

Supplier Handbook

Greece Invoicing Requirements

Guideline

Ericsson only make payments against valid invoices in accordance with the below stated terms and conditions unless a deviation from this process has been agreed between Ericsson and the Supplier (e.g., ERS).

Not complying with the conditions below may result in a delay of payment or rejection of invoice.

To ensure quality postings and on-time payment, invoices and credit notes received must have the following information:

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1 Supplier Information

- Supplier Name
- Supplier Address
- Supplier's VAT/GST registration number if applicable
- Supplier's telephone number, contact person and email address



- Bank information (must have SWIFT for USD and IBAN for EUR, Bank name, address, and account number)

2 Ericsson Information

- Invoice recipient as specified in purchase order (PO)
- Beneficiary, as specified in purchase order (PO)

Legal Entities information:

Ericsson entity	VAT/GST Registration Number	Registered Office
ERICSSON HELLAS TELECOMMUNICATIONS EQUIPMENT SA	EL094075730	40,2 Km, SEA Attiki Odos 19002, Peania, Greece

- Ericsson purchase order number (one purchase order per invoice)
- Ericsson legal entity's VAT/GST registration number in case of intra-community supplies/services

3 Content Information

- The word INVOICE or CREDIT
- QR code, applicable for invoices issued by suppliers established in Greece or foreign entities registered for VAT purposes in Greece, as per Greek legislation
- Invoice number
 - should be sequential number which uniquely identifies the tax invoice
 - must be unique and should not exceed 16 digits
 - In accordance with the Law on Electronic Reporting A1138/2020 of the Governor of the Independent Authority for Public Revenue (IAPR), the reference number included in the physical invoice should be equal to the invoice reference reported to the MyData Authority platform.
 - The counter number cannot include any character or letter
- Date of delivery for services and/or goods
- Proof of delivery if applicable or mandatory
- Currency must be the same currency as stated in the Purchase Order
- Specification of goods and services delivered



- Line items and description in the invoice should match the purchase order
- For XRM Purchase Order:
 - Invoices must be submitted after time sheets, milestone and expenses has been approved (Status "Invoiced") from Fieldglass.
 - Line-item description should be a one liner with total invoice amount which should be the exact amount same as approved Goods Receipts (or set of GRs).
 - WO (Work Order) ID for Contingent or SOW (Statement of Work) ID should be mentioned in the invoice.
- Line-item amount should state as net of VAT amount
- VAT/GST rate applied in percent (%) and tax amount
- If multiple taxes (VAT/WHT) are applicable, the tax rate for every net amount should be specified
- If VAT/GST is not charged refer to applicable VAT/GST exemption article
- Total payable amount
- If not already included in the unit price, details on discounts and cash discounts
- For credit note, invoice number being credited must be stated (one credit note per invoice)
- For invoices using Factoring, please highlight which bank account to use
- Invoices issued within the EU must comply with the sixth VAT 2006/112/EC directive and need to include the following information:
 - * VAT registration number of both supplier and recipient for cross-border deliveries and services
 - *If the currency does not correspond to the local currency (Euro), the VAT amount must be stated in both currencies.
- For Progress billing, information related to percentage, amount paid and net amount to be paid should be mentioned in the invoice.

4 Invoice Submission Information

Do not submit any invoices to other channels, as this can result in duplicate invoices received and problems in payment associated with that.

PDF Solution (VIM e-send)



If no other invoice submission method has been agreed (e.g. ERS), please send your invoices, exclusively in PDF format, and the supporting documents (work completion notes, delivery notes, acceptance documents, etc.) to the following email address depending on the purchasing Ericsson entity:

Ericsson entity	PDF solution (VIM e-send) email address
ERICSSON HELLAS TELECOMMUNICATIONS EQUIPMENT SA	pdf.invoice.etg.2516n.033@ericsson.com

Please note that the following requirements need to be followed when submitting PDF invoices:

- All invoices should be provided in PDF format. Any email that contains any non-PDF attachment will be rejected.
- Supporting documents are to be appended to the invoice in one PDF (invoice and supporting documents in same PDF file, not as separate files. Invoice as first page, supporting documents thereafter.
- One invoice per PDF document (including all attachments not exceeding 25 MB).
- The subject of email to PDF mailbox should be - *Vendor Name-Invoice number* - for easy reference and tracking
- PDF invoice received is considered, according to local tax requirements, to be invoice issued in an electronic system containing all mandatory information (Ericsson specific requirements stated in this document, as well as the legal requirements – e.g. QR code).

Paper invoice

If no electronic invoice submission method is applicable and paper invoice submission has been agreed upon in consultation with Ericsson, please send the invoice and supporting documents (e. g. acceptances/ time sheets to confirm the performance of services, delivery note for goods) appended to the invoice, to the following billing address depending on the purchasing Ericsson entity:

Ericsson entity	Paper Invoice billing address
ERICSSON HELLAS TELECOMMUNICATIONS EQUIPMENT SA	40,2 Km, SEA Attiki Odos 19002, Peania, Greece

Note:

- Payment terms will be calculated from the submission date/ issue date of undisputed invoice.



- Please note below points to ensure that the quality of invoice is good for our system to read the content and ensure timely processing of payments:
 - Invoice print is clear and legible
 - No overlapping or stamps on the text
 - Complete information including currency/ currency symbols, tax rate, etc. is provided on invoice copy

5 Payment Procedure for Suppliers

Electronic Fund Transfer

- Ericsson legal entity will pay invoices to all suppliers through electronic payment method

WHT certificate

- Must be collected from Ericsson office
- The WHT certificate will be obtained in hardcopy (original paper) once a year from local authorities, and can be provided by Ericsson
- The WHT certificate can be sent in hardcopy by Ericsson, and can be distributed in softcopy (scanned copy) via e-mail, to your contact e-mail address as registered in our records
- To receive the WHT certificate, please e-mail at: etg.wht.certificates@ericsson.com • For any other issue related to WHT deduction, please follow the process stated in Section 6 below

Note:

- To ensure smooth processing and payment flow, please secure your contact details and bank details are communicated to Ericsson. Any change in your company details must be properly communicated to your Sourcing contact at Ericsson to ensure that our systems are updated and thereby invoice/payment rejections or returns can be avoided

6 Ericsson Purchase to Pay Services Support

If you need professional assistance regarding invoicing requirements, please contact [Ericsson Purchase to Pay Services Support](#) by completing a Support Request Template (click on the Support Request Template links that best fits your needs and fill out details of your request.

If the request was not resolved to your satisfaction or you experience a delay in resolution, you can ask us to investigate by escalating the request ID to



ptp.incident.management@ericsson.com. We will review the case and help you obtain the correct resolution.