Sustainability Reporting Standards Disclosure 2019

GRI Context Index

The Ericsson Annual Report 2019 has been prepared in accordance with the Global Reporting Initiative (GRI) Standards 2016: Core option. GRI topic specific disclosures listed below have been externally assured by PwC, see Assurance Statement pages 198-199 within Ericsson´s Annual Report 2019, which is referred to in this document as "Annual Report" or "AR". Topic specific disclosures are indicative, for a full definition please visit Global Reporting Initiative (GRI) Standards.

In addition, Ericsson has reported its Communication on Progress (COP) annually to inform its stakeholders on progress concerning human rights, labor standards, the environment and anti-corruption, and according to UN Global Compact Advanced Level criteria. Ericsson's COP is available on www.ericsson.com and on the UNGC website as part of Ericsson's Company Information. Ericsson Annual Report has been prepared in accordance with the UNGPs on Business and Human Rights Reporting Framework. Ericsson also publishes other annual statements and reports related to its commitments to responsible business such as a Modern Slavery Statement in accordance with the UK Modern Slavery Act, and a Conflict Minerals Report under the US Dodd-Frank Act.

GRI	Topic specific disclosure	Locations in reports or websites and omissions
GENERAL DISCLOSURE (GRI 102)		
Organizational profile		
102-1	Name of the organization	Telefonaktiebolaget LM Ericsson
102-2	Activities, brands, products, and services	See Ericsson Annual Report (Pages 18-29)
102-3	Location of organization's headquarters	See Shareholder information in Annual Report (Page 215) Torshamnsgatan 21, Kista, Stockholm, Sweden
102-4	Location of operations	Customers in more than 180 countries use our solutions and services Major markets and regions see Annual Report (Pages 23-29). See also Risk factors regarding our substantial international operations (Pages 127-128)
102-5	Ownership and legal form	See “Shareholders” within Annual Report (Page 202)
102-6	Markets served	Major markets and regions see Annual Report (Pages 23-29)
102-7	Scale of the organization	See Ericsson Annual Report (Pages 1-30), as well as Financial highlights (Page 34) and G4 Employee information (Page 98)
102-8	Information on employees and another worker	Consolidated financial statement with notes G2 Information regarding members of the Board of Directors and Group management (Pages 91-92) in Annual Report and G4 Employee information (Page 98) in Annual Report. Activities performed by other workers who are not employees is not significant. Data is compiled from the Company´s Human resources management system
102-9	Supply chain	See Global R&D and supply chain in the Annual Report (Page 17)
102-10	Significant changes to the organization and its supply chain	See Highlights 2019Annual Report (Page 1)
102-11	Precautionary principle or approach	Ericsson's Sustainability policy addresses the precautionary principle Ericsson uses Life Cycle Assessment (LCA) to determine its significant environmental impacts and to prioritize areas of

©Ericsson AB 2020

		improvement. The Company uses Human Rights Impact Assessment (HRIA) in accordance with the UNGPs as part of our human rights' due diligence See "Significant topics, risks and opportunities" in the Annual Report (Pages 178-179)
102-12	External initiatives	Ericsson was one of the first companies to endorse and become a signatory of the UN Global Compact 10 Principles in 2000. The Company is committed to uphold the UN Guiding Principles on Business and Human Rights (UNGP).
102-13	Membership of associations	See Membership at Ericsson.com
Strategy		
102-14	Statement from senior decision-maker	Letters from the Chairman of the Board (Page 32) and the President and CEO (Pages 2-3) in Annual Report
102-15	Key impacts, risks and opportunities	See "Ericsson Sustainability and Corporate Responsibility Report 2019" in the Annual Report (Pages 172-197)
Ethics and integrity		
102-16	Values, principles, standards, and norms of behavior	Ericsson´s core values: respect, professionalism and perseverance. See "Business model" in Ericsson Annual Report (Pages 4-5) See Code of Business Ethics and The Ericsson Code of Conduct for Business Partners in "Governance report" in the Annual Report (Page 139), as well as Sustainability management (Page 176) Code of Business Ethics (CoBE) applies to all workforce including employees Ericsson Code of Conduct for Business Partners applies to all business partners, including suppliers
102-17	Mechanisms for advice and concerns about ethics	Employees, other persons than employees, such as suppliers, customers and other partners involved with Ericsson are encouraged to report any conduct that they believe, in good faith, to be a violation of laws or the Code of Business Ethics. See "Reporting Compliance concern" in the Annual Report (Page 177), and Ericsson website Reporting Compliance Concerns
Governance		
102-18	Governance structure	Corporate Governance Report (Page 140), in Annual Report

©Ericsson AB 2020

Stakeholders engagement		
102-40	List of stakeholder groups	See Sustainability and Corporate Responsibility - Stakeholder engagement (Page 178) in Annual Report
102-41	Collective bargaining agreements	Ericsson´s Code of Business Ethics stipulates that all employees shall be free to form and to join, or not to join, trade unions or similar external representative organizations and to bargain collectively The coverage varies from country to country. In Sweden, all employees except for Group Management are covered by collective agreements. The Company estimates that approximately 30% of employees are covered by collective bargaining agreements
102-42	Identifying and selecting stakeholders	See Sustainability and Corporate Responsibility - Stakeholder engagement (Page 178) in Annual Report
102-43	Approach to stakeholder engagement	The Company´s stakeholder engagement is a continuous dialogue that provides vital input to our work. See Sustainability and Corporate Responsibility - Stakeholder engagement (Page 178) in Annual Report
102-44	Key topics and concerns raised	See Sustainability and Corporate Responsibility - Stakeholder engagement (Pages 178-179) in Annual Report, including key topics and concerns raised per stakeholders on aggregated level
Report practice		
102-45	Entities included in the consolidated financial statements	See P8 Investments in Annual Report (Page 112) list of certain shareholdings owned directly and indirectly by the Parent Company as of December 31, 2019 A complete listing of shareholdings prepared in accordance with the Swedish Annual Accounts Act and filed with the Swedish Companies Registration Office (Bolagsverket), may be obtained upon request to: Telefonaktiebolaget LM Ericsson, External Reporting, SE-164 83 Stockholm, Sweden
102-46	Defining report content and topic boundaries	Unless otherwise stated, all information and data pertain to activities undertaken from January 1, 2019, to December 31, 2019. The Report covers the Ericsson Group, i.e. Telefonaktiebolaget LM Ericsson and its Subsidiaries See Sustainability and Corporate Responsibility – About this report in Annual Report (Page 173)
102-47	List of material topics	See Sustainability and Corporate Responsibility - Significant topics, risks and opportunities (Pages 178-179) in Annual Report

©Ericsson AB 2020

102-48	Restatements of information	No significant re-statements in 2019
102-49	Changes in reporting	No significant changes in 2019
102-50	Reporting period	See Sustainability and Corporate Responsibility – About this report in Annual Report (Page 173)
102-51	Date of most recent report	Sustainability and Corporate Responsibility Report 2018 was approved on February 26, 2019
102-52	Reporting cycle	Annual
102-53	Contact point for questions regarding the report	corporate.responsibility@ericsson.com
102-54	Claims of reporting in accordance with the GRI Standards	See Sustainability and Corporate Responsibility – About this report in Annual Report (Page 173)
102-55	GRI content index	See ericsson.com/sustainability
102-56	External assurance	See Sustainability and Corporate Responsibility - Auditor's Assurance Report (Pages 198-199) in Annual Report
Management approach (GRI 103)		
103	Management approach	For each identified significant topic, Ericsson reports on context, why the topic is significant, boundaries, governance, policies and directives, performance, where the impacts occur and main risks See Sustainability and Corporate Responsibility Report - Significant topics, risks and opportunities (Pages 178-179) and for each area see: Respect for human rights (Page 181) Anti-corruption (Page 182) Information security and privacy (Page 183) Diversity and inclusion (Page 184) Occupational health and safety (Page 185) Responsible management of suppliers (Pages 186-187) Radio waves and health (Page 188) Global climate action (Page 190) Ericsson's own activities (Page 191) Network energy performance (Page 192) Circular economy approach to design and material use (Page 193) Digital inclusion (Page 194-195)

©Ericsson AB 2020

GRI	Topic specific disclosure	Locations in reports or websites and omissions
ECONOMIC		
Economic performance (GRI 201)		
201-2	Financial implications and other risks and opportunities due to climate change	See Risk Factors - Regulatory, Compliance and Corporate Governance risk (Pages 153-155) in the Annual Report and Sustainability and Corporate Responsibility Report – Environmental sustainability (Pages 189-193) in the Annual Report Ericsson reports climate change risks and opportunities through CDP. Please see latest CDP Report (Pages 8-12)
201-4	Financial assistance received from government	The occurrence of government grants is very limited. They are normally reported as reductions of development costs or reductions of capital expenditure, depending on their nature
Indirect economic impacts (GRI 203)		
203-2	Significant indirect economic impacts	Description of significant economic impact can be found in Sustainability and Corporate Responsibility- Digital inclusion (Pages 194-195) In Annual Report
Procurement practices (GRI 204)		
204-1	Proportion of spending on local suppliers	No policy, but relatively constant level of sourcing activities taking place locally around the world. Out of Ericsson's total spend, approximately 50 percent was local or regional spend (country or market area level). See Global R&D and supply chain in Annual Report (Page 17)
Anti-corruption (GRI 205)		
205-1	Operations assessed for risks related to corruption	Market areas, Business Units, Customer Groups and Group Functions analyze risks, including corruption. Risk Management is described in the Annual Report (Page 40, Pages 153-155 and Page 182)
205-2	Communication and training about anti-corruption policies and procedures	See Sustainability and Corporate Responsibility – Anti-corruption (Pages 176, 182 and 186) in Annual Report
205-3	Confirmed incidents of corruption and actions taken	See Sustainability and Corporate Responsibility – Reporting compliance concerns (Pages 177 and 182) in Annual Report

©Ericsson AB 2020

GRI	Topic specific disclosure	Locations in reports or websites and omissions
ENVIRONMENTAL		
Materials (GRI 301)		
301-1	Materials used by weight or volume	Ericsson requires material declarations for all parts and components included in products. Based on this information Ericsson can compile and analyze the material content for individual products. Total weight of products put on the market (excluding packaging) was approximately 170,000 tonnes Using the Radio 4415 as a typical radio weighing only 20 kg it can estimated that the total weight of materials used are approximately: — Metals: 181,500 tonnes — Polymers, ceramics: 16,500 tonnes — Additives: 1,700 tonnes The smelting and refining of minerals often combine materials from many different sources, making it difficult to trace their origin after refining. It can be estimated that Ericsson uses metals with a global average recycling ratio, therefore we cannot accurately split ratio on renewable and non-renewable
Energy (GRI 302)		
302-1	Energy consumption within the organization	Energy consumption within the organization (Scope 1 and 2): 2,769,840 GJ Energy consumption within the organization is estimated based on certain assumptions for example, fuel heat value assumed to be about 9 kWh/liter on average for petrol and 10 kWh/liter for diesel) See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S6 Environment aspects (Page 197) in Annual Report
302-2	Energy consumption outside of the organization	Energy consumption outside of the organization (Scope 3- Ericsson own activities according to life-cycle assessment): 4 352 040 GJ Energy consumption outside the organization is estimated based on certain assumptions for example, 1 kg CO_2e emitted is equal to 3.85 kWh See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S6 Environment aspects (Page 197) in Annual Report

©Ericsson AB 2020

302-3	Energy intensity	Energy intensity by net sales. See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S6 Environment aspects (Page 197) in Annual Report
302-4	Reduction of energy consumption	Sustainability and Corporate Responsibility Report – Environmental sustainability (Pages 189-193) in the Annual Report Ericsson applies a Life-Cycle Assessment and GhG protocol to measure its environmental performance. For Energy consumption reduction figures see Consolidated non-financial statements – S6 Environment aspects (Page 197) in Annual Report
302-5	Reductions in energy requirements of products and services	Reductions in energy requirements of networks, products and services and potential energy savings, see Sustainability and Corporate Responsibility Report - Environmental sustainability (Page 192) in the Annual Report
Emissions (GRI 305)		
305-1	Direct (Scope 1) GHG emissions	See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S8 Green House Gas Emissions (CO_2e) (Page 197) in Annual Report The Company's Science Based Target (SBT) of 35% emission reduction from its own activities by 2022 (Baseline 2016) is consistent with reductions required to limit warming to 1,5°C trajectory according to SBT Initiative. See Annual Report (Page 191) Ericsson uses CO_2e carbon dioxide equivalent to disclosure its emissions
305-2	Energy indirect (Scope 2) GHG emissions	See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S8 Green House Gas Emissions (CO_2e) (Page 197) in Annual Report The Company's Science Based Target (SBT) of 35% emission reduction from its own activities by 2022 (Baseline 2016) is consistent with reductions required to limit warming to 1,5°C trajectory according to SBT Initiative. See Annual Report (Page 191)
305-3	Other indirect (Scope 3) GHG emissions	See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S8 Green House Gas Emissions (CO_2e) (Page 197) in Annual Report The Company's Science Based Target (SBT) of 35% emission reduction from its own activities by 2022 (Baseline 2016) is consistent with reductions required to limit warming to 1,5°C

©Ericsson AB 2020

		trajectory according to SBT Initiative. See Annual Report (Page 191)
305-4	GHG emissions intensity	Scope 1 emissions intensity: 0.22 CO_2e Ktonne/SEK Billion Scope 2 emissions intensity: 0.55 CO_2e Ktonne/SEK Billion Scope 3-Ericsson own activities-Indirect emissions intensity: 1.39 CO_2e Ktonne/SEK Billion See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S8 Green House Gas Emissions (CO_2e) (Page 197) in Annual Report
305-5	Reduction of GHG emissions	Sustainability and Corporate Responsibility Report - Environment sustainability (Pages 189-193) in the Annual Report See Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S8 Green House Gas Emissions (CO_2e) (Page 197) in Annual Report
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	NOx, SOx and Particulate Matters (PM) emissions are determined from business travel, product transportation, facility energy use and fleet vehicles. Based on calculated CO_2e emissions for transports, travel and site energy consumption, estimations can be made of NOx, SOx and PM (particulate matter) emissions — NOx representing 1,239 tonnes in CO_2e — SOx representing 1,188 tonnes in CO_2e — PM representing 140 tonnes in CO_2e Other emissions are not significant
Supplier environmental assessment (GRI 308)		
308-1	New suppliers that were screened using environmental criteria	See Sustainability and Corporate Responsibility Report - Responsible management of suppliers (Pages 186-187) in Annual Report

©Ericsson AB 2020

GRI	Topic specific disclosure	Locations in reports or websites and omissions
SOCIAL		
Employment (GRI 401)		
401-1	New employee hires and employee turnover	Consolidated financial statement with notes G2 Information regarding members of the Board of Directors and Group management (Pages 91-92) in Annual Report and G4 Employee information (Page 98) in Annual Report. Turnover is not disclosed. Information segregated by age group, gender and market area is not disclosed as it is not applicable based on Equal Employment Opportunities (EEO) commitment
Occupational health and safety (GRI 403)		
403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	See Sustainability and Corporate Responsibility Report - Occupational health and safety (Page 185) in Annual Report and Sustainability and Corporate Responsibility Report - Consolidated non-financial statements – S5 Occupational health and safety (Page 196) in Annual Report. Information per gender has not been reported as considered not relevant.
Training and education (GRI 404)		
404-1	Average hours of training per year per employee	See Our people story - Learning and development (Pages 30-31) in Annual Report Training information by gender is omitted as it is not applicable based on elimination of discrimination policy included described on The Ericsson Code of Conduct. Information segregated by employee category is omitted due to confidentiality and competitive reasons
404-2	Percentage of employees receiving regular performance and career development reviews	See Our people story - Learning and development (Pages 30-31) in Annual Report All employees have performance reviews, but information by gender is omitted as it is not applicable based Elimination of discrimination policy described on The Ericsson Code of Conduct. Information segregated by employee category is omitted due to competitive reasons
Diversity and equal opportunity (GRI 405)		
405-1	Diversity of governance bodies and employees	The Board of Directors members, in Annual Report (Pages 148-151). The Executive Team, in Annual Report (Pages 156-159) Breakdown of employees (number of employees by region, per segment, per gender) please see G4 Employee information (Page 98) in Annual Report.

©Ericsson AB 2020