contracts with unique operators, 25 live networks

40+
commercial devices

Widest ecosystem of supported devices on 5G live networks

65%
of 5G US city deployments

We are leading 5G city deployment in mid and high band in US

90%
Nationwide coverage

Swisscom achieves nationwide coverage with Spectrum Sharing and 5G low band

Agenda



Market update

Networks update

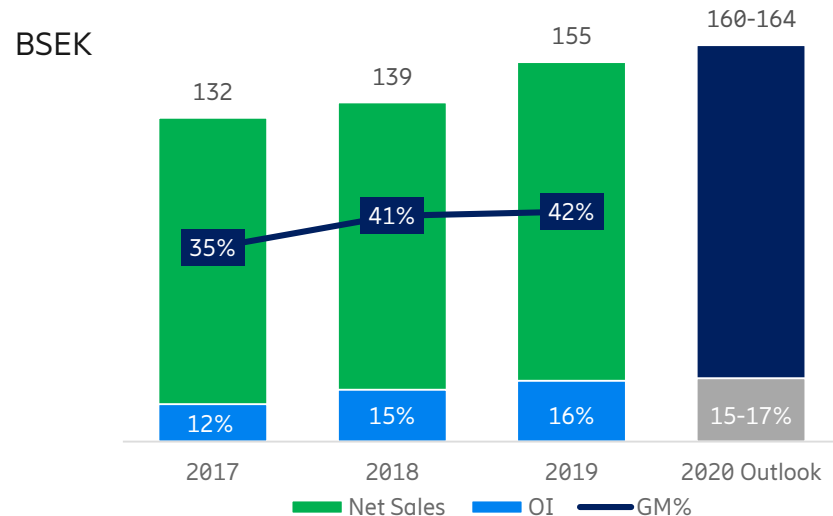
Networks



Segment Networks – Financial performance

Excluding restructuring charges

| SEK b. | 2017 | 2018 | 2019 | 2020 Outlook |
|------------------------------|-------|-------|-------|--------------|
| Net sales | 132,3 | 138,6 | 155,0 | 160-164 |
| Gross margin | 35,2% | 40,8% | 41,8% | |
| Operating income | 15,3 | 21,2 | 24,8 | |
| Operating margin | 11,6% | 15,3% | 16,0% | 15-17% |
| <i>Capitalization impact</i> | -0,6 | 0,4 | 1,2 | 0,3 |



- Organic sales +6%
 - Growth driven by LTE and 5G investments
 - The sales increase was primarily in the US, South Korea, Italy, Germany and Saudi Arabia
- Gross margin increased to 41.8%
 - Impact of strategic contracts and Kathrein, offset by operating leverage
 - Lower restructuring charges in 2019 contributed positively
- Operating income increased to 24.8 SEK b
 - Higher sales and gross margin partly offset by increased operating expenses
 - Higher investments in R&D to strengthen the technology leadership and increased investments in digital transformation, compliance and security
 - Lower restructuring charges had a positive impact

Focused strategy execution for Networks



Invest in technology and cost leadership

Selective market expansion based on technology and cost competitiveness

Acceleration of 5G with lead customers



Talent transformation

- 6 500 R&D engineers hired since Q1 17
- 3 500 service engineers left



Technology leadership

- 100 radios planned for 2020
- Spectrum sharing over live 5G commercial networks
- 5G Stand-Alone end-to-end data call



Market share

- From 28.8 % Q4 18 to 29.1% Q4 19
- Key deals with Verizon, Softbank, Optus



Q4'19 results¹

- Net sales +7%
- Gross margin +1.2pp

Accelerating our strategy execution



Execution Workstreams

Objectives

Win the Technology Race

Industry leadership through meeting customer demands, keeping focus on cost and investing in long term leadership

World Class Development

Master the complexity and reinvent scale in the portfolio, exceeding customer demands efficiently with quality and speed

Next-Gen Supply & Services

Create a customer-centric, predictable, automated supply & service delivery chain, reducing lead time by half, enabling higher quality delivery at competitive cost

Compete on Value

Maximize value monetization for Ericsson Networks portfolio

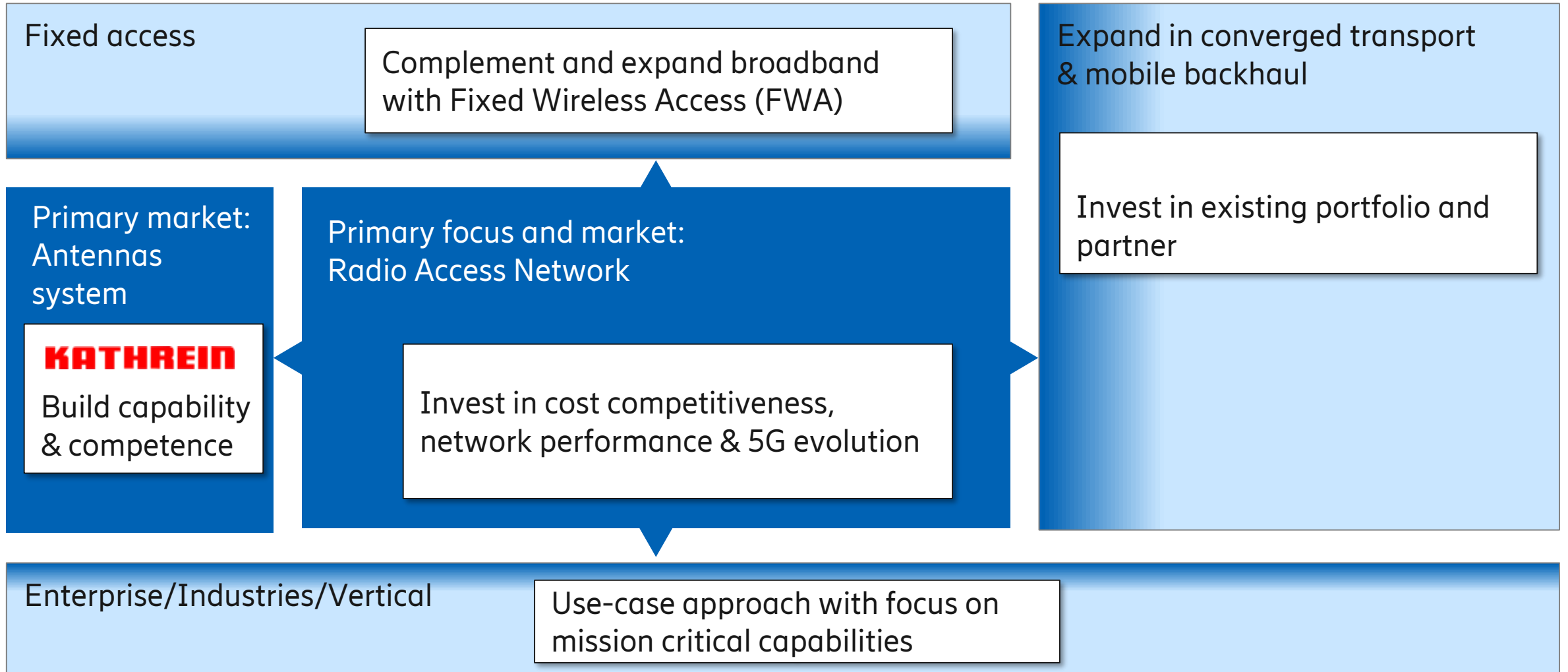
Sourcing Excellence

Create sustainable business value through innovative and competitive supplier ecosystem

**Wanted Position
2022+**

Technology Leadership
Business Leadership
Commercial leadership

Where we compete



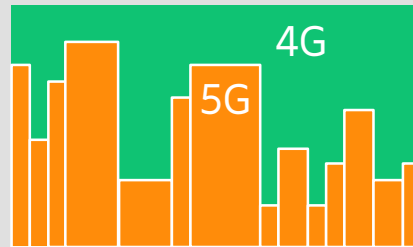
Key technologies for better 5G



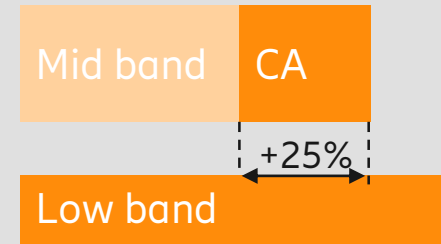
5G-ready radios and basebands



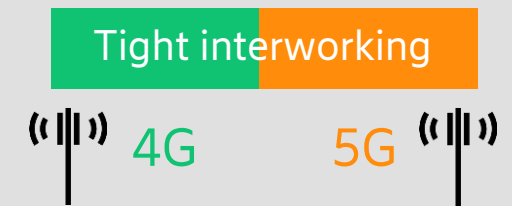
Ericsson Spectrum Sharing (ESS)



Carrier Aggregation (CA)



Dual-mode 5G Core



5

million radios

We have shipped 5 million 5G-ready radios since 2015

1ms

spectral efficiency

Dynamic allocation of spectrum between 4G and 5G is the best way to deploy 5G

+25%

better performance

ESS and CA provide 27% extra capacity and 25% better mid band population coverage

5G

Standalone faster introduction

SW migration from non-standalone to standalone in both RAN and core

Ericsson Networks' portfolio strengths



Unique and flexible
RAN Compute
architecture

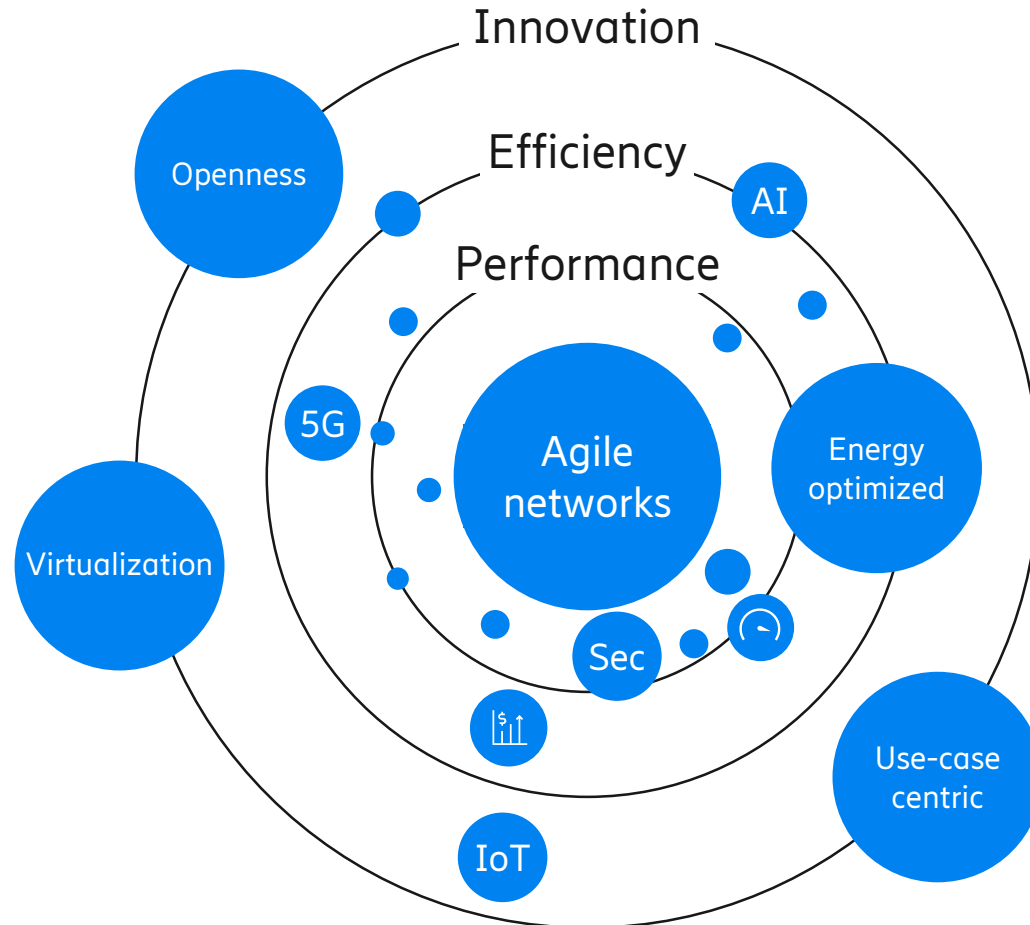
Redefining the site,
tightly integrated
antenna innovations

Modular
Ericsson Radio System
for all site needs

Intelligent Network
Services



A better 5G and beyond



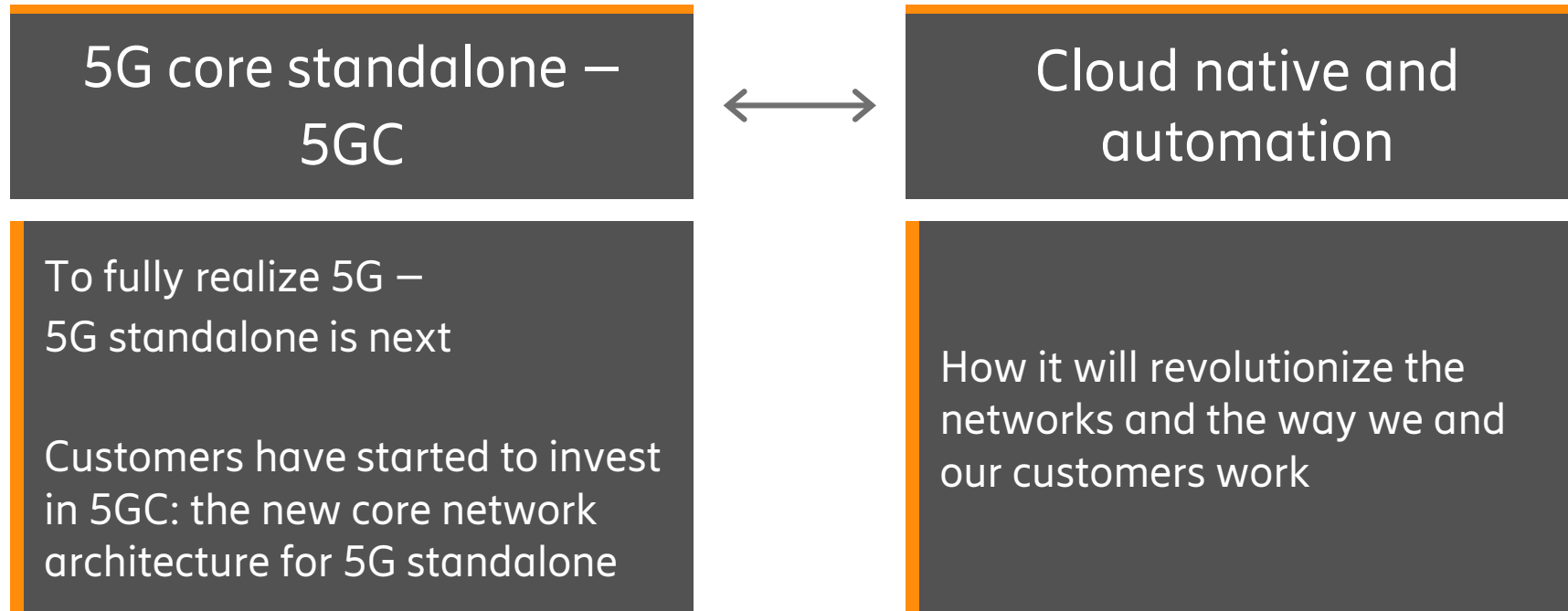
Use-case centric and agile technologies, applied across the ecosystem, will enable faster and targeted innovation for the benefit of the whole industry

Digital Services

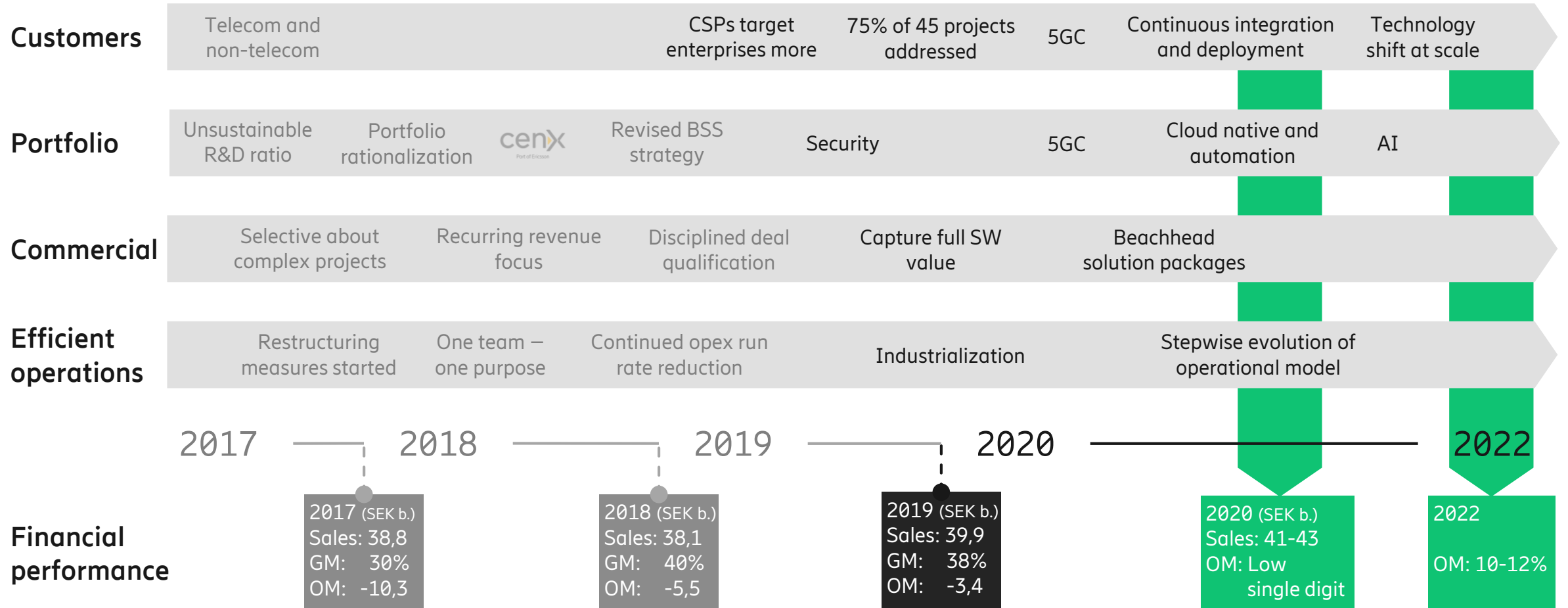
A woman with glasses and a ponytail is seen from the side, sitting in a black office chair at a desk. She is looking at several computer monitors. The leftmost monitor displays a line graph with blue lines on a dark background. The middle monitor shows a dashboard with various charts and data points. The rightmost monitor is partially visible and shows a similar dashboard. The office is dimly lit, with a red light source visible in the background.

Jan Karlsson
SVP and Head of Digital Services

What we will focus on today



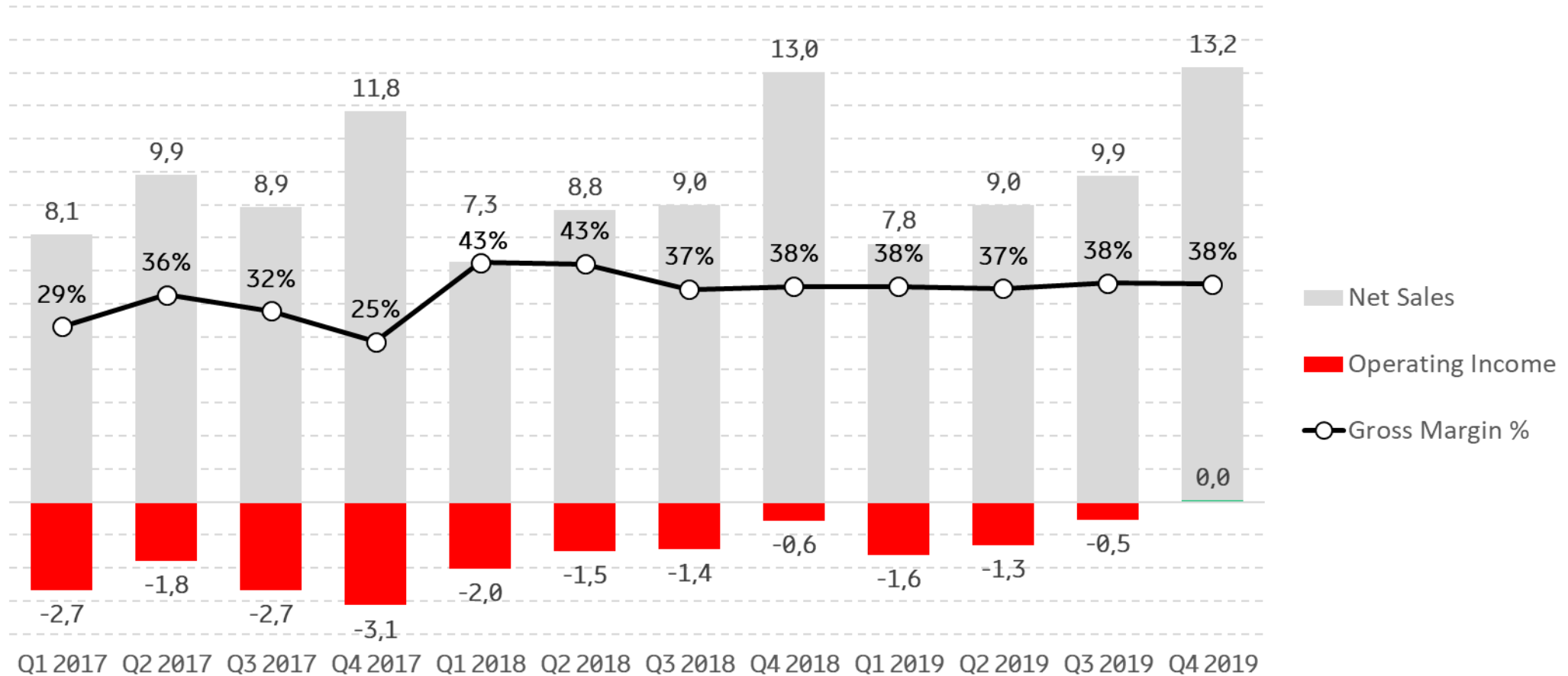
Our transformation journey



Operating income and margin excluding restructuring charges. 2017 excluding restructuring and SEK 14.5 b. in impairments and write downs. 2018 excluding restructuring and SEK 3,0 b in impairments and write downs

This slide contains forward-looking statements. Actual result may be materially different.

Digital Services – on track towards profitability



Agenda



Performance and strategic direction

5G core standalone – why a priority and why cloud native

Implications for Digital Services

5G standalone – one programmable network for CSPs to expand beyond mobile broadband



Relentless efficiency



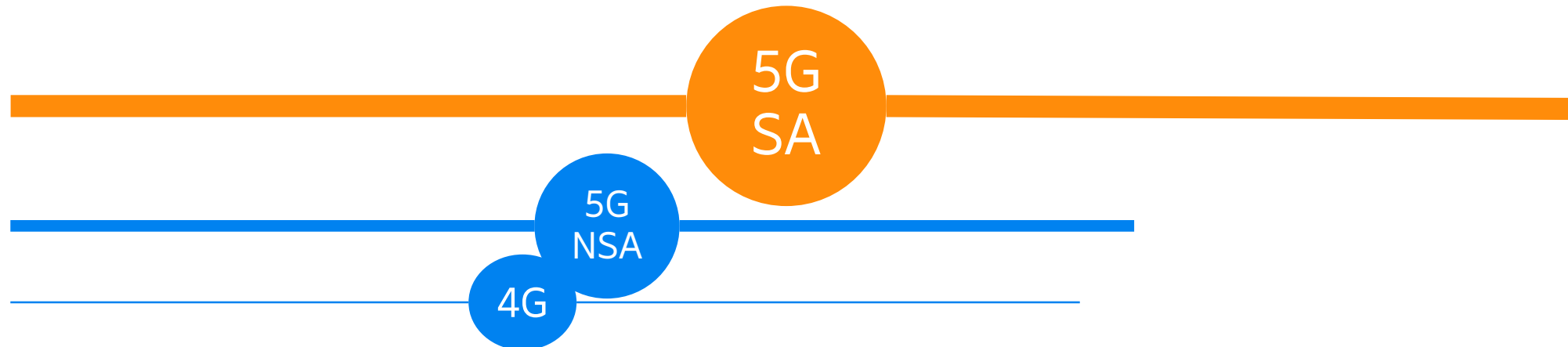
End-customer experience



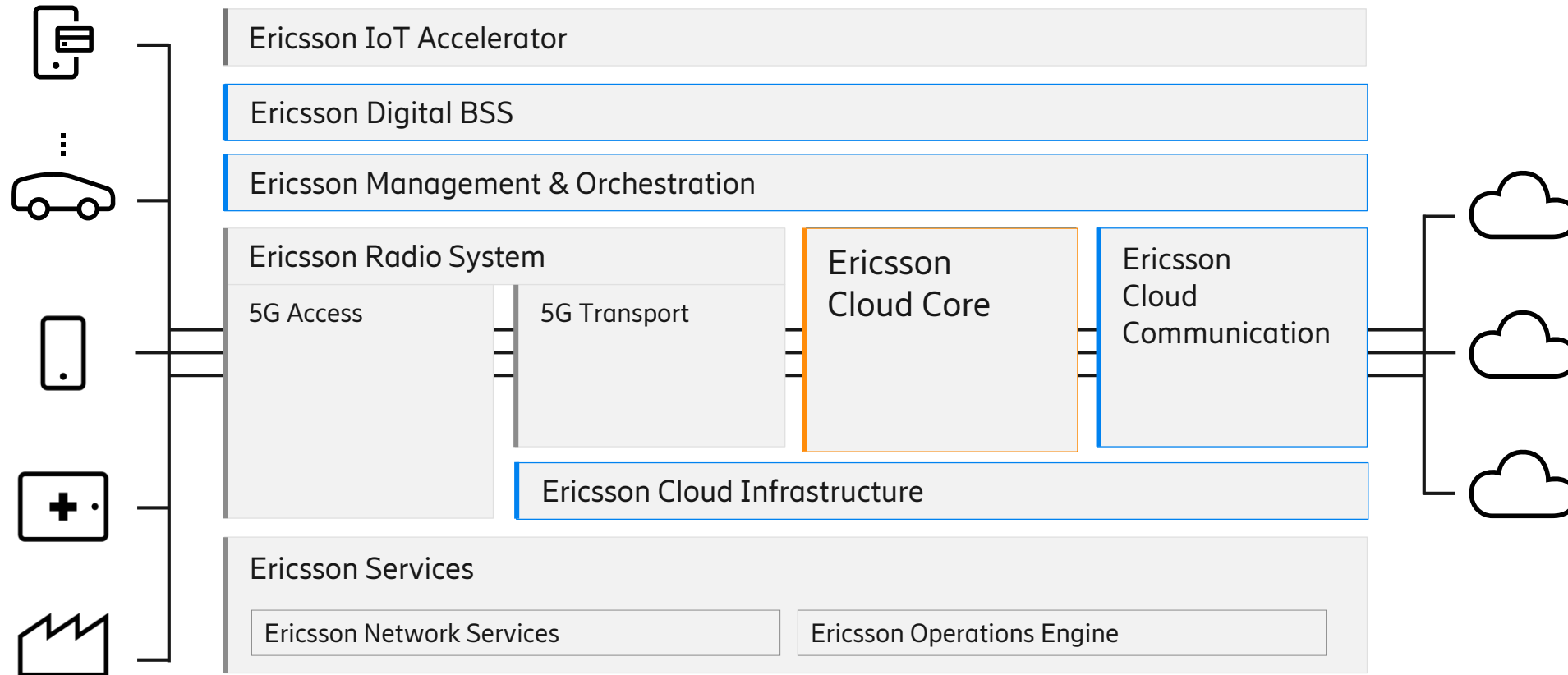
New revenue streams

Fixed wireless access and enterprise business (B2B2X)

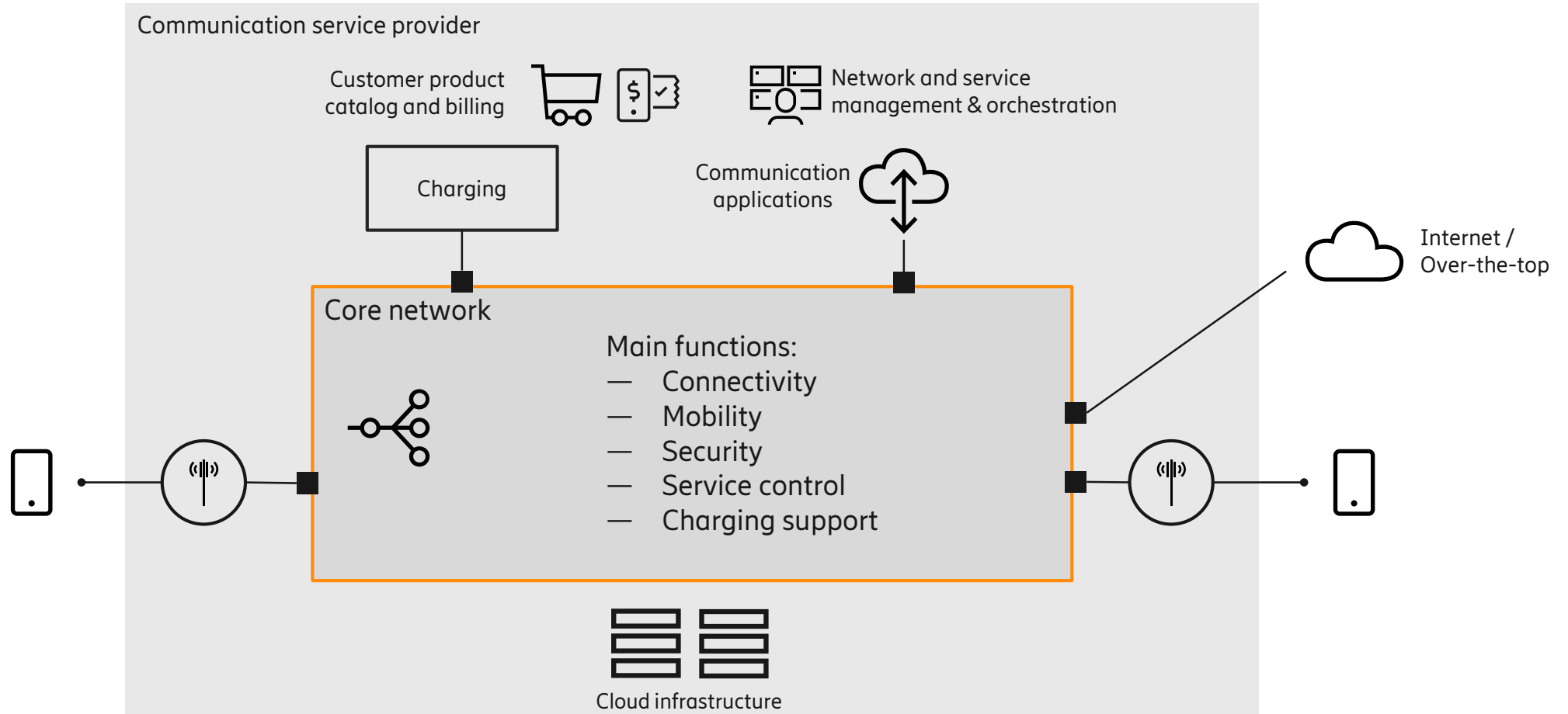
Mobile broadband



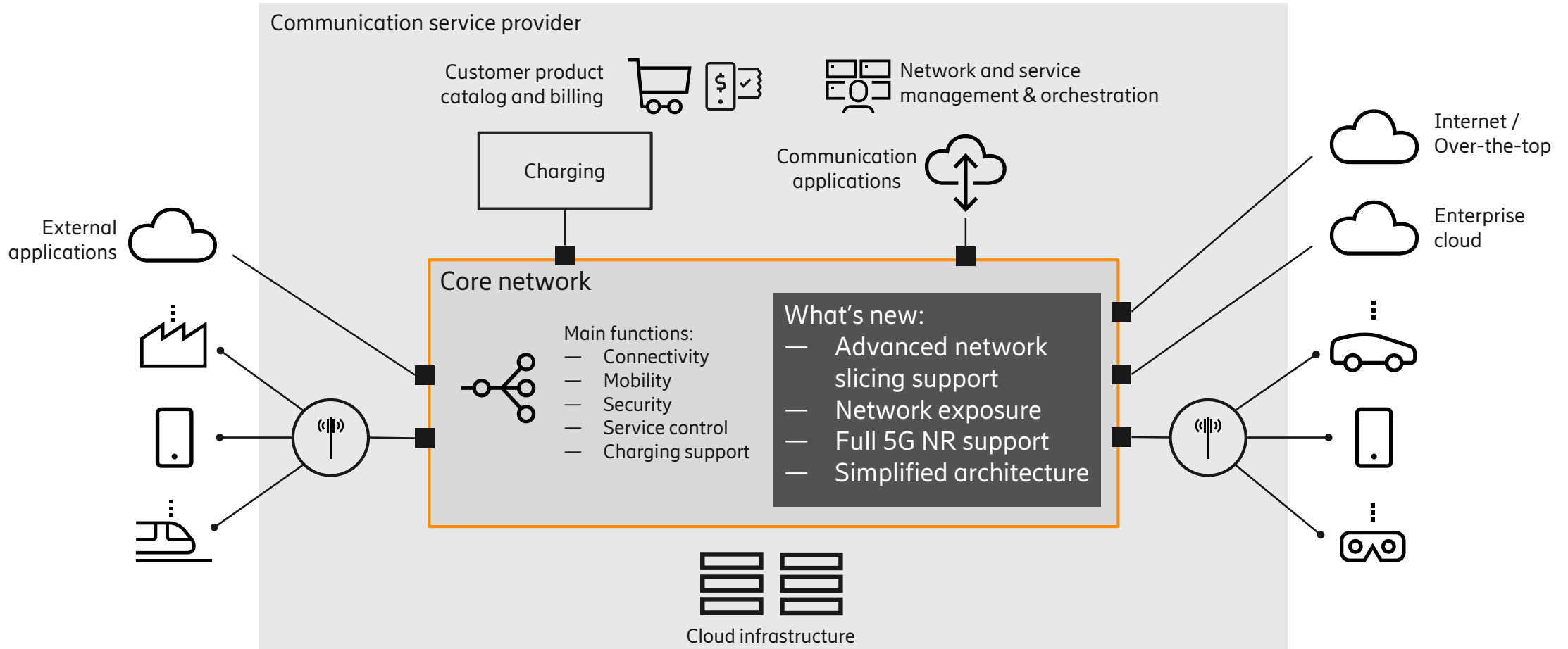
Ericsson 5G platform with Digital Services portfolio evolving for standalone



What do core networks do?



New functions in 5GC enable business beyond mobile broadband



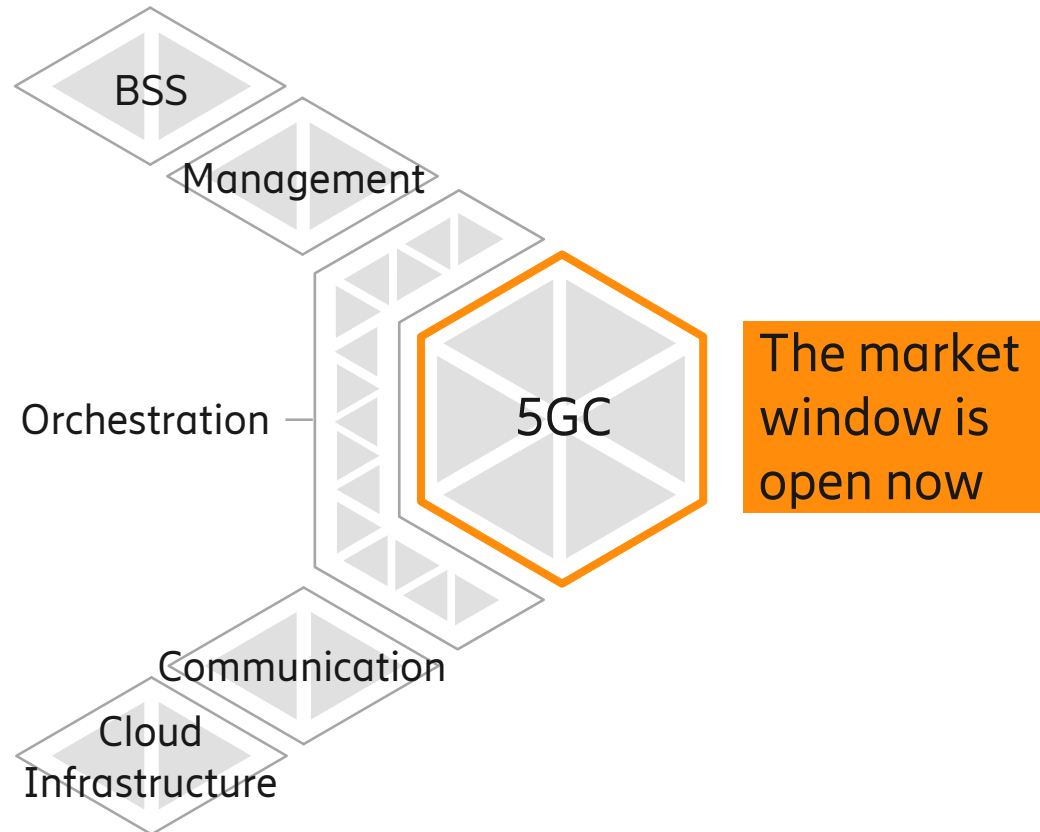
5GC – a beachhead for Digital Services' business



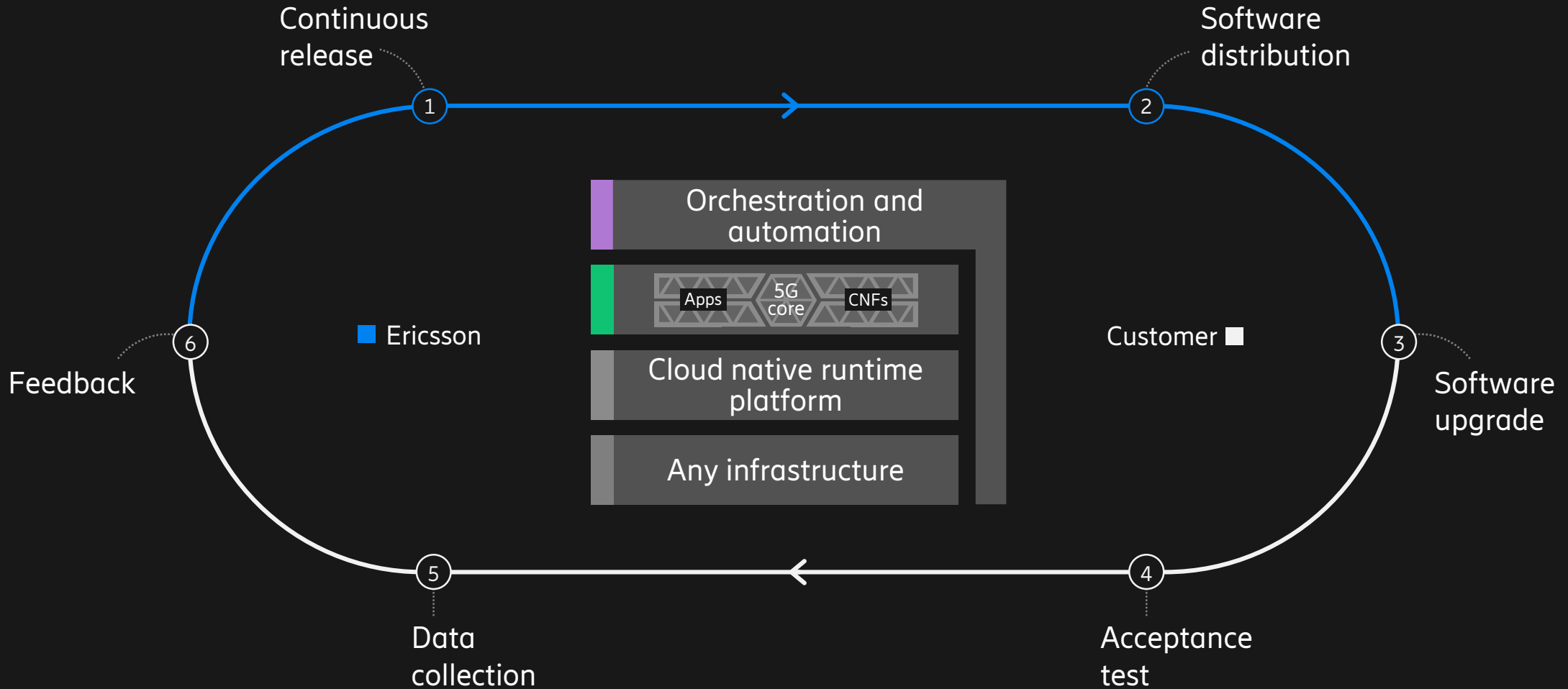
3GPP's standard means a completely new core for 5G standalone

Ericsson's dual-mode 5G Core

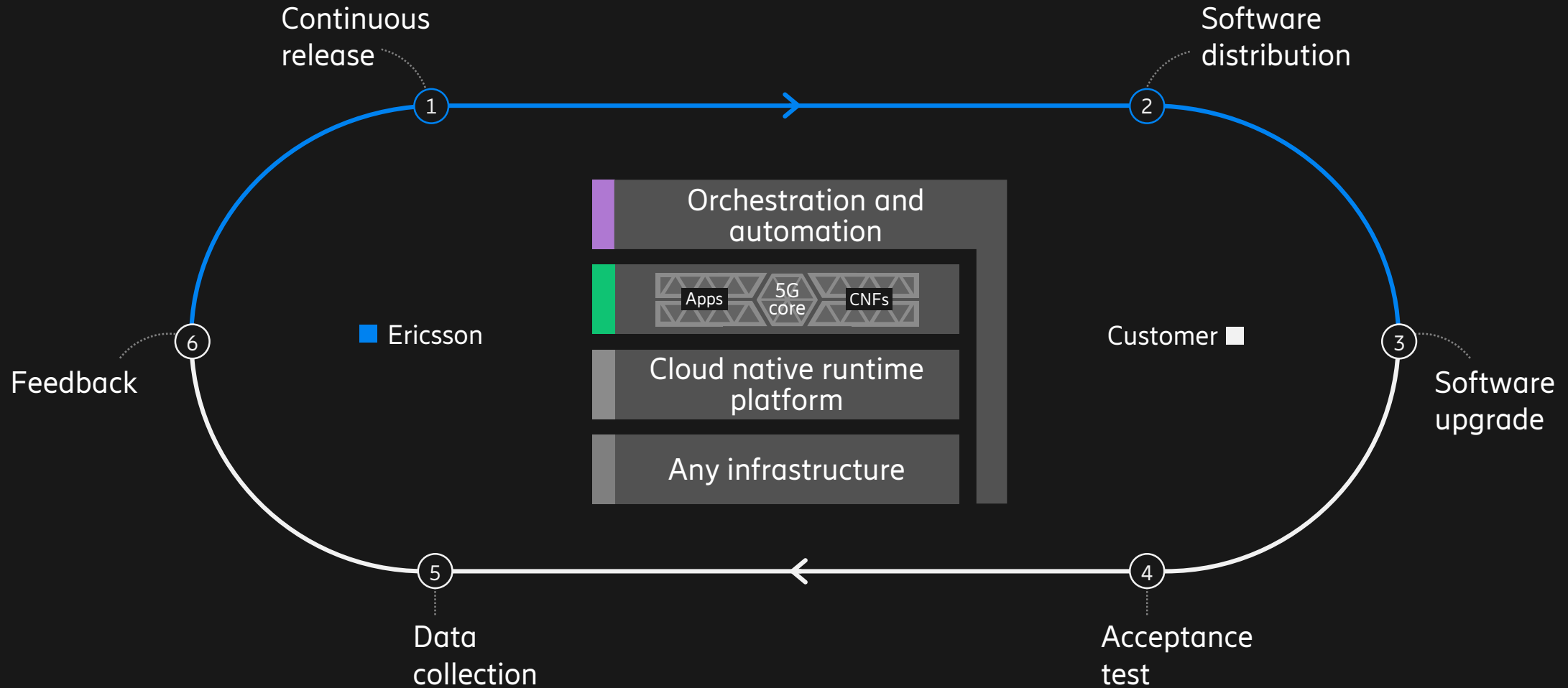
- Cloud native from start
- TCO efficient
- High performing
- Supporting 5GC and EPC



Cloud native and CI/CD video



Cloud native and CI/CD



The industry's first live cloud native container-based core network



Ericsson and Telstra achieve container-based commercial Evolved Packet Core milestone

- Ericsson's cloud-native container-based Evolved Packet Core deployed in Telstra's production Network Functions Virtualization Infrastructure (NFVi)
- The achievement with Telstra marks a significant advance in network orchestration and automation
- Opens possibilities for Telstra to significantly scale traditional wireless networks in creating new 5G services for consumers and enterprise customers with emerging technologies

PRESS RELEASE | DEC 18, 2019 06:00 (GMT +00:00)

Emilio Romeo, Head of Ericsson Australia and New Zealand, says: "Telstra and Ericsson are leading the mobile industry with this first container-based cloud-native Evolved Packet Core in Telstra's production environment and carrying live traffic. This is an important step towards fundamentally changing the way both companies deploy and operate mobile core networks. Core networks will become much more flexible and agile, allowing operators such as Telstra to quickly create and deploy compelling new services for their customers. This in turn helps operators build new revenues."

Shailin Sehgal, Product Enablement Technology Executive, Telstra, says: "Through the T22 initiative, Telstra's business is being transformed to improve service delivery and provide customers with enhanced experiences. To achieve this transformation, Telstra's network needs to become more flexible and efficient, and cloud-native container-based applications such as Ericsson's containerized Evolved Packet Core are a key element of this. This is key to cost effectively scaling and automating our network and speeding up the delivery of innovative new services that are essential in a 5G world. We are pleased to be working with Ericsson to deliver innovation into our network that will assist Telstra maintain its industry leadership."



KDDI and Ericsson achieve 5G cloud-native CI/CD software pipeline breakthrough

- Ericsson CI/CD pipeline for cloud-native 5G Core standalone software deployment successfully tested
- Ericsson solution enables fast and efficient delivery of new software and functionalities while maintaining network quality
- Solution meets communications service provider software delivery needs for 5G networks

PRESS RELEASE | FEB 20, 2020 08:00 (GMT +00:00)

The CI/CD pipeline speeds up the software acceptance process through the advanced automation of software distribution, deployment, validation and feedback, while reducing human-error risks.

It shortens time to market of new software from months to weeks. Ericsson's CI/CD pipeline enabled KDDI to deploy complicated sliced and distributed network functions more easily through simplified workflows.

Agenda



Performance and strategic direction

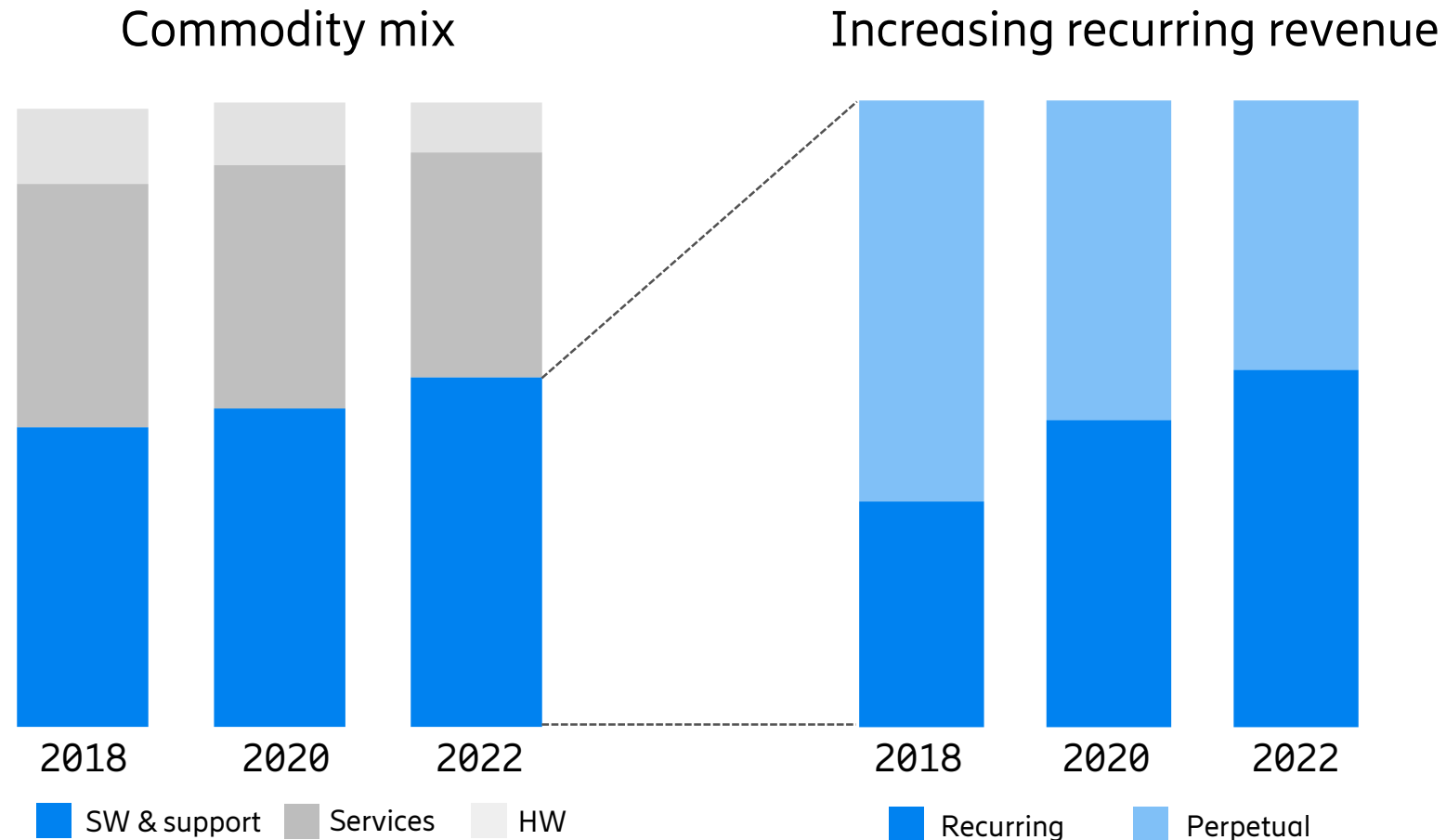
5G core standalone – why a priority and why cloud native

Implications for Digital Services

Our business mix and its evolution



Illustrative



Transforming ourselves



Cloud native portfolio

- Common application development framework
 - Design principles
 - Tools
 - Marketplace

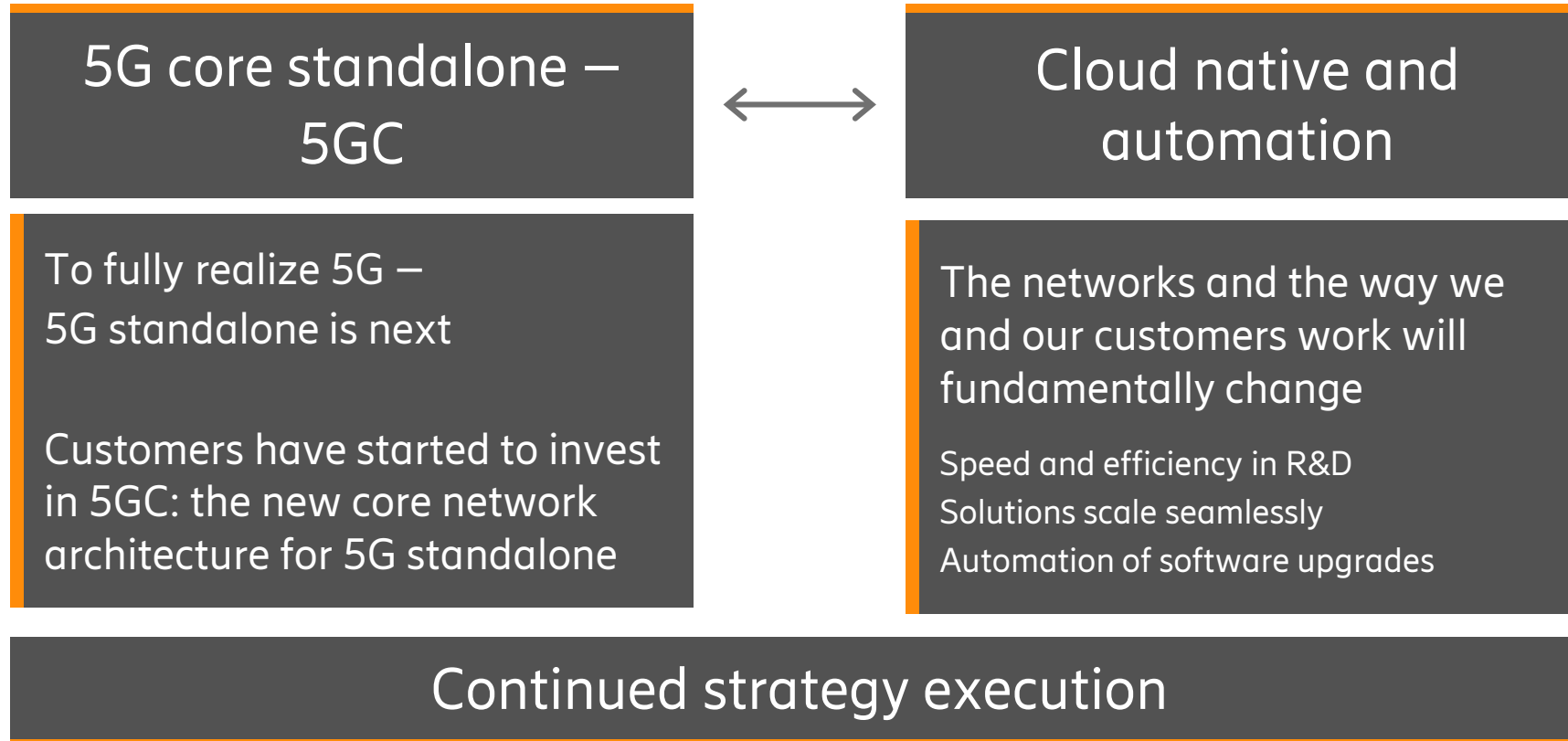
Automate software delivery and deployment

- Common end-to-end CI/CD software pipeline
 - Development to customer deployment

Industrialization

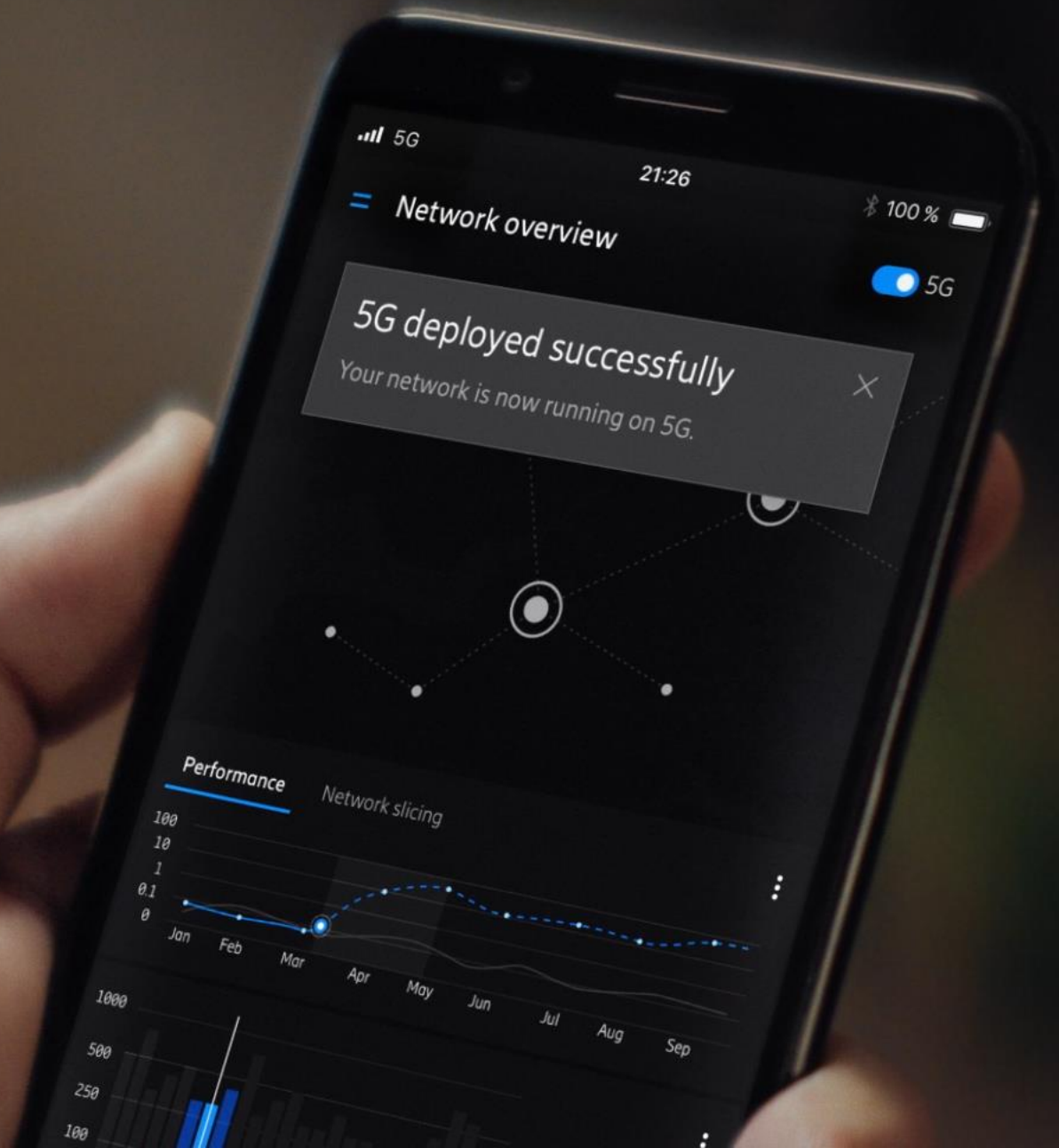
- Foster and facilitate re-use of industrialized systems integration assets across customer engagements

Summary



North America

Niklas Heuveldop
Head of Market Area North America



Market Area North America



Niklas Heuveldop and Carl Mellander

Q&A will follow, to ask questions,
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Q&A

Peter Nyquist - Head of Investor Relations

Carl Mellander - CFO

Thomas Norén - Head of 5G Commercialization

Fredrik Jejdling - Head of Networks

Jan Karlsson - Head of Digital Services

Niklas Heuveldop - Head of North America

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- Our goals, strategies, planning assumptions and operational or financial performance expectations;
- Industry trends, future characteristics and development of the markets in which we operate;
- Our future liquidity, capital resources, capital expenditures, cost savings and profitability;
- The expected demand for our existing and new products and services as well as plans to launch new products and services including R&D expenditures;
- The ability to deliver on future plans and to realize potential for future growth;
- The expected operational or financial performance of strategic cooperation activities and joint ventures;
- The time until acquired entities and businesses will be integrated and accretive to income; and
- Technology and industry trends including the regulatory and standardization environment in which we operate, competition and our customer structure.

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